



CONTRA COSTA HEALTH

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To: Joint Conference Committee (JCC) Members

From: Irene Lo, MD; Executive Director

Date: June 5, 2026

Report Title: Community Supports Programs

RECOMMENDATIONS

RATIFY the planned discontinuation of select Community Supports programs offered by Contra Costa Health Plan (CCHP)

FISCAL IMPACT


N/A

BACKGROUND

Community Supports are services (In Lieu Of Services) authorized under California's Medi-Cal Managed Care CalAIM initiative. The services help address members' health-related social needs and support care. CCHP currently offers multiple Community Supports services as part of its broader population health, care management and Medi-Cal transformation strategies.

Since implementation, the use of Community Supports has increased significantly statewide and within CCHP. During this same period, associated expenditures and administrative oversight requirements also increased substantially. CCHP has been monitoring program performance, utilization trends, operational complexity, regulatory requirements, member impact, provider network capacity and program integrity considerations across all Community Supports offerings.

As part of ongoing operational, financial and strategic evaluations, CCHP conducted a review of Community Supports services. This review assesses alignment with member needs, existing County and community-based resources, operational sustainability, quality oversight requirements and long-term program viability. This review also considered overlap with other available services and opportunities to better align Community Supports offerings within the broader continuum of care and existing support infrastructure available to members.



Based on this assessment, CCHP is proposing changes to select Community Supports offerings effective January 1, 2027. This includes the discontinuation of the following Community Supports services:

- Personal Care and Homemaker Services;
- Day Habilitation Programs;
- Asthma Remediation;
- Respite Services;
- Environmental Accessibility Adaptations (Home Modifications); and
- Community Transition Services/Nursing Facility Transition to a Home.

The proposed changes are intended to support a more focused and sustainable Community Supports strategy. A strategy that prioritizes operational feasibility, program integrity, regulatory compliance, care coordination and alignment with existing County, community-based and Medi-Cal covered services. CCHP will continue offering other existing Community Supports services. We remain committed to supporting members through coordinated care management and medically appropriate services.

CCHP will work collaboratively with providers, community partners, County programs and impacted members to support implementation planning and transition activities. Existing authorized services will continue to be honored. This is consistent with regulatory and contractual requirements. Member communication and care coordination efforts will be implemented to help ensure continuity of care and appropriate transition support where applicable.

CONSEQUENCE OF NEGATIVE ACTION

If this action is not accepted, it could lead to noncompliance under the federal and state regulations.