

**MHC Quality of Care Committee Projects:
Project Activity and Action Items as of March, 2024**

1. Review and advocate for Contra Costa K-12 public school mental health services
 - Work 2023:
 - Background literature review on mental health issues, needs and services in K-12 schools at national and state levels
 - Learning about and tracking on the Student Behavioral Health Incentive Program (SBHIP) developments
 - Tracking on the Wellness in Schools Program (WISP) activities
 - Work for 2024 and Action Items:
 - Continue literature review
 - Update research with 2023 developments
 - Bullet key findings as a resource
 - Tracking on the Student Behavioral Health Incentive Program (SBHIP) developments
 - Continue tracking through end of project early 2025
 - Determine objective of advocacy, e.g. for continued funding if needed
 - Determine what to report out and to whom, e.g. update to BHS and BOS
 - Draft report and take advocacy steps (or is this early 2025?)
 - Tracking on the Wellness in Schools Program (WISP) activities
 - Continue tracking and linking in to WISP activities
 - Broaden effort to non-SBHIP K-12 county school districts
 - Determine objectives, contacts, how to research, and action plan
2. Improve protocol and implementation of protocol for finding missing persons/consumers (new project)
 - Work for 2024
 - Review current protocol/process
 - Reach out to stakeholders
 - Identify challenge areas, e.g. understaffing and need for additional training
 - Develop recommendations
3. Continue evolving the MHC Site Visit Program
 - Work 2022 - 2023:
 - Developed purpose, process, and interview questionnaires
 - Obtained inventory of existing county-contracted sites
 - Tested beta program with Hume
 - Conducted three additional site visits: Crestwood Our House, Crestwood Bridge, Hope House
 - Collaborated with MHSA team to conduct and report on student interviews at Vicente High School

- Work for 2024 and Action Items:
 - Assess pro's and con's and best options for continued collaboration with MHSA on research
 - Identify next priority sites
 - Conduct two site visits
 - Refine process for publishing and following up on reports
 - Publish existing reports more broadly, e.g. to BOS, and verify that BHS is reviewing
4. Create plan for routine, annual or semi-annual site visits to Psyche Emergency Services (PES), Children's Crisis Response (CCR), CCRMC Inpatient Psychiatric Services, Martinez Detention (with Justice Committee), West County Detention (with Justice Committee)
- Work 2023:
 - Visited all sites: Psyche Emergency Services (PES), Children's Crisis Response (CCR) (incomplete and external), CCRMC Inpatient Psychiatric Services, Martinez Detention (with Justice Committee), West County Detention (with Justice Committee)
 - Work for 2024 and Action Items:
 - Decide on frequency of visits, minimum number of Commissioners, purpose/objective, minimum report
 - Schedule, recruit and visit sites
5. Lead review of annual EQRO report
- Work for 2024 and Action Items:
 - Complete review process for 2023 report
 - Analyze report and develop questions
 - Follow up on questions and any actions taken
 - Host full Commission EQRO report out, with focus on challenges
6. Continue to advocate for adequate capacity of in-patient treatment beds in county-accessible mental health residential facilities
- Work 2022-2023:
 - Advocated for an inventory of existing placements and a needs analysis
 - Tracked on grant proposals and proposal outcomes
 - Advocated for more resources for grant writing for BHS
 - Work for 2024 and Action Items:
 - Review factors leading to grant proposal performance
 - Track on proposed projects that have funding
 - Track on number of treatment beds actually created
 - Advocate for analysis of assessment of future needs

7. Continue to track on Children's Crisis Response Center

- Work 2022-2023:
 - Reviewed plans when made accessible – minimal advocacy possible
 - Toured exterior of incomplete facility
- Work for 2024 and Action Items:
 - Obtain, review and respond to current CCRMC plans for programs and services
 - Track on completion of facility
 - Consider improvements needed once facility launches
 - Track on outcomes once facility opens

8. Track on expansion of Psych Emergency Services (PES)

- Work to date years up through 2023:
 - MHC has advocated persistently for over a decade for the expansion of PES and a separate area or facility for children's crisis response
 - In 2023 we heard a few brief, sporadic updates on the current expansion; we had no opportunity for input
- Work for 2024 and Action Items:
 - Organize presentation to full Commission on plans
 - Track on progress through CCRMC
 - Determine desired input and communicate with CCRMC

9. Track on Mobile Crisis Response

- Work 2023:
 - Heard presentation from A3 at a full Commission meeting
- Work for 2024 and Action Items:
 - Track on A3 and identify key questions
 - Organize presentation to full Commission