

COMPLIANCE ACTIVITIES REPORT

Chanda Gonzales

Compliance – Activities Report

Key Accomplishments and Highlights

- Oversaw and coordinated the annual DHCS audit, conducted on-site
 - Organized the review & submission of several hundred documents and responses for the audit
- Submitted final update for the 2024 Medical Audit CAP (process started in February)
 - address and correct findings from the prior year's audit
- Helped ensure the timely submission and approval of key D-SNP items:
 - Formulary approved by DHCS
 - Provider/Pharmacy Directory approved by DHCS
 - Member Handbook approved by DHCS & DMHC
 - CMS conditionally approved the State Medicaid Agency Contract (SMAC)

Current Priorities and In-Progress Work

- Continuing coordination of audit submissions and communication
- Continuing crucial submissions to CMS and monitoring communication for D-SNP
- Continuing weekly reviews with our Fraud, Waste, and Abuse vendor, Cotiviti
- Implementation of CMS compliance program requirements