

Customer Assistance Program

You may qualify for up to 50% off your water bill.



Who qualifies?

Low-income customers and homeless shelters.

See back for details or ebmud.com/cap.

Questions?

Call the Customer Assistance Program Team at 510-287-0468 or email cap@ebmud.com.

More help available at ebmud.com/assistance or 866-403-2683, Monday through Friday from 8:00am to 4:30pm.

Email: cap@ebmud.com
Website: ebmud.com/cap
Phone: 510-287-0468



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Criteria and Guidelines for Residents

The dwelling must be a single unit with an individual water meter and be the primary residence of the applicant.

Customers must meet the following requirements:

<i>Number of Persons in Household</i>	<i>Maximum Gross Household Annual Income</i>
1-2	\$62,300 or less
3	\$70,100 or less
4	\$77,850 or less
5	\$84,100 or less
6*	\$90,350 or less

** For each additional household member, add \$6,250 to the gross annual income limit.*

Proof of income required.

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