

Hospital & Health Operations Update

Contra Costa Regional Medical Center and Health Centers
Joint Conference Committee

July 28, 2025

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CONTRA COSTA
HEALTH



Operational Updates

- Leadership and Key Position Recruitment
- Preparation for Surveys
- Joint Projects with Contra Costa Health Plan (CCHP)
- Federal and State Budgets
- Capital Equipment

The following is a summary of significant operational developments at Contra Costa Regional Medical Center for the quarter ending June 30, 2025.

1. Leadership and Key Position Recruitment

Contra Costa Regional Medical Center and Health Centers (CCRMC) continues to fill and interview for important leadership positions. Two physician leaders have been appointed to new roles: Dr. Sergio Urcuyo, CCRMC Chief Medical Officer, and Dr. Geena Jester, Hospital Medical Director.

Recruitment and interviews are ongoing for the Chief Nursing Officer (CNO) and Chief of Plant Operations (CPO) positions. Helena Martey, RN, MSN, is currently the Interim CNO for CCRMC.

Shannon Abella, MS, is currently working as the Interim Chief Operations Officer (COO). Recruitment to fill the permanent COO position is awaiting salary adjustment. A salary survey has been submitted to CAO office, and we are awaiting their response.

CCRMC is working to provide additional resources to the Medical Staff Office for Provider Practice Management activities and to the Appointment Unit to maintain optimal performance in the scheduling of patients across the Ambulatory Care Clinics.

2. Preparation for Surveys

CCRMC is preparing for its triennial survey by The Joint Commission (TJC) and any unannounced visits by external agencies. The next Joint Commission visit is planned for January 2026, but TJC is expected to be on-site at any time after October 2025.

3. Joint Projects with Contra Costa Health Plan

CCRMC is working closely with Contra Costa Health Plan (CCHP) on several joint projects including the Dual Special Needs Plan (DSNP) and quality measures.

4. Federal and State Budgets

CCRMC leadership is working with the Health Services Department, California Association of Public Health Systems to determine the effects of recently approved federal and state budgets on Medi-Cal eligibility and enrollment, supplemental funding, and routine revenues for all its services.

5. Capital Equipment

Several capital equipment purchases in patient care areas are being pursued to provide adequate access to needed clinical services. Recent acquisitions or initiatives to acquire new capital equipment include ophthalmoscopes in three ambulatory sites for retinal scans, radiological/fluoroscopic system replacement for the hospital, vital signs monitoring for anesthesia machines, and pulmonary function testing equipment for the West County Health Center. A full list of capital items purchased in Fiscal Year 2024-2025 will be presented at the next Joint Conference Committee in September 2025.