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## ACCEPT report from Executive Director

**Irene Lo, MD, Executive Director**

## CCHP Operational Status

- Organization remains operationally stable with active monitoring
- Transformation initiatives progressing on schedule
- Leadership recruitment actively underway
- Ongoing audit preparedness across all regulators
- Known risks identified, tracked, and being managed
- Continuous identification of improvement opportunities
- No immediate threats to continuity of operations



Current Phase:  Transformation Mode

- Operations stable
- Risks known
- Mitigation active

### Leadership Recruitment in Progress

- Chief Operations Officer
- Chief Medical Officer
- Associate Medical Director
- Nurse Program Director – Utilization Management

### Current State

- Interim leadership maintaining continuity
- Recruitment aligned with long-term organizational structure
- Workforce stability remains a top priority

### External Environment

- Federal and state healthcare policy remains fluid
- HR1 introduces multi-year Medi-Cal eligibility changes
- Increased federal focus on program integrity
- Expanded reporting and oversight expectations

### CCHP Response

- Active monitoring and early impact planning
- Alignment with DHCS and CMS guidance
- Internal readiness workstreams already underway

### 2026 Major Regulatory Events

- DMHC Financial Audit (April 2026 start)
- DHCS Medical Audit – Final report pending
- NCQA Re-Accreditation review underway
- Ongoing DMHC enforcement matters

### Status

- Audit preparation on track
- Corrective actions underway
- Full transparency with regulators
- Centralized compliance oversight

### 2025 Audit Preliminary Findings

- 10 preliminary findings across program areas
- Areas already identified as internal priorities
- Corrective action planning already in progress

### Current Status

- All findings resolved or progressing on schedule
- Final DHCS report expected in 1–2 months
- Report will be shared with JCC upon receipt

### Re-Accreditation Progress

- Completed on-site review Feb 2026
- Achieved 100% “Met” across all standards reviewed

### Next Step

- Final determination expected in 1–2 months

### Significance

- Confirms operational consistency
- Reinforces quality and compliance infrastructure

## 2026 Strategic Focus Areas

- Governance and accountability
- Regulatory readiness
- Operational efficiency
- Financial transparency
- Workforce alignment

## Infrastructure Modernization

- Performance Improvement Workgroups (PIWs)
- Executive oversight structure
- Standardized leadership framework
- CCHP Director Role

Transformation remains on track

- Complete executive recruitment
- Advance audit remediation
- Expand performance dashboards
- Deliver PIW milestones
- Monitor federal/state policy changes

## Key Risks Being Actively Managed

- Financial/policy uncertainty
- Regulatory exposure
- Workforce recruitment pressure
- Systems modernization complexity

## Mitigation Framework

- Financial modeling and cost containment
- Mock audits and compliance governance
- Accelerated recruitment
- Dashboard-driven oversight