

FACT Mid-Year Report
Recommended Format
July 1, 2024 – December 31, 2024

GENERAL INFORMATION

1. Agency Name: Bay Area Crisis Nursery
2. FACT Program Name: Respite Care, Emergency Childcare, and Crisis Services
3. Report completed by:
Name: Tara Legaspi
Title: Executive Director
4. Date submitted: 2/27/25

SERVICES PROVIDED AND ACTIVITIES CONDUCTED

FACT Services Provided and Activities Conducted	
Service Delivery Goals - Objectives as outlined in contract	Service Delivery Results - Progress To Date
Provide 1,500 hours of Crisis Residential Care Services per year to 20 unduplicated clients.	We have provided 1,200 hours of crisis care to 18 children.
Provide 5,000 hours of Respite Care Services per year to 50 unduplicated clients.	We have provided 4,201 hours of respite care to 70 children.
Provide 5,000 hours of Emergency Childcare Services per year to 100 unduplicated clients.	We have provided 6,687 hours of emergency childcare to 124 children.
Administer 100 PAPF surveys to 50 unduplicated clients.	We administered 92 PAPF to 63 clients.
Administer 100 Needs Assessments & Family Plans to 100 unduplicated clients.	We administered 58 Needs Assessments and created 58 Family Plans.
99% of families will report that the initial crisis was resolved as measured by case management files and post service surveys.	92% of families reported the initial crisis was resolved.
95% of families will report a decrease in stress as reported by PAPF pre- and post-screening surveys.	99% of families reported decreased stress.
95% of families will report an ability to effectively handle life, family, and show confidence in parenting as measured by PAPF pre- and post-screening surveys.	100% of families reported an ability to effectively handle life, family, and show confidence in parenting.

99% of children will remain safely in their homes as measured by case management files and post service surveys.	100% of children remained safely in their homes.
--	--

NUMBER OF CHILDREN AND FAMILIES SERVED

CLIENTS BY RACE AND ETHNICITY	# Served to Date	% of Overall # Served
Caucasian	42	16%
Latino/ Hispanic	112	41%
Black or African American	84	31%
Asian	21	8%
Native American/ Alaskan Native	0	0%
Native Hawaiian or Other Pacific Islander	2	1%
Multiracial or Biracial	9	3%
Other (describe)	0	0%
Total Clients	270	100%

FAMILIES BY AREA OF THE COUNTY	Projected # to be served under contract	# Served to Date
East County	48	42
Central County	60	62
West County	8	6
Total Families	116	110

NARRATIVE

A narrative on progress towards contract outcomes, what contributed to your success, issues in meeting obligations, suggestions for improvement, and any success/individual stories that you wish to highlight. Format is up to each agency (could be charts and graphs, summarized data, narrative, etc...).

Progress Toward Contract Outcomes and Successes

Our previous Family Resource Navigator, who played a crucial role in assisting families with accessing resources and navigating complex systems, moved on to a higher-wage position to further her career. As a result, we were without a Navigator for a month.

During this gap, our Program Manager, [REDACTED], stepped in to ensure that families continued to receive support. While [REDACTED] dedication and commitment were invaluable, she does not speak Spanish fluently, which posed a barrier to fully supporting our immigrant families, many of whom rely on bilingual services. Our childcare workers stepped in to assist with case management for Spanish-speaking families. We are grateful for their dedication and willingness to always help our families.

We are pleased to report that we have successfully onboarded a new Family Resource Navigator, [REDACTED], who brings over ten years of experience as a case management specialist. [REDACTED] previously worked with organizations such as STAND!, Family Paths, and the Trinity Center, where she gained extensive experience working with diverse communities and providing critical resources to families facing a variety of challenges. [REDACTED]'s fluency in Spanish and her deep understanding of the needs of immigrant families make her a valuable addition to our team. We are confident that her expertise will strengthen our ability to support families and ensure they receive the services they need.

We are happy to report that our team continued to meet contract expectations. While these staffing transitions presented challenges, we are optimistic that with [REDACTED]'s leadership, we will continue to improve our support for families and ensure that the services we provide are accessible to everyone who needs them.

Client Story

Our work has led to several heartwarming success stories that highlight the impact of our services. [REDACTED] came to us seeking support for herself and her two young children after experiencing a difficult and unsafe domestic violence situation. As an undocumented mother without family in the U.S., she was facing a number of challenges. She reached out to our Nursery for food and diaper assistance at first. We were able to help her navigate some of the immediate concerns in her life.

When [REDACTED] first arrived, she was in need of legal protection from an abusive partner. Our team helped her file for a restraining order, providing her family with the security they needed. This step was critical in helping her regain control of her situation and begin moving forward.

At the same time, [REDACTED] was in need of childcare for her children. Through our early care and education program, [REDACTED] children were able to attend preschool and receive care in a safe and supportive environment. For many of the children in our program, this is their only preschool experience before they enter kindergarten. Our dual-language program is an essential part of helping these children build English language skills, which will support their success in school and help them serve as translators for their parents at home.

Recently, [REDACTED] has faced additional challenges. Her landlord began threatening her with eviction unless she paid him \$1,000 per month, claiming that he would report her to authorities for having another person's name on the lease. [REDACTED] has lived in the apartment for three years under the name of a friend who initially helped her find housing. Concerned about the legal implications, we referred [REDACTED] to legal services that can help her understand her rights and work on a solution to this issue.

[REDACTED] situation is not unique. We are seeing an increase in concerns from immigrant families who are facing similar challenges related to housing, immigration, and financial

stability. In response, we continue to adapt our services to provide both immediate support and long-term solutions. Alongside our childcare and educational programs, we are working to connect families with legal resources to address their concerns about immigration and deportation.

As we continue to support families like [REDACTED], we remain committed to helping children prepare for school while also assisting parents with the challenges they face. With your continued support, we can ensure that these families have access to the resources they need to build a stable and successful future. Thank you for partnering with us in this important work.