

8.3 Dual Special Needs Plan (D-SNP) Progress Update

- CCHP continues to make strong progress toward the D-SNP launch, with work concentrated in three key areas: regulatory milestones, operational readiness, and oversight infrastructure.
- On 9/19/2025, the Centers for Medicare and Medicaid Services (CMS) informed CCHP that they had reviewed and approval all 2026 contracting documents and post-application requirements for our D-SNP Contract (Contract ID H5119).

- **Operational Readiness**
 - Finalizing contracts with vendors
 - Advancing provider contracting to meet network adequacy requirements
 - Internal operational and technology workgroups
 - Staff education initiatives underway
 - Provider outreach and engagement underway
 - Recruitment in progress for critical D-SNP positions
- **Regulatory Readiness and Oversight**
 - Finalizing policies and procedures
 - Building comprehensive Medicare compliance program
 - Establishing oversight infrastructure
- **Health System and Community Alignment**
 - Coordinating closely with Contra Costa Health
 - Engaging the Safety Net Council, external FQHCS, and other key external providers

Risks and Challenges

- Workforce readiness
- Regulatory oversight
- Network adequacy
- Member experience
- Operational complexity

Next Quarter's Priorities

- Finalizing provider and vendor contracts.
- Submitting required deliverables to CMS, DHCS, and DMHC.
- Continuing recruitment for approved D-SNP staffing roles.
- Expanding internal staff education and training.
- Ongoing operational readiness testing.
- Continuing communications and education for network providers.
- Preparing for Annual Enrollment Period (October – December 2025).