



Meeting Minutes - Draft

CONTRA COSTA COUNTY Health Care for the Homeless

Wednesday, March 18, 2026

11:00 AM

YellowStone Room, 2500 Bates Ave.
St B., Concord, CA 94520
Zoom Webinar – Call In: (646) 518-9805,
ID: 924 0459 4598 Join Online:
<https://cchealth.zoom.us/j/92404594598>

Co-Applicant Governing Board

Chair: Rachna Pandya

Vice Chair: Daisy Gallegos

The meeting was called to order at 11:37 AM.

Agenda Items: Items may be taken out of order based on the business of the day and preference of the Committee

1. Roll Call and Introductions

Board Members Present: Michael Callanan, Daisy Gallegos, Curtis Gee, O'Neill Fernandez, JR Wilson, Alex Riggs

Board Members Present Online: Mashal Kleven, Rachna Pandya, Praneeti Parjan

Absent: Claude Battaglia

HCH Staff Present: Breanna Lingenfelter (HCH QI Team), Gabriella Quintana (HCH QI Team), Mia Fairbanks (HCH Nurse Program Manager), Kim Cullom (Director of Public Health Clinics), Jicara Collins (HCH Administrator), Karina Malone (CHW Manager), Rachael Birch (Deputy Director)

2. CONSIDER approval of the February 18, 2026 Health Care for the Homeless Co-Applicant Governing Board meeting minutes.

The board members present unanimously voted to approve the February 18, 2026 Health Care for the Homeless Co-Applicant Governing Board meeting minutes.

Motion: Daisy Gallegos

Second: Curtis Gee

3. RECEIVE an update on Health Care for the Homeless services from Nurse Program Manager Mia Fairbanks.

1. Looking for new mobile clinic site

- a. Met with BART to review options, we cannot park our mobile vans on BART property, but they do have other options that may work; will share update once received*
- b. Jicara working on getting a van at Premier Inn in Concord*

2. Will be offering tattoo removal for clients that meet HRSA homelessness definition and have tattoos connected to trafficking, gangs, etc

- a. Hoping to launch in late April, early May*
- b. Online form followed by intake with nurse*
- c. PTSD/trauma connected to these tattoos, preventing employment, and improving stress/self esteem*
- d. Staff went to training in LA with Home Boy Industries*
- e. More info to come*
- f. Question from Mashal: will info be shared with providers? Staff response: Yes, once all details are finalized and program launches it will be shared with CoC*

3. Working on increasing outreach in community

- a. Met with EMS to improve connections and make sure folks are aware of the services we offer and the areas we serve*
- b. CHWs and nurses presented to leadership for EMS and also for Kaiser Richmond; discharged clients with needs refer to us or our partners*
- c. Presented at a school after the students worked together to gather blankets for the homeless community*

4. REVIEW the 2026 Project Director Evaluation and discuss goals.

1. The board members and staff present review the completed, ongoing and new goals for the future. New goals were focused on increasing recruitment efforts for the Governing Board, maintaining Medi-Cal enrollment for currently enrolled patients, improving system-wide efforts to support Medi-Cal renewals and enrollment, and staying up to date on all executive level changes impacting the unhoused population (including but not limited to LGBTQ, abortion rights, DEI, etc.)

2. Rachael will eventually step away from current role as project director given that she is no longer working directly in health services department

- a. She proposed creating a subcommittee to work on project director recruitment, new project director must be a county employee, board must recruit for at least three candidates before making a decision - goal would be to select a new project director some time in the next three months*
- b. Volunteers for subcommittee: JR, Daisy and Curtis, will coordinate with staff for future virtual meetings*

3. The board members present unanimously voted to accept the 2026 Project Director Evaluation.

Motion: Curtis Gee

Second: Daisy Gallegos

5. RECEIVE an update on HCH program productivity and grant status.

1. *UDS submitted in February*

- a. *Received a few questions regarding data; answers were submitted back to evaluator*
- b. *Will share finalized UDS data in April*

6. DISCUSS board member recruitment and training.

1. *Staff emphasized the importance of board members confirming in advance whether they will or will not be attending meetings and that the Zoom option is intended for public attendance. Board members attending online without a just cause exemption are technically considered absent and lack voting power.*

7. RECEIVE an update on the Consumer Advisory Board (CAB) from Breanna Lingenfelter (HCH QI Team).

1. *Membership*

- a. *One member has stepped down for now due to health reasons, CAB is back to 4 members*
- b. *Frequent, consistent guests showing interest in CAB*

2. *Site Visit/Recruitment*

- a. *Next visit scheduled for morning of 3/24 at Bay Point site*
- b. *Hoping to collect feedback and recruit for CAB*

3. *HCH Feedback*

- a. *Rodney - emphasized again his concerns around lack of mental health support at Delta Landing; this feedback has been shared with Lauren and Delta Landing management*
- b. *Ellie from dental team came to last meeting to answer questions around concerns for multiple visits required for dental cleanings and cavity fillings. Emphasized that appointments are only 40 minutes and the first step must be to evaluate the condition of the mouth, last dental visit, history, etc. and then depending on the condition of the teeth, gums, bone structure, etc. it can take multiple visits to do a complete cleaning. Ellie also noted that it is not advisable to numb the entire mouth so it is best to work in sections as to not overwork the mouth as well as avoiding trauma or unnecessary discomfort, stress or pain for patients*

8. DISCUSS future board meetings and all staff meetings.

1. *HCH Clinic Visit*

- a. *Early Summer - EPP El Portal Hope Solutions*
- b. *Brookside - sometime in spring*
- c. *Send out a poll to determine best time to schedule visit*

9. DISCUSS any updates to Health Care for the Homeless services and other programs.

1. *June 18th Thursday at Antioch VFW - seminar with VA info, hopefully dental services offered, anyone is welcome to table the event if interested (8AM-2PM)*
2. *June is elder abuse awareness month, APS will be hosting resource fair and are looking for vendors, event will be held at the Concord Senior Center*

10. DISCUSS the next meeting's agenda and potential items of discussion.

The next meeting is currently scheduled for April 15, 2026 at 11:00 AM.

Adjourn

The meeting was adjourned at 12:08 PM.

For Additional Information Contact: Gabriella Quintana, at gabriella.quintana@cchealth.org

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