Q1 Was the orientation session helpful in preparing you to use Self-Service Sundays?



ANSWER CHOICES	RESPONSES	
Very helpful	96.00% 2	<u>'</u> 4
Somewhat helpful	4.00%	1
Neither helpful nor unhelpful	0.00%	0
Somewhat unhelpful	0.00%	0
Not helpful at all	0.00%	0
TOTAL	2	25

Self-Service Sundays Survey

Q2 Your home zipcode: (optional)

Answered: 23 Skipped: 2

Q3 How many times have you accessed Self-Service Sundays?



ANSWER CHOICES	RESPONSES	
0	36.00%	9
1-3	60.00% 1	.5
4+	4.00%	1
TOTAL	2	25

Q4 Did you encounter any issues when accessing the building with your Library Card? If so, please describe the issue.

Answered: 12 Skipped: 13

Q5 What was your primary purpose for using Self-Service Sundays? (Check all that apply) (Select up to three choices)



ANSWER CHOICES	RESPONSES	
Return books and other items	56.25%	9
Pick up holds	43.75%	7
Studying	6.25%	1
Browse items	43.75%	7
Check out items	56.25%	9
Use of WiFi	12.50%	2
Work/Job	0.00%	0
Total Respondents: 16		

Q6 How did you get to the library for Self Service Sundays?

Answered: 16 Skipped: 9 Car Bus BART Walk Other (please specify) 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

ANSWER CHOICES	RESPONSES	
Car	87.50%	14
Bus	0.00%	0
BART	0.00%	0
Walk	12.50%	2
Other (please specify)	0.00%	0
TOTAL	2	16

Q7 Is there anything else you would like to share with us about Self Service Sundays?

Answered: 13 Skipped: 12

Q8 Would you recommend Self-Service Sundays to other patrons?



ANSWER CHOICES	RESPONSES	
Yes	100.00%	16
No	0.00%	0
TOTAL		16

Q9 If you have not used the service yet why not, and what would make you more likely to use it?



ANSWER CHOICES	RESPONSES	
Not sure	16.67%	4
More services	0.00%	0
Longer hours on Sunday	20.83%	5
Not Applicable (I have used Self Service Sundays)	62.50%	15
TOTAL		24