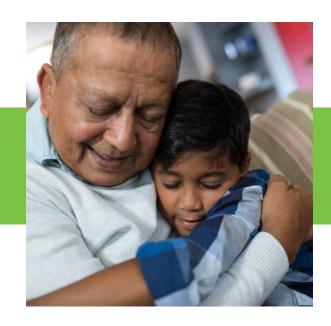
Medi-Cal Update Post-Covid







March 10, 2025
Angela Bullock-Hayes, Workforce Services Director EHSDinfo@ehsd.cccounty.us | (925) 608-4800



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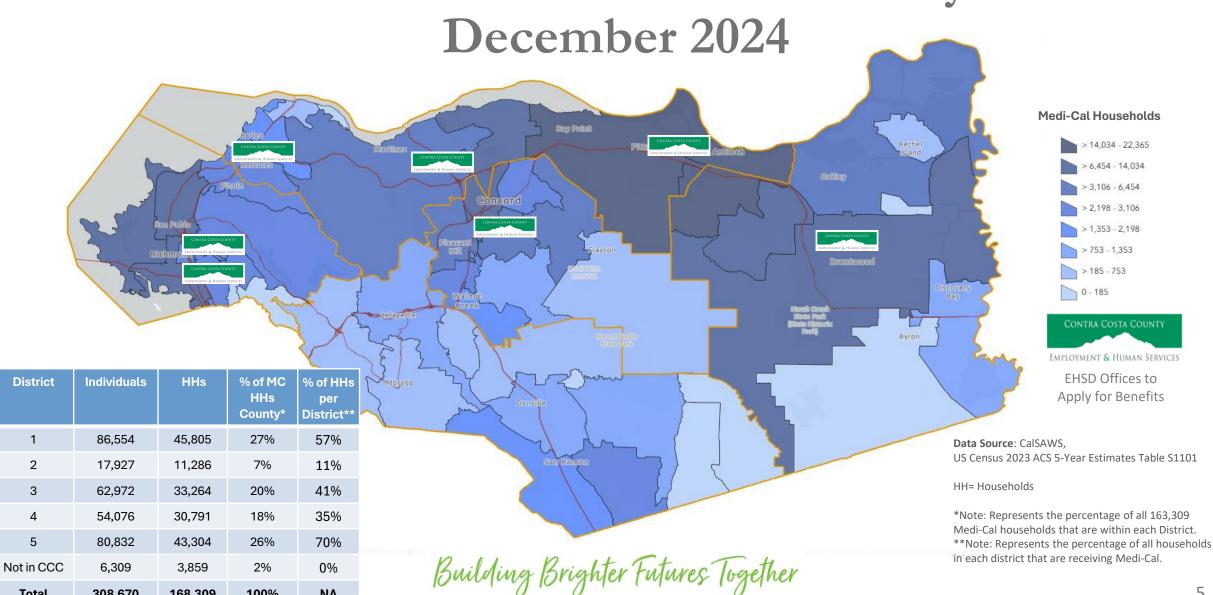
- Community Need
- Service Excellence
- On the Horizon

Community Need

Consumer Price Index vs. Median Income Growth January 2016 – December 2024



Medi-Cal Individuals & Households by District



3

4

5

Total

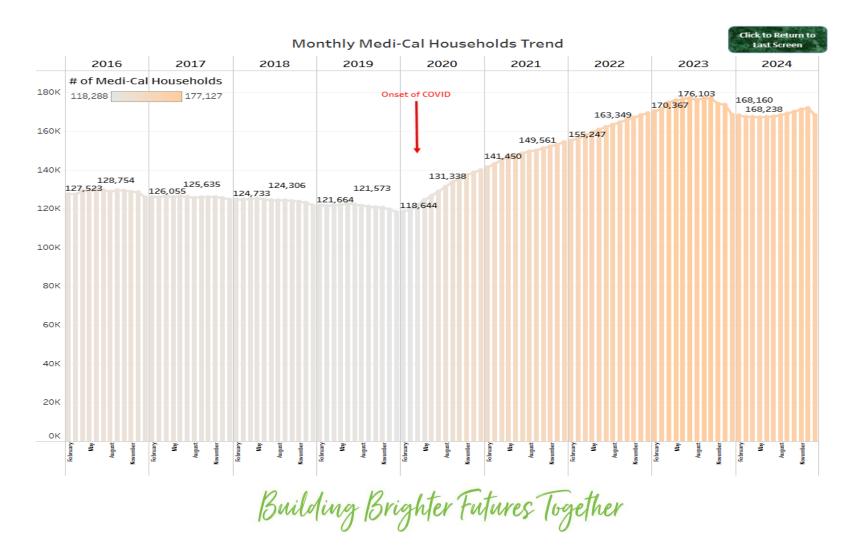
308,670

168,309

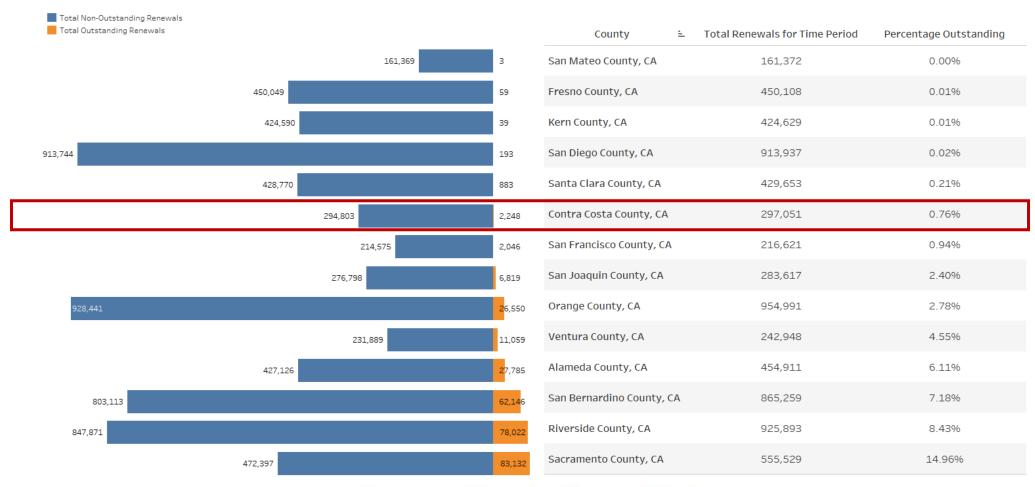
100%

NA

Medi-Cal Households January 2016 - December 2024

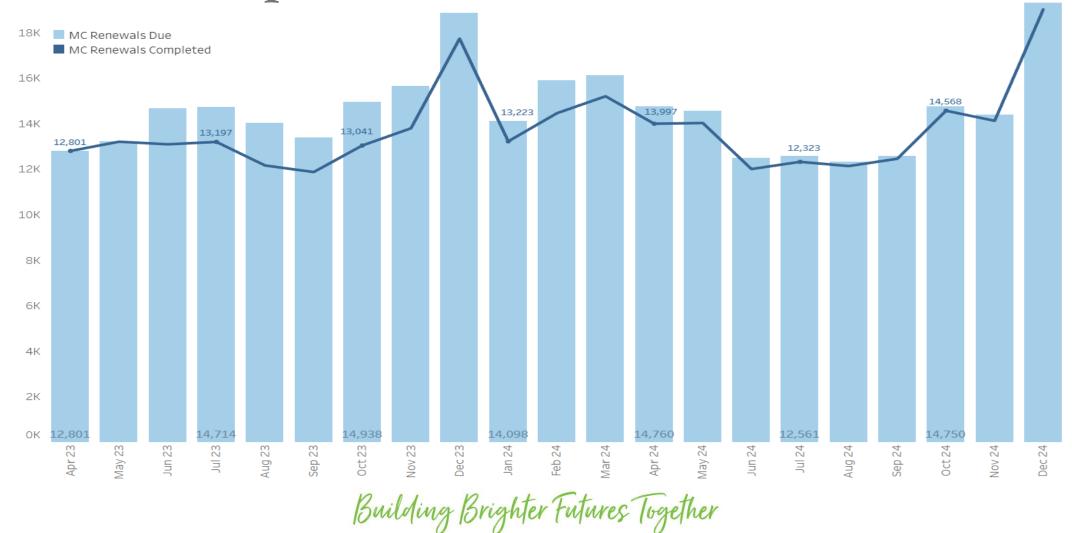


Medi-Cal Renewals April 2023 - January 2025

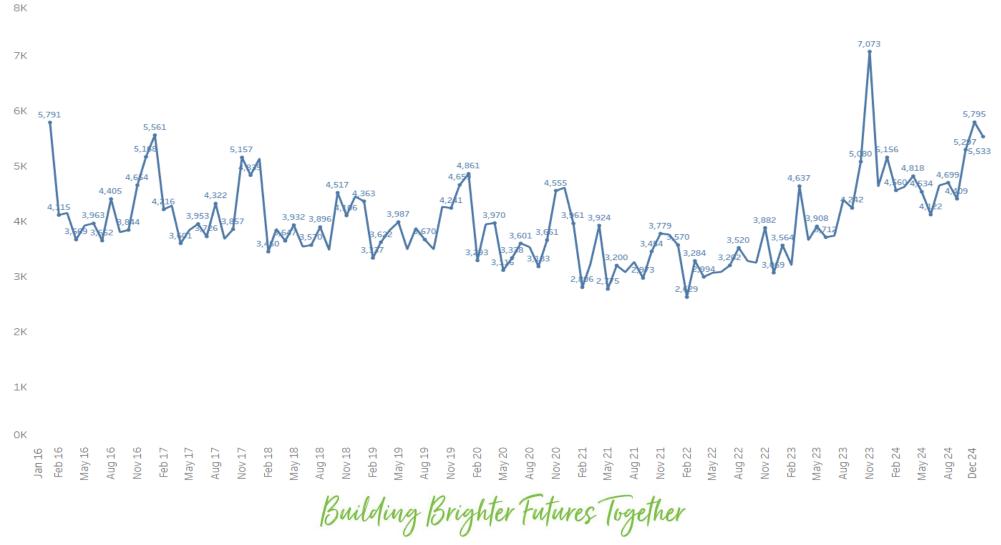


Building Brighter Futures Together

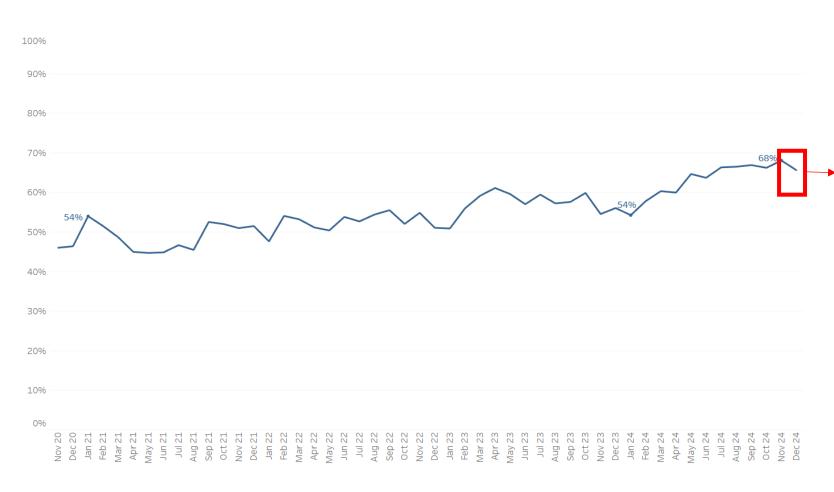
Medi-Cal Renewals April 2023– December 2024



Medi-Cal Applications January 2016– December 2024



Medi-Cal Application Denials November 2020 – December 2024



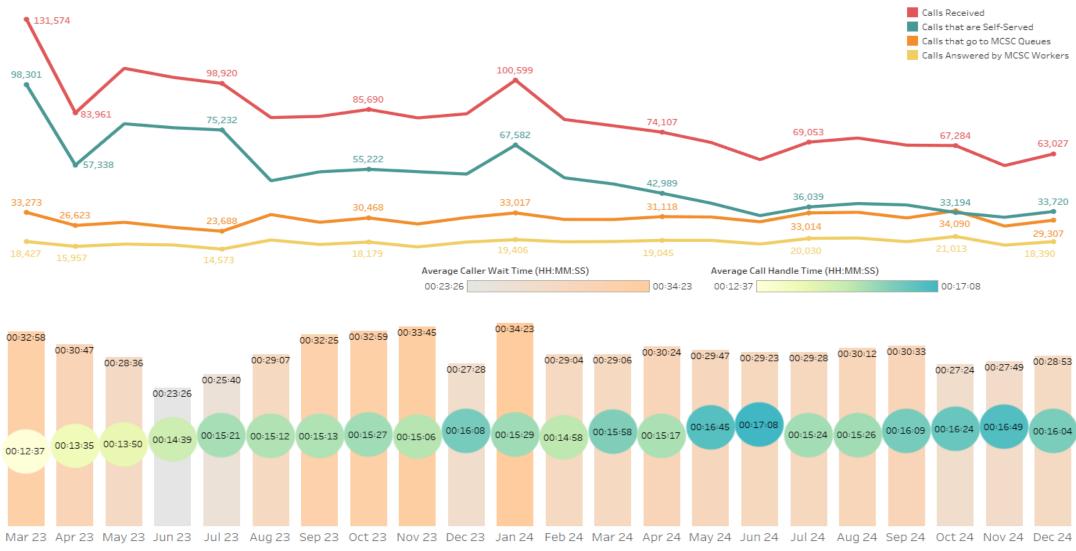
MC Top Denial Reasons		
November and December 2024		
Reason	November	December
	2024	2024
No Eligible Members	745 (50%)	907 (50%)
Failed to Complete Determination	305 (20%)	415 (23%)
Application Opened in Error	95 (6%)	88 (4%)

Note: Approval Rate is the number of MC approvals divided by the number of CalFresh applications received in each month **Data Source: CalWIN,** CalSAWS, and Examplar Report

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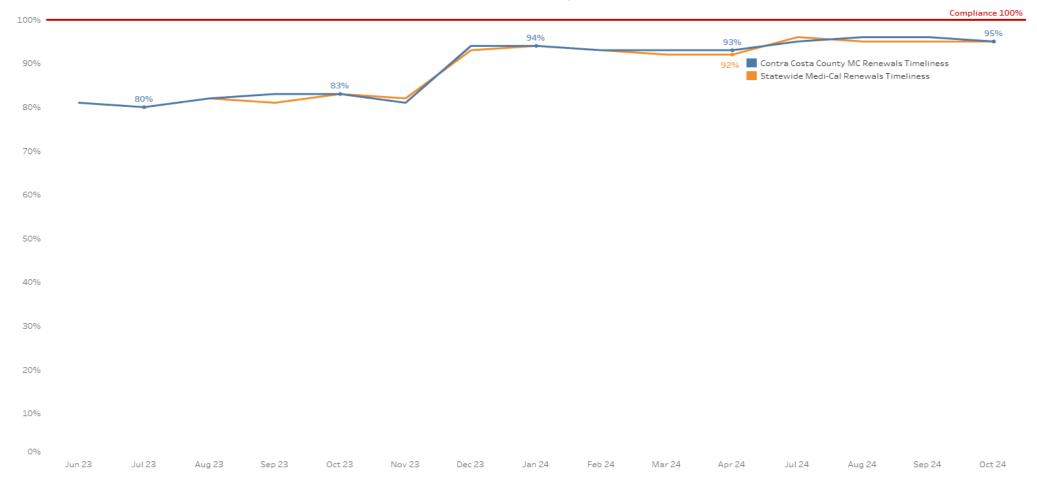
Service Excellence

Service Center Calls



Building Brighter Futures Together

Medi-Cal Renewal Completion Rate Contra Costa vs. Statewide June 2023-October 2024



CalWORKs, CalFresh & Medi-Cal Application Processing Timeliness June 2022– December 2024



On the Horizon

Upcoming challenges

- Medi-Cal Flexibilities sunset in June 2025
- Income waiver logic ends July 2025
- Medicare Part A Buy-In agreement for SSI recipients
- Federal discussion of Medicaid cuts

Thank you,
Workforce Services
Staff for building
brighter futures
together!









Building Brighter Futures Together

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Discussion

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