

Contra Costa Health Plan/Board of Supervisors Joint Conference Committee

Friday, December 13, 2024

9:30 AM – 11:30 AM Pacific Time (US and Canada)

Join us in Person:

Agriculture, 2380 Bisso Lane, Sequoia Conference Room, Concord, CA or
District II Supervisor's office, 309 Diablo Road, Danville, CA or
District III Supervisor's office, 3361 Walnut Boulevard, Suite 140, Brentwood, CA

The public may also attend this meeting remotely – information provided below

Join Zoom Meeting: <https://cchealth.zoom.us/j/7415624178?omn=99122533244>

If the link does not work, please type it into your browser

Join Via Call-In: +1 (646) 518-9805 Meeting ID: 741 562 4178

AGENDA

<u>Time</u>	<u>Tab</u>	<u>Presenter</u>
9:30	1.0 Call to Order	Supervisor Candace Andersen
	1.1. Roll Call	Sharron Mackey, CEO
	1.2. Agenda	JCC Members
	1.3. Approve September 19, 2024, Minutes	JCC Members
	1.4. Public Comments	Public
	1.5. JCC Comments	JCC Members
	2.0 CEO Updates	Sharron Mackey, CEO
	2.1 Operational Effectiveness	
	2.1.1 A&M Assessment	
	2.2 Dual Eligible Special Needs Plan (D-SNP)	
	2.2.1 CCHP Progress Update	
	2.2.2 Provider Network	
	2.3 CalAIM Centers Status	
	2.4 Legislative Update	
	3.0 Chief Medical Officer's Report	Dr. Irene Lo, CMO
	3.1 Challenges with the D-SNP Model of Care	
	3.2 Long Term Care Issues	
	3.3 Closed Loop Referrals	
	3.4 Transitions of Care	
	4.0 Quality Program Report	Elizabeth Hernandez, Quality Director
	4.1 Health Equity / Cultural & Linguistics	
	5.0 Focus Topics	
	5.1 Behavioral Health Update	Dr. Nicolás Barceló, Medical Director
	5.2 Member Appeals & Grievances	Dr. Nicolás Barceló, Medical Director
	5.3 Operational Key Performance Indicators (KPIs)	Sharron Mackey, CEO
	5.4 Compliance Update	Chanda Gonzales, Compliance Officer
	5.4.1 Open Corrective Action Plans (CAPs) Status	
	6.0 Review and Approval of Progress Report	
	6.1 Executive Dashboard	Sonia Escobar, Analysis & Reporting Director
	6.2 Finance Report	Brian Buchanan, Interim CFO
	6.3 Next Meeting Reminders 2025	
	7.0 Adjournment	Supervisor Candace Andersen

Next Meeting is Friday, March 14, 2025

All meetings are customarily scheduled on the 2nd Friday of the last month of the quarter

Materials distributed for the meeting are available for viewing at the Contra Costa Health Plan, 595 Center Ave, Suite 100, Martinez, CA

HOW TO PROVIDE PUBLIC COMMENT:

Persons who wish to address the Contra Costa Health Plan/Board of Supervisors Joint Conference Committee (JCC) during public comment on matters within the jurisdiction of the JCC that are not on the agenda, or who wish to comment with respect to an item on the agenda, may comment in person, via Zoom, or via call-in. Those participating in person should come to the podium when called upon. Those participating via Zoom should indicate they wish to speak by using the “raise your hand” feature in the Zoom app.

All public comments will be limited to two minutes per speaker.

For assistance with remote access contact: email Cynthia.Choi@cchealth.org or direct message Cynthia Choi during the Zoom meeting.

Public comments may also be submitted before the meeting by email to Chanda.Gonzales@cchealth.org. Comments submitted by email or voicemail will be included in the record of the meeting but will not be read or played aloud during the meeting.



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