



595 Center Avenue, Suite 100 | Martinez, CA 94553 | Phone: (925) 313-6000  
cchealth.org

## Compliance Committee Meetings

**June 26, 2025 | 02:00PM – 03:00PM | Microsoft Teams**

### Attendees

- |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
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| <ul style="list-style-type: none"> <li>Dr. Irene Lo, Interim Chief Executive Officer</li> <li>Chanda Gonzales, Deputy Executive Director / Compliance Officer</li> <li>Beth Hernandez, Quality Director / Health Equity Officer</li> <li>Brandon Engelbert, Member Services Director</li> <li>Cynthia Choi, Compliance</li> <li>David Chen, Compliance</li> <li>Denise Valder, Claims</li> <li>Jay Putta, Compliance</li> <li>Jill Perez, Appeals &amp; Grievances and Utilization Management Director</li> </ul> | <ul style="list-style-type: none"> <li>Dr. Joseph Cardinalli, Pharmacy Director</li> <li>Leizl Avecilla, Case Management Director</li> <li>Melissa Bailey, Compliance</li> <li>Michael Chavez, Compliance</li> <li>Dr. Nicolas Barcelo, Medical Director</li> <li>Otilia Tiutin, Compliance</li> <li>Pasia Gadson, CalAIM Programs and Transitional Care Services Director</li> <li>Patricia Munoz-Zuniga, Advice Nurse Director</li> <li>Sonia Escobar, Analysis &amp; Reporting Director</li> <li>Sylvia Taqi-Eddin, Compliance</li> <li>Terry Reiser, Senior Compliance Director</li> </ul> |
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SUBJECT	DISCUSSION	ACTION / WHO
<b>1.0 Welcome</b>	<p><b><u>1.1 Call to Order</u></b> Chanda Gonzales has called the meeting to order, June 26, 2025, 2:03 PM.</p> <p><b><u>1.2 Terry Reiser</u></b> Terry Reiser is introduced as the Senior Director of Compliance.</p>	<p>Chanda Gonzales</p> <p>Terry Reiser</p>
<b>2.0 Compliance Committee Charter Discussion</b>	<p><b><u>2.1 Clinical vs. Non-Clinical Policies</u></b> A proposal was introduced that the Committee will review Non-Clinical policies to ensure policies are aligned with regulatory rules and guidelines. Clinical policies will continue to go through their proper channels, like the UM Committee and Quality Council. Attendees are reminded that Compliance is not responsible for developing other business' policies, nor the content. Draft workflows of Policies &amp; Procedures were presented.</p> <p><b><u>2.2 Proposed Policy Review Process</u></b> Proposal postponed to the next Compliance Committee June 29, 2025.</p>	<p>Terry Reiser Melissa Bailey</p>
<b>3.0 Regulatory Updates</b>	<p><b><u>3.0 Regulatory Updates</u></b> <b>DMHC Enforcement Matter 2019 Survey</b> – As of June 16, 2025, a proposed CAP was submitted and is pending DMHC comments. There is also a penalty and formal statement under review. For the future, County Counsel will be involved and reports will also be sent out to the Joint Conference Committee with the Board of Supervisors.</p> <p><b>CMS</b> – The State Medicaid Agency Contract (SMAC) will be uploaded for review June 26, 2025. On July 3, 2025, the D-SNP steering committee will be introduced to the CMS Account Manager, Andy Mathison.</p>	<p>Chanda Gonzales</p>
<b>4.0 Audit Updates</b>	<p><b><u>4.0 Audit Updates</u></b> <b>DHCS Focused Audit CAP (BH, NMT)</b> – All issues addressed and submissions completed. Awaiting</p>	<p>Chanda Gonzales</p>

	<p>final review and closure.</p> <p><b>DHCS Interoperability CAP (A&amp;R)</b> – On June 12, 2025, closure letter was received.</p> <p><b>DHCS Medical Audit CAP</b> – A reminder that the 3<sup>rd</sup> submission is due for upload by July 1, 2025.</p> <p><b>DHCS 2025 Audit</b> – The Compliance team is currently doing Quality Assurance on submitted items with aim to complete submission by July 3, 2025.</p>	
<p><b>5.0</b> <b>Open CAP Review</b></p>	<p><b>4.1 Open CAP Items</b></p> <p><b>Provider Terminations Self-Monitoring Results and Change in Member Circumstances Self-Monitoring Results</b> - Both CAPs are reported to be on the verge of closing. Documents have been submitted to DHCS, now in the stages on showing the process that we have implemented within the team and iSite.</p> <p><b>Enhanced Care Management</b> - After a multi-team collaboration, it is currently in the phase to close at the end of August.</p>	<p>Brandon Engelbert</p> <p>Pasia Gadson</p>
<p><b>6.0</b> <b>Fraud, Waste, and Abuse (FWA) Report</b></p>	<p><b>6.0 Fraud, Waste, and Abuse (FWA) Report</b></p> <p>Total of 8 cases, still currently pending. All cases have been reported to DHCS.</p> <p>The Cotiviti contract amendment is under negotiations and information will be shared when finalized.</p>	<p>Sylvia Taqi-Eddin</p> <p>Dr. Irene Lo</p>
<p><b>7.0</b> <b>Adjournment</b></p>	<p>Meeting adjourned at 03:00PM.</p>	<p>Chanda Gonzales</p>

Next meeting scheduled on

Tuesday, July 29, 2025 at 02:00PM

**Approved:**

**Date:**

  
 Chanda Gonzales, Compliance Officer

8/15/25  
