



# EHSD NAVIGATORS

NAVIGATING TOWARD A  
BETTER, BRIGHTER TODAY

CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

## ***EHSD Navigator Vision Statement***

**“To empower families and individuals to create their own paths to healthy interdependence. Using a “whole person” approach, our Navigators create a warm welcoming environment by streamlining access to resources and enabling participants to be their own advocates moving forward.”**

# Who are EHSD Navigators

Community-based support professionals



Assist individuals and families with access to vital services



Provide guidance and referrals



Located in various community settings

# Objective

- Take a **holistic, participant-driven approach** to community support  
Enable access to services for:
  - Individuals
  - Families
  - Community members
  
- **Partners Involved:**
  - Contra Costa County Employment & Human Services Dept.
  - Community-based organizations
  - Non-profits
  - Faith-based institutions

# *What We do*

- Facilitate clear and consistent communication
- Assist clients with applications and documentation
- Offer in-person support services
- Coordinate distribution of direct aid
- Partner with schools for education and advocacy
- Share resources at public events

# How Navigators Support Participants

- ▶ Personalized assessment of needs
- ▶ Barrier removal
- ▶ Resource navigation
- ▶ Advocacy and emotional support

# Key Barriers We Help Address

Childcare

Transportation

Housing

Digital Access

Legal Support

# Core Resources We Connect To



JOB TRAINING  
PROGRAMS



GED/EDUCATION  
PATHWAYS



FOOD &  
CLOTHING  
ASSISTANCE



EMERGENCY  
FINANCIAL HELP



MENTAL HEALTH  
SUPPORT

# Engagement Strategies



Community presence

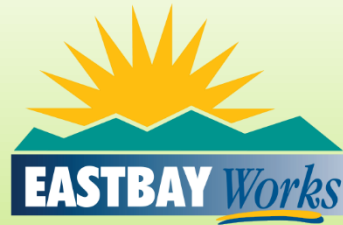


Trust-building



Multilingual support

# Community Partners & Collaborations



# EHSD Navigator Success Story



Sandra Figueroa  
Navigator

# *Referral Process*

- Walk-in to: Designated County Offices, Identified Libraries, Family Justice Centers and selected School District Sites
- Direct referral by County worker or Partner Staff or Community Agency
- Email to [EHSDNavigators@ehsd.cccounty.us](mailto:EHSDNavigators@ehsd.cccounty.us)
- Call the EHSD NAVIGATORS general phone line (925) 608-5979

# Locations

EHSD Antioch- 4545 Delta Fair Blvd.  
EHSD Brentwood -151 Sand Creek Rd.  
SparkPoint Bay Point- 3105 Willow Pass Rd

FJC Richmond- 256 24th Street  
FJC Concord-2151 Salvio Street Ste. 201  
FJC Antioch- 3501 Lone Tree Way Ste. 4  
FJC Danville - 319 Diablo Road, Ste. 103, Danville

Antioch Library – 501 W 18 St. Antioch  
Brentwood Library - 104 Oak St, Brentwood  
Concord Library - 2900 Salvio St, Concord  
San Pablo Library – 13751 San Pablo Avenue.  
DeJean Middle School (District 1) – 3400 Macdonald Ave. Richmond  
Board of Supervisor Office (District 2) – 309 Diablo Rd , Danville  
Board of Supervisor Office (District 3) – 3361 Walnut Blvd, Brentwood  
Oak Grove Middle School (District 4) – 2050 Minert Rd. Concord  
Hillview Junior High (District 5) – 333 Yosemite Dr. Pittsburg

# *EHSD Navigator Contact Information*

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# Questions?



*Building Brighter Futures Together*