

The Board of Supervisors of Contra Costa County, California

In the matter of: Proclaiming January 2025 as Eligibility Work Month in Contra Costa County.

Resolution No. 2025-9

WHEREAS, the Contra Costa County Employment & Human Services Department (EHSD) promotes a vision of a thriving community where all individuals and families can be healthy, safe, secure, and self-sufficient; and

WHEREAS, Social Service Program Assistants who perform eligibility work promote this vision, playing a crucial role in ensuring access to food, shelter, healthcare, childcare, education and transportation, and other essential services for individuals and families in our community; and

WHEREAS, eligibility work involves the expert administration of CalFresh, CalWORKs, Childcare, Welfare-to-Work, and Medi-Cal, processing 127,942 applications and 212,560 renewals, during Fiscal Year 2023-24; and

WHEREAS, eligibility work also ensures the timely and efficient handling of caregiver paperwork and payments on behalf of foster children and children in childcare, and the administration of Adoption Assistance and KinGAP programs, processing 115 applications and 796 renewals during Fiscal Year 2023-24; and

WHEREAS, Social Service Program Assistants support older adults and individuals with disabilities to determine Medi-Cal and CalFresh eligibility for In-Home Supportive Services (IHSS) applicants, processing 4,440 IHSS applications and 5,356 IHSS renewals during Fiscal Year 2023-24, as well as administer General Assistance (GA), processing a total of 10,402 GA applications during the same period; and

WHEREAS, eligibility work requires dedication, compassion, and expertise to help guide and support individuals through complex eligibility processes; and

WHEREAS, every day, EHSD Social Service Program Assistants who perform eligibility work demonstrate unwavering commitment, professionalism, and empathy in assisting vulnerable populations, fostering inclusivity and fairness; and

WHEREAS, our workers uphold the Department's values of organizational excellence, exceptional customer service, open communication, innovation, ethical behavior, and diversity; and

NOW, THEREFORE, BE IT RESOLVED that the Board of Supervisors of Contra Costa County does hereby proclaims January 2025 as Eligibility Work Month, recognizing and honoring the invaluable contributions of those who perform eligibility work to improve lives, foster dignity, and uphold the principle of equity for all community members.

PASSED by a unanimous vote of the Board of Supervisors members present this 21st day of January 2025.

CANDACE ANDERSEN
Chair,
District II Supervisor

JOHN GIOIA
District I Supervisor

DIANE BURGIS
District III Supervisor