



Matching Riders with Providers

## Rides for Seniors & Rides 4 Veterans

Mobility Matters is a 501(c)(3) non-profit organization that provides mobility management services in Contra Costa County.

# Mobility Matters' Mission

To provide free door-through-door transportation to seniors and veterans who need escorted rides with compassionate volunteer drivers in Contra Costa County.

Our goal is to provide seniors and veterans the ability and dignity to age in place with transportation and referral resources.



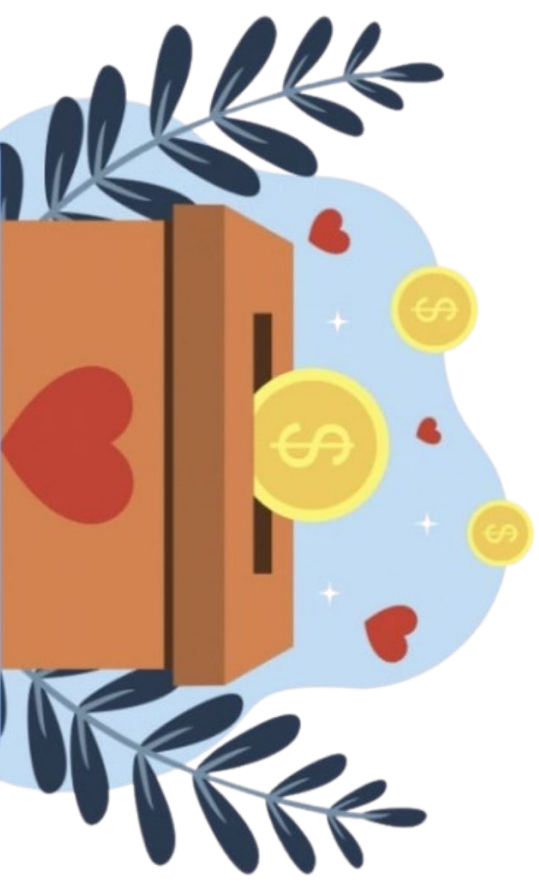
# Background

- First ride: September 5, 2005
  - Addressing gaps in transportation
- Information & Referral: 2012
  - Transportation resources for seniors and their family
- Rides 4 Veterans: July 2017
  - Helping veterans access medical appointments and groceries
- 20th year in service
  - Mobility Matters awarded CA Nonprofit of the Year in 2024



# Funding

- Caltrans' Federal Transit Administration Section 5310
- Area Agency on Aging
- Contra Costa Transportation Authority
- Individual Donors



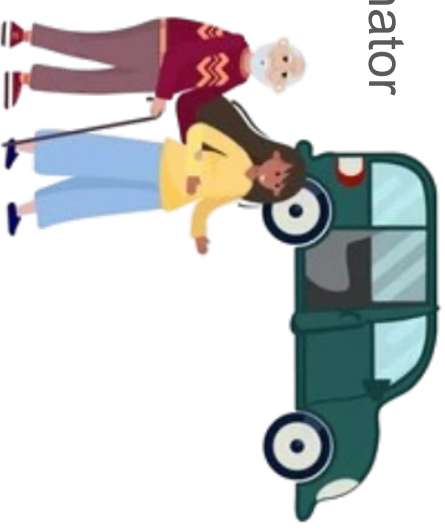
# Rides Statistics

- Year-to-date rides given: 3,169
- Total rides given: 169,044
- Volunteer Miles: # 8,800
- Hours donated: # 8,000
- Current members: 492
- Current volunteers: 196
- Paid drivers: # 5

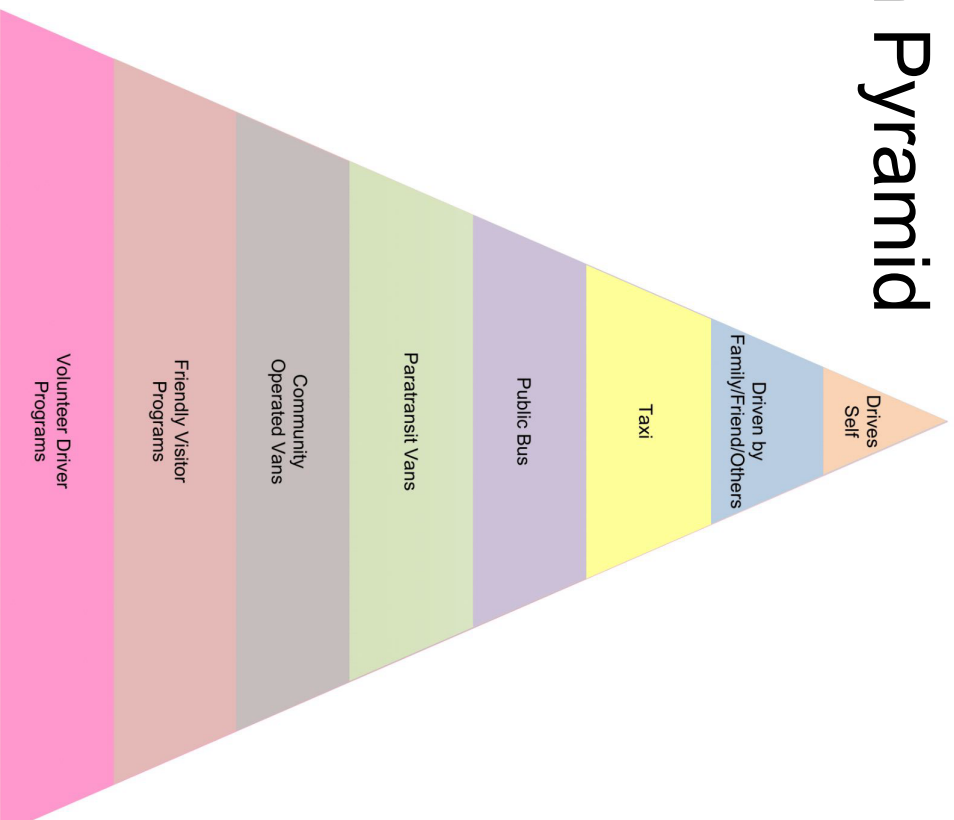


# Volunteers

- Caring, mature, willing, and able to drive seniors and veterans
- Ages 25 – 75 with a current driver's license and insurance
- Excellent driving record and crime-free background
- Reliable, safe, registered vehicle
- 3-hour training before giving first ride
- Ongoing volunteer support from our Volunteer Coordinator



# Transportation Pyramid



Senior Transportation  
Options in Contra  
Costa County



# Rides for Seniors Qualifications

- Age 60 and older
- Live in Contra Costa County
- Require escorted, door-through-door assistance
- Able to call in to request rides
- Unable to use other forms of transportation for medical care and basic necessities, like grocery shopping





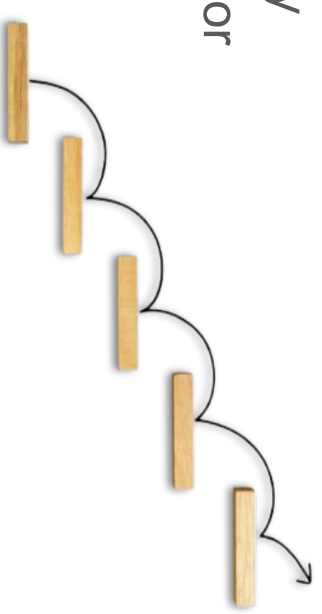
# Rides 4 Veterans Qualifications

- Honorable Discharge
- Live in Contra Costa County
- Requires escorted, door-through-door assistance
- Able to call in to request rides
- Unable to use other forms of transportation for medical or dental care and basic necessities



# What's Next?

- Referral:
  - If the person does not meet our qualifications, you are referred to an appropriate service that fits your mobility needs
- Qualified:
  - Application over the phone
  - In-home visit with our Program Intake Specialist
    - Safety, hygiene, and mobility assessment at your home
    - Information regarding how the program works
- After home assessment is approved, members may request 1 ride per week for medical, dental, vision, or grocery needs



# Questions



# Contact



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