Hospital Care Update

Contra Costa Regional Medical Center and Health Centers

Joint Conference Committee

April 25, 2024

CONTRA COSTA HEALTH

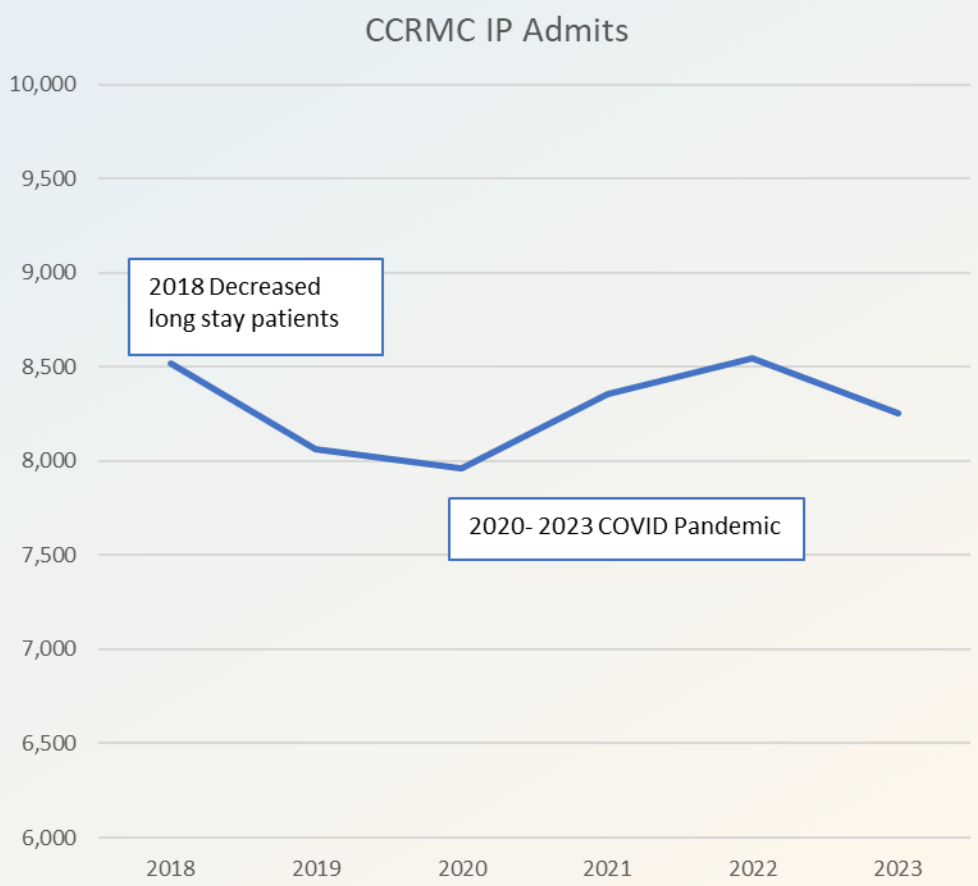
Creating Growth in a Post-Pandemic World

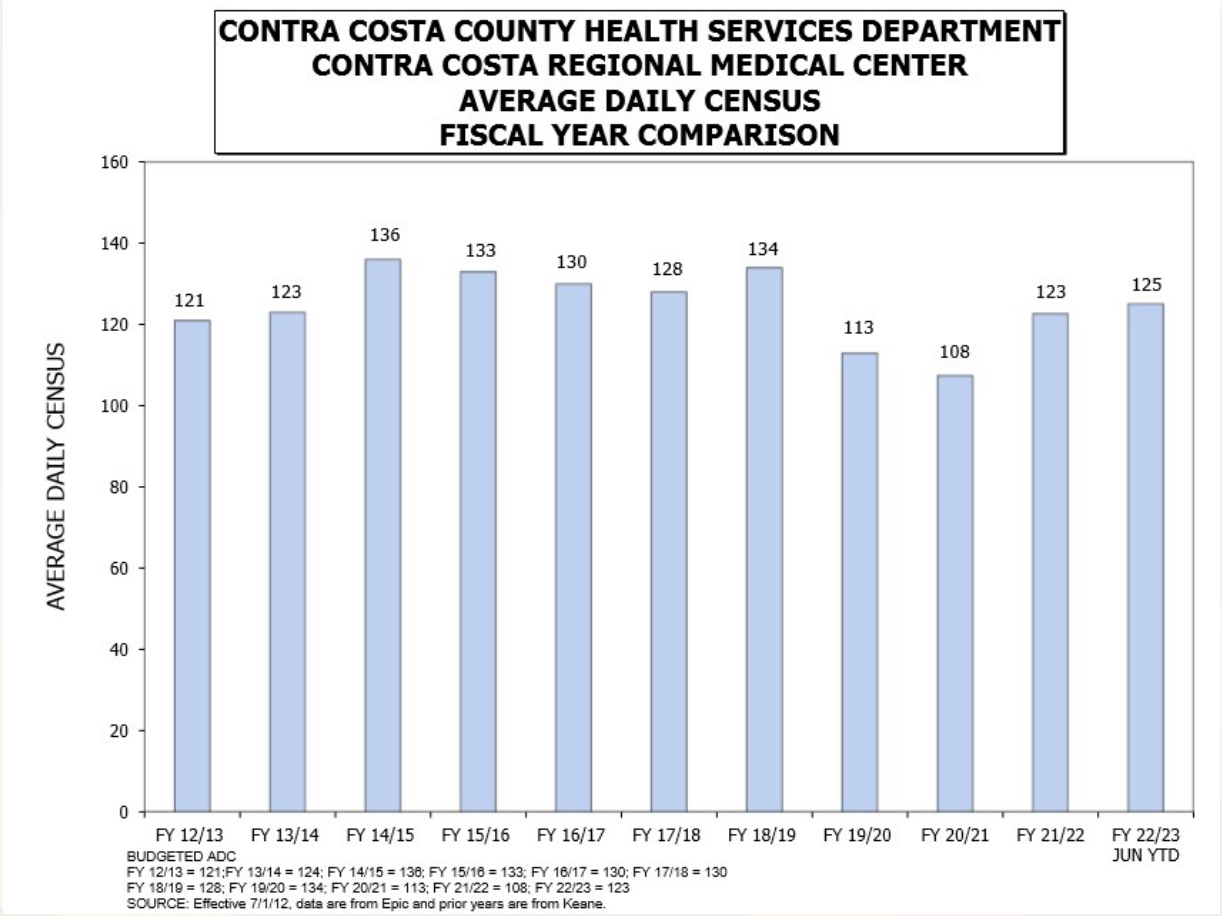
- Pandemic Recovery
  - Volume improvement
  - Hiring and stabilization of labor force
  - Improving quality of care
  - Reestablishing regulatory focus
- Evaluating opportunities to expand service lines
- Master planning for infrastructure needs

High quality of care

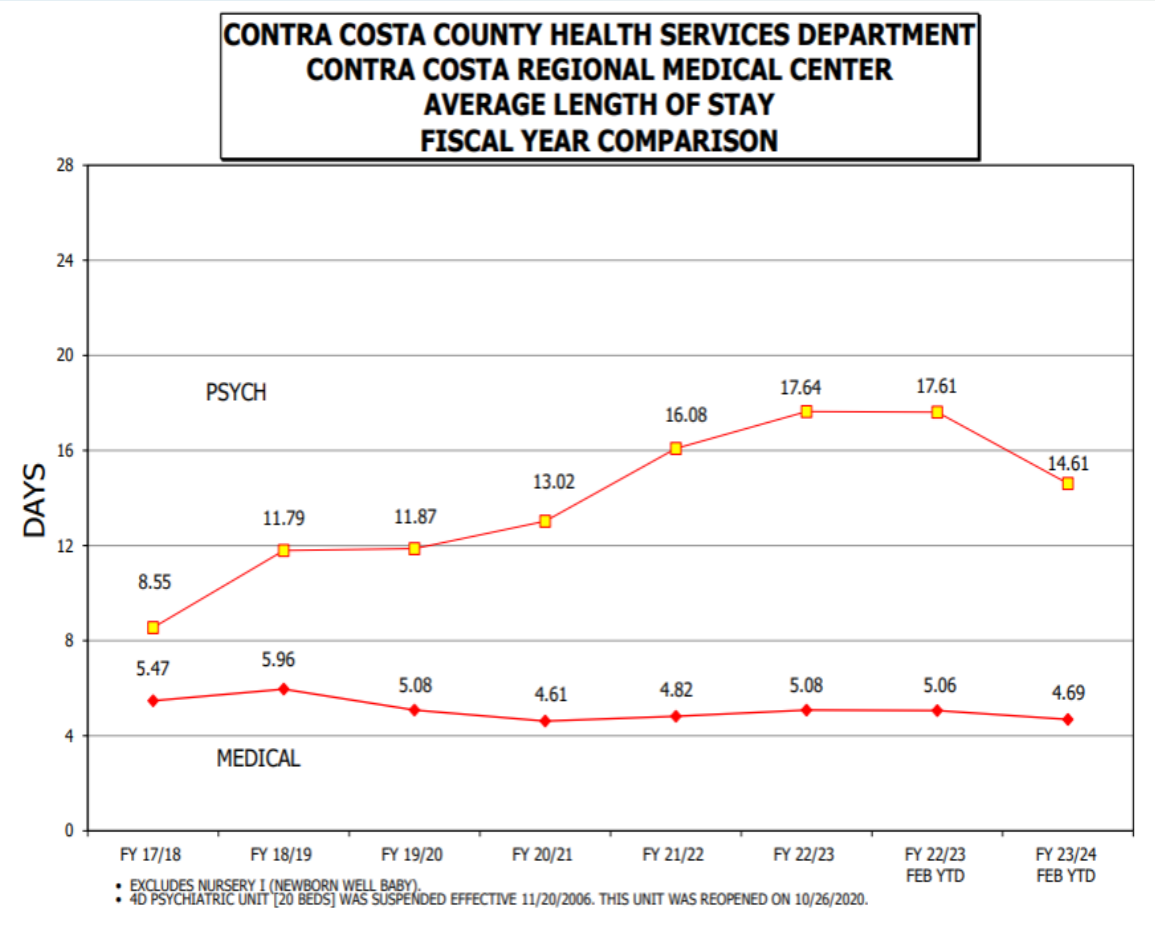
- Increased regulatory activity and focus on quality and safety
- Decreased community resources for post-acute care and acute support
- Improved quality and safety performance: Leapfrog Grade A (Fall23), 4 Star CMS, Hospital rating 71.8%

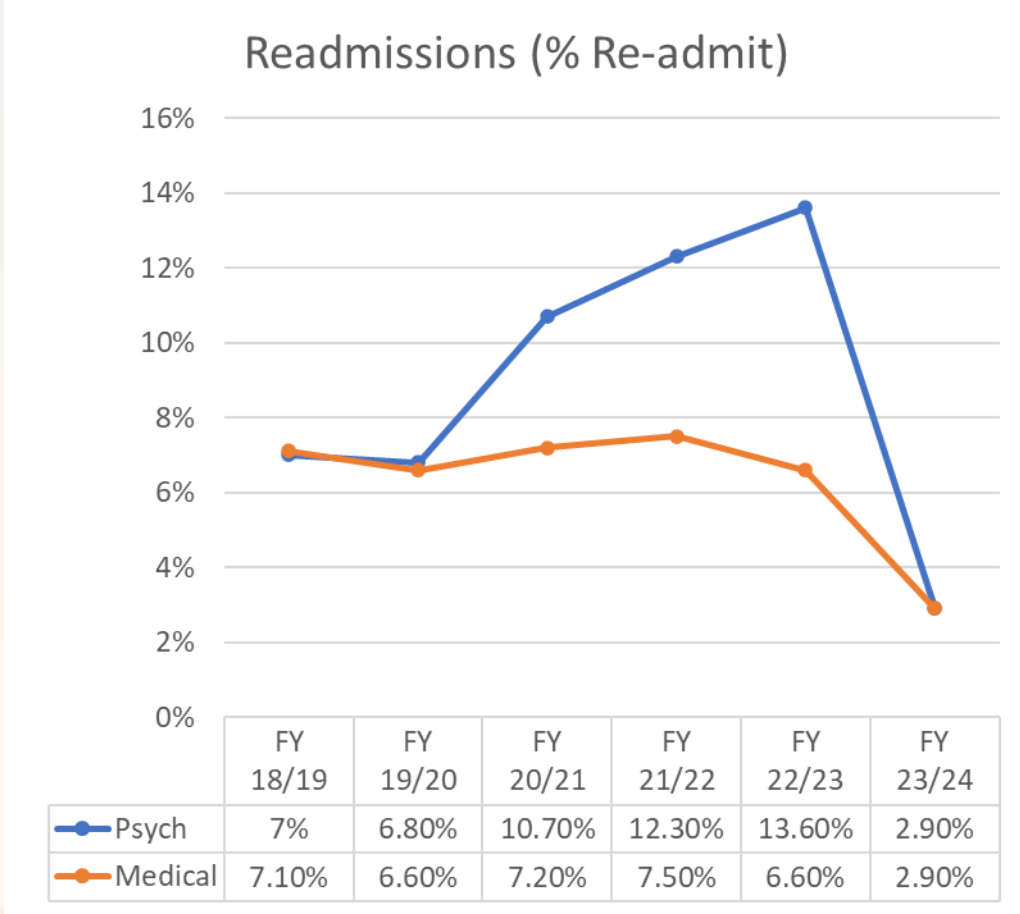
Contra Costa Regional Medical Center Volume





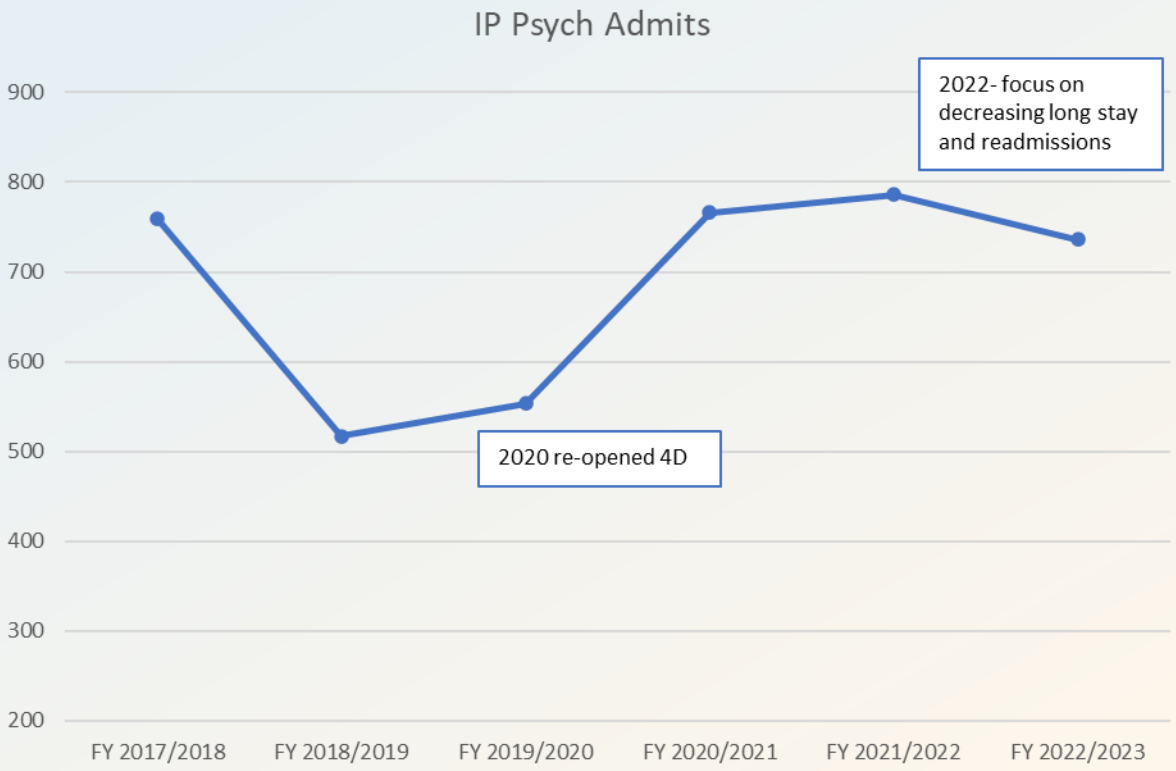
CCRMC LOS and Readmissions

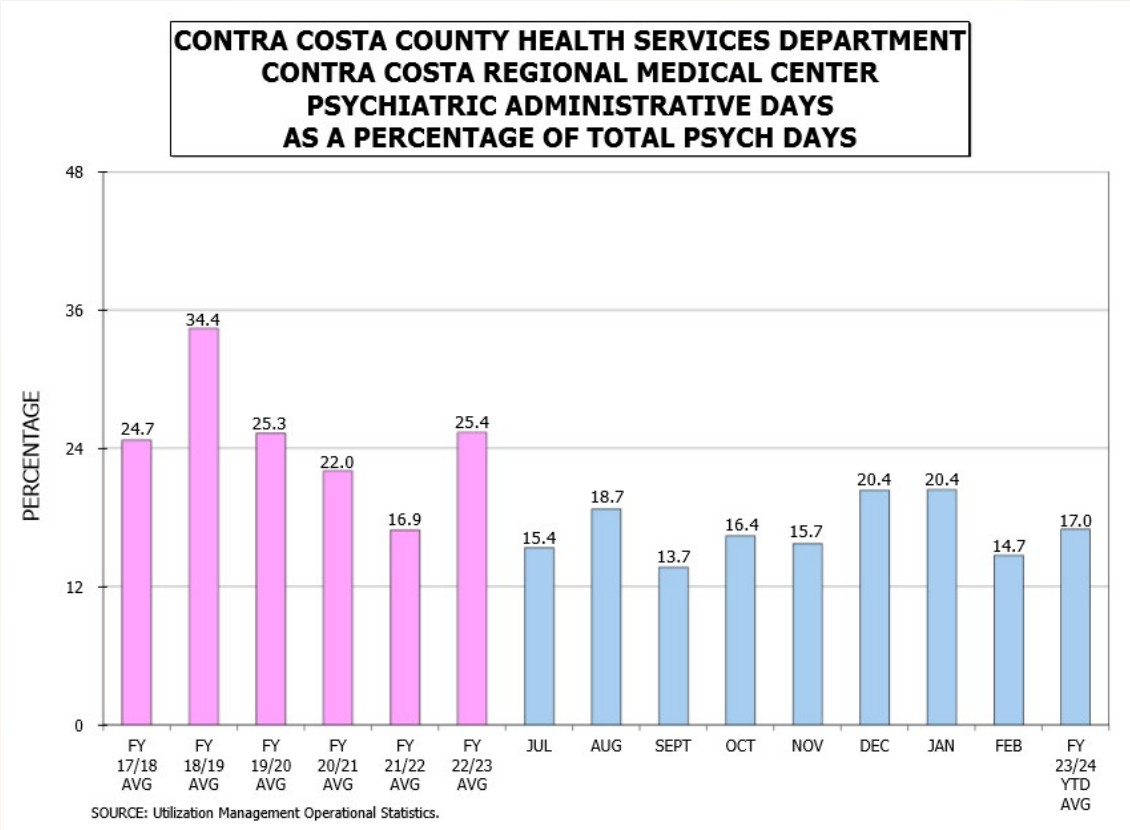




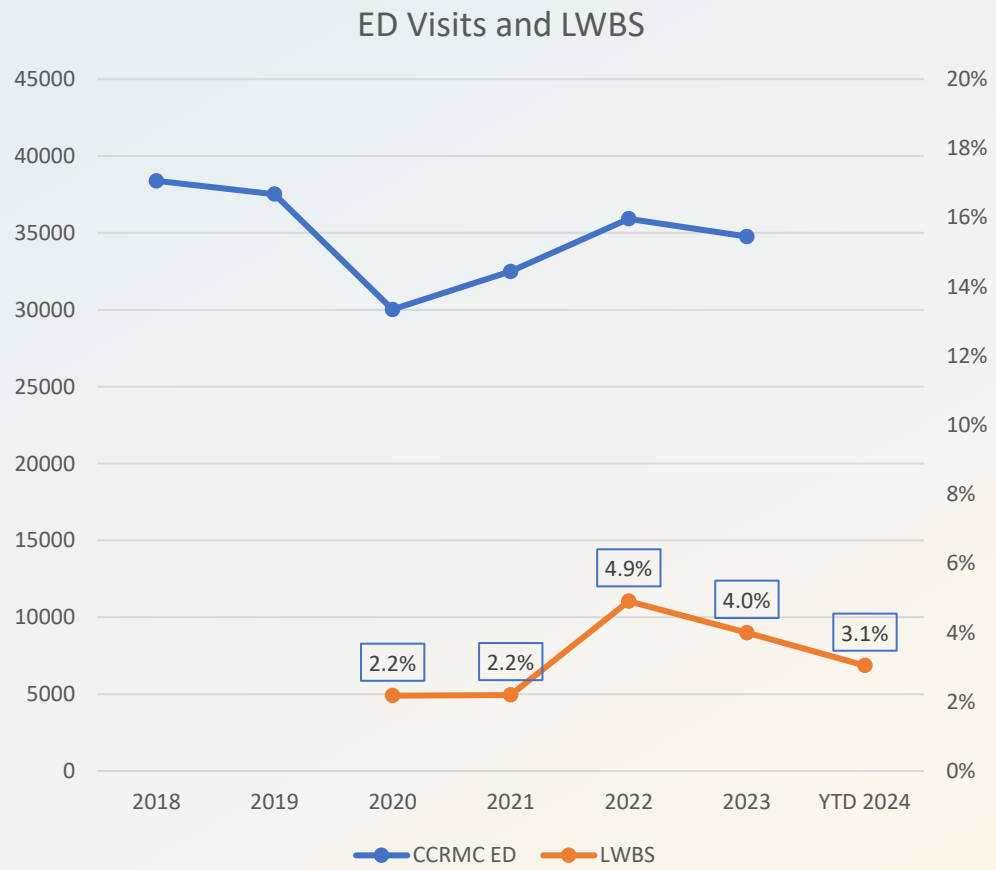
	FY 18/19	FY 19/20	FY 20/21	FY 21/22	FY 22/23	FY 23/24
Psych	7%	6.80%	10.70%	12.30%	13.60%	2.90%
Medical	7.10%	6.60%	7.20%	7.50%	6.60%	2.90%

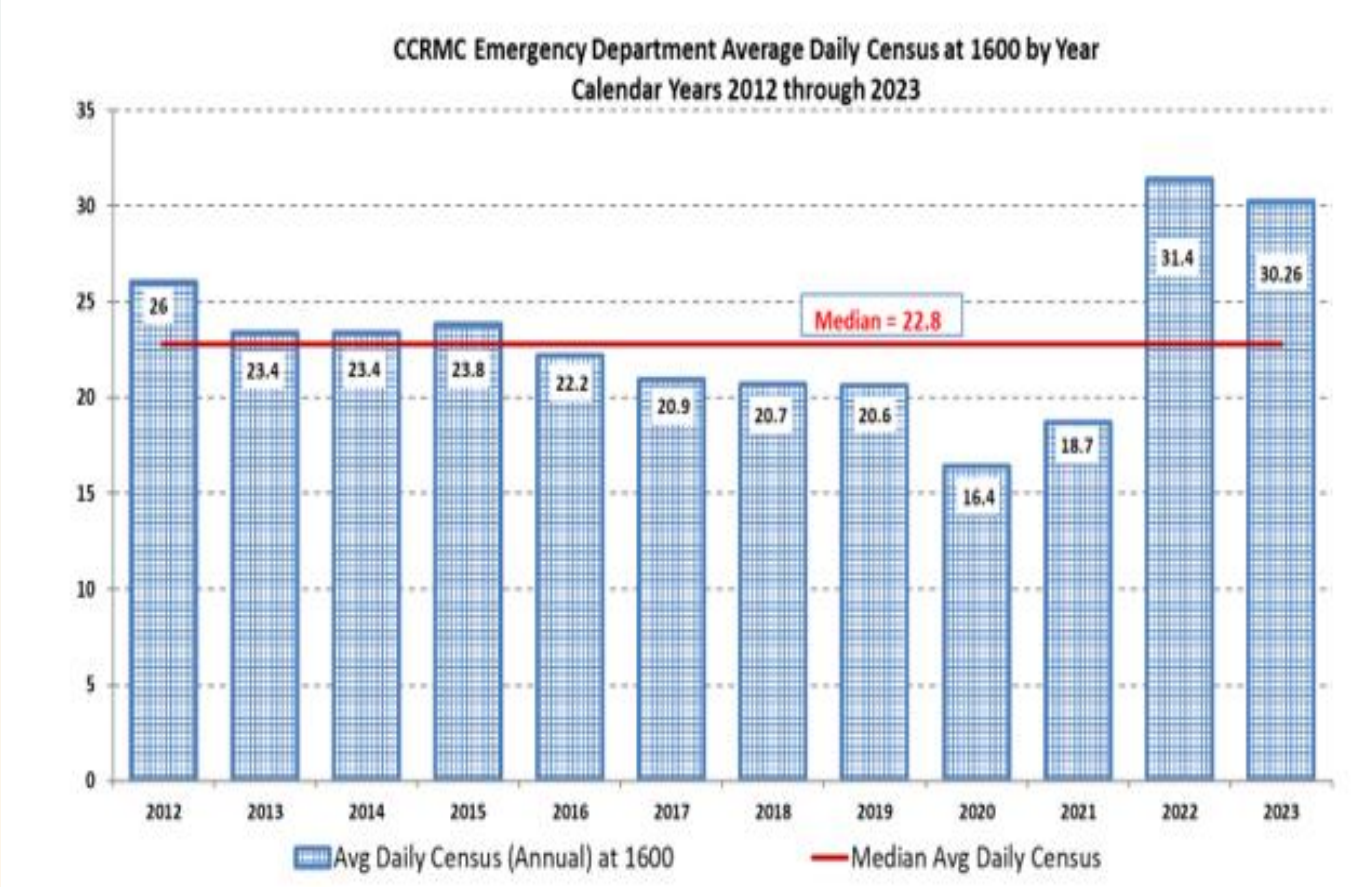
Inpatient Psychiatry



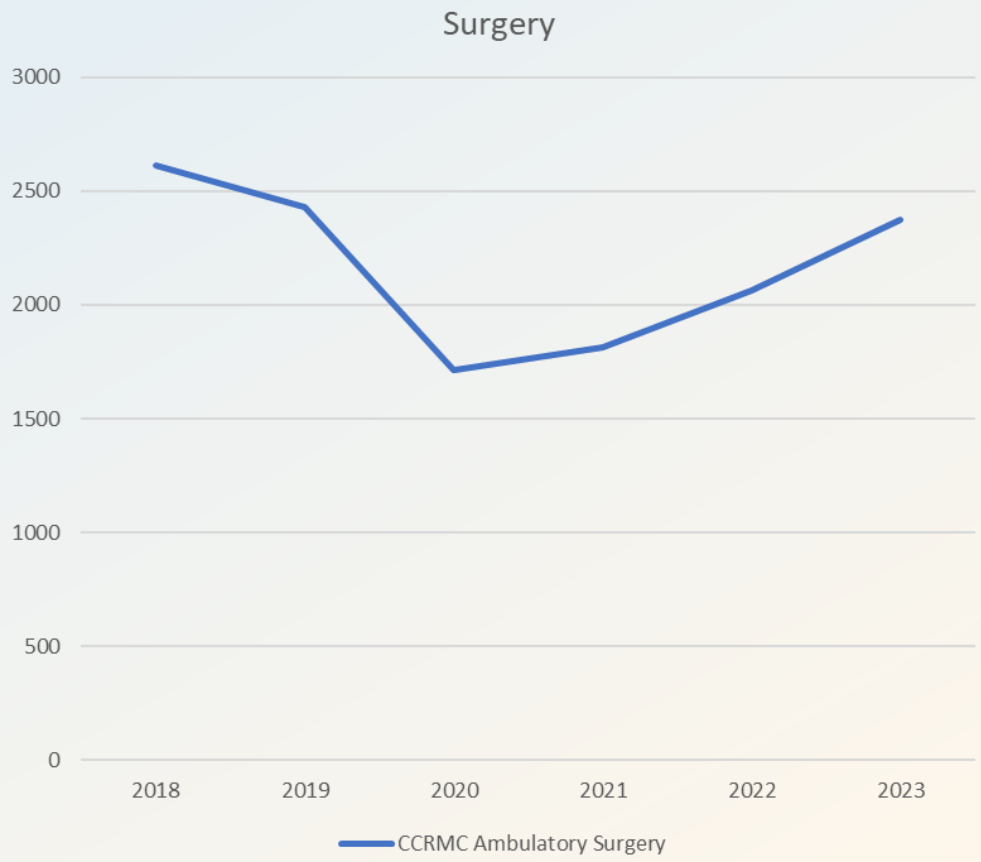


Emergency Room volume





Surgery



- Largest staffing challenges
  - Anesthesia
  - Nursing
- Meeting patient demand by:
  - Partnering with CCHP
  - Ambulatory Surgery Center utilization

Next steps

- Evaluating opportunities to expand service lines
  - Increasing OR capacity
  - Adding Interventional Radiology
  - Minimally invasive procedure options
  - Recapture elective surgeries being sent to other medical centers
- Master planning infrastructure needs
  - Diagnostic imaging technology
  - Plant maintenance
- Leverage partnership with CCHP