

# Contra Costa Consortium – Needs Assessment Non-Housing

Data from DRAFT 2025-2030  
Consolidated Plan Outreach  
Survey Responses



**CONTRA COSTA COUNTY**  
Consortium

Antioch, Concord, Pittsburg, Walnut Creek, and Contra Costa County

# What was the survey for?

## Consolidated Plan

- The surveys and meetings (in-person and virtual) was to obtain public input on the Contra Costa Consortium's Five-year plan known as the Consolidated Plan on non-housing, housing, and homelessness issues.
- The Consolidated Plan:
  - Establishes housing and community development needs for Contra Costa County
  - Sets priorities for the use of federal funds
  - Covers three federal block grant programs
    - Community Development Block Grant (CDBG)
    - HOME Investment Partnership Program (HOME)
    - Emergency Solutions Grant (ESG)

# Community Outreach



Non-Housing Survey – Available in English, Spanish, Simplified Chinese and Tagalog.



5 In Person Community Meetings



1 Virtual/Zoom Community Meeting



3 Focus Group/Stakeholder Meetings



# Needs Assessment for Non-Housing Community Needs in Contra Costa County

# 361 Survey Responses

Out of the 361 surveys done only 352 responders indicated the city or town they were making comments on.

22

Antioch

92

Concord

31

Pittsburg

100

Walnut Creek

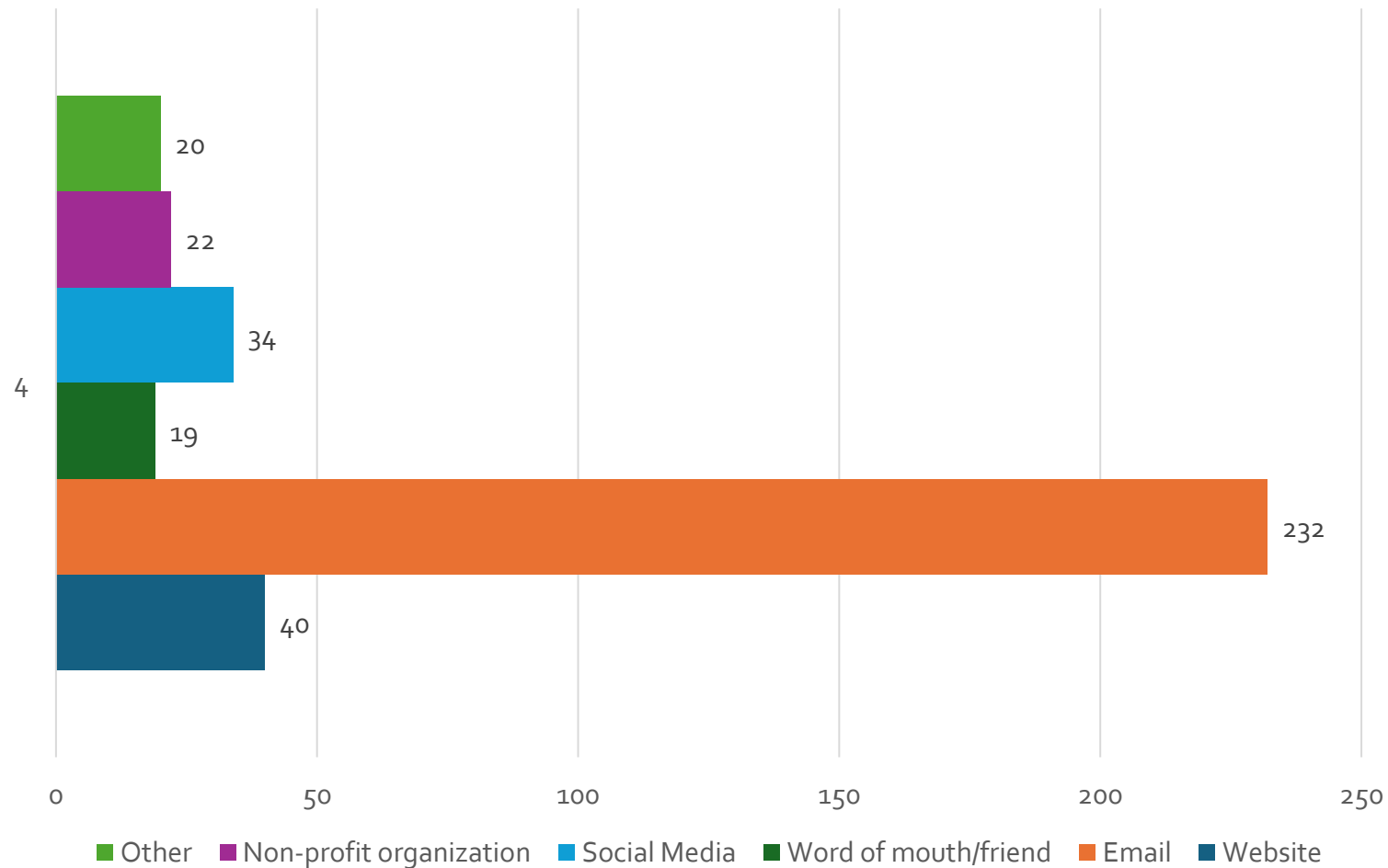
107

Urban County



# How responders heard about the survey

How did you hear about the survey?

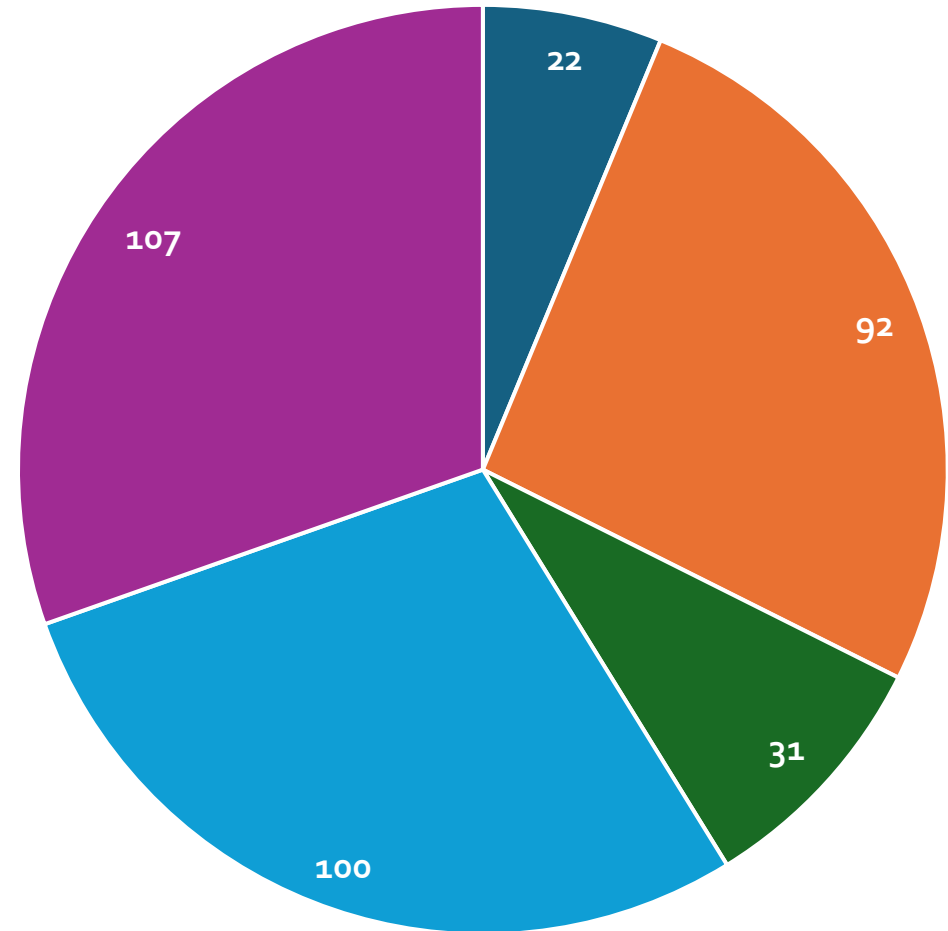


Responder's  
commenting  
on a one of the  
jurisdiction  
cities

City Responses  
245

What city or town are you going to be making comments on today?

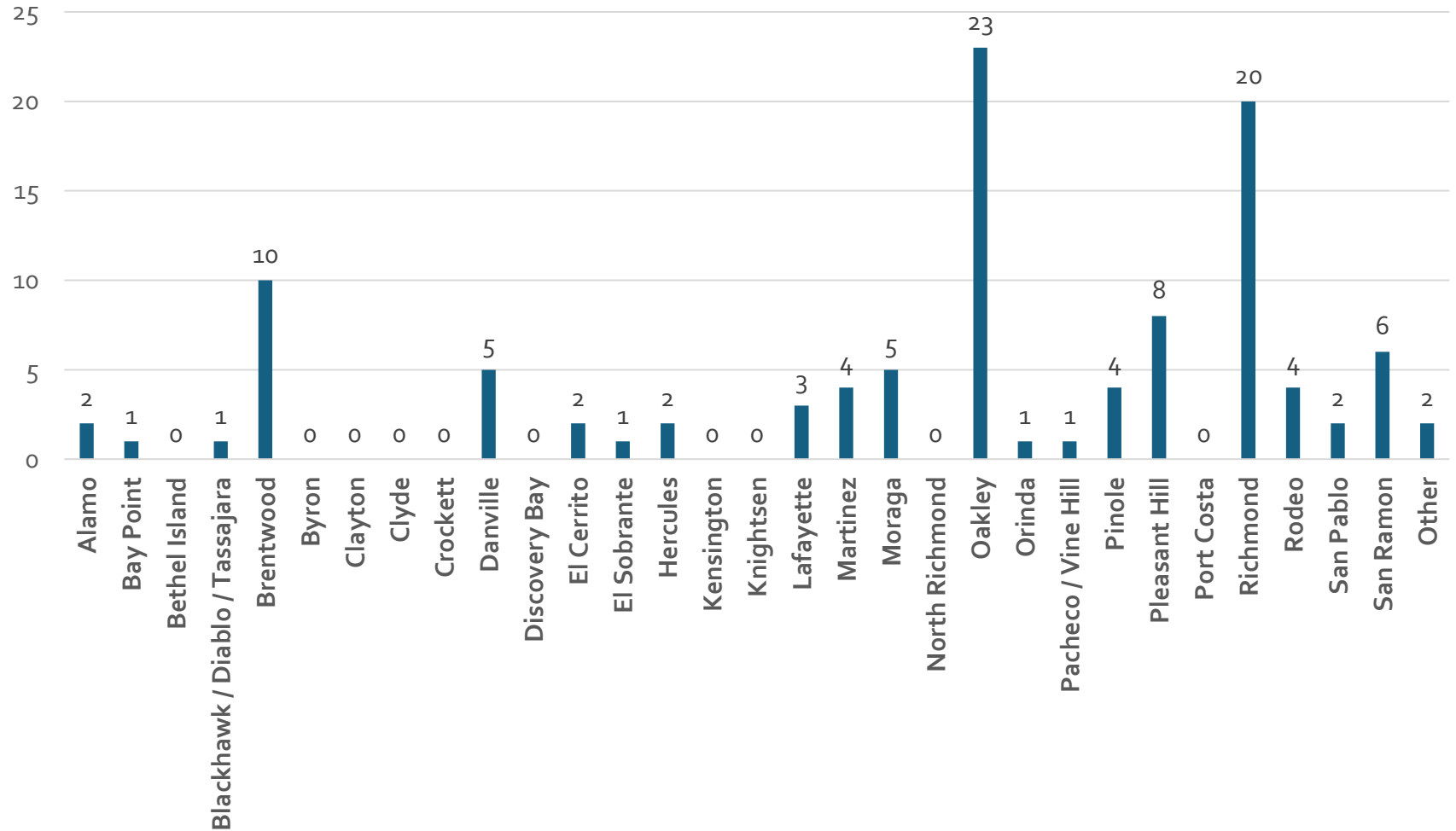
- Antioch
- Concord
- Pittsburg
- Walnut Creek
- Urban County (community not listed above)



# Responders commenting on urban county cities, towns, or communities

## Urban Community Responses - 107

If you selected Urban County, select the specific city, town or community that you will be commenting on

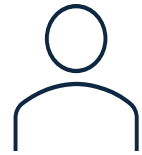




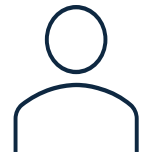


# Demographic Information

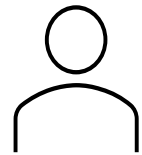
## What Gender do you identify with?



234 Women



85 Men



4 Non-Binary



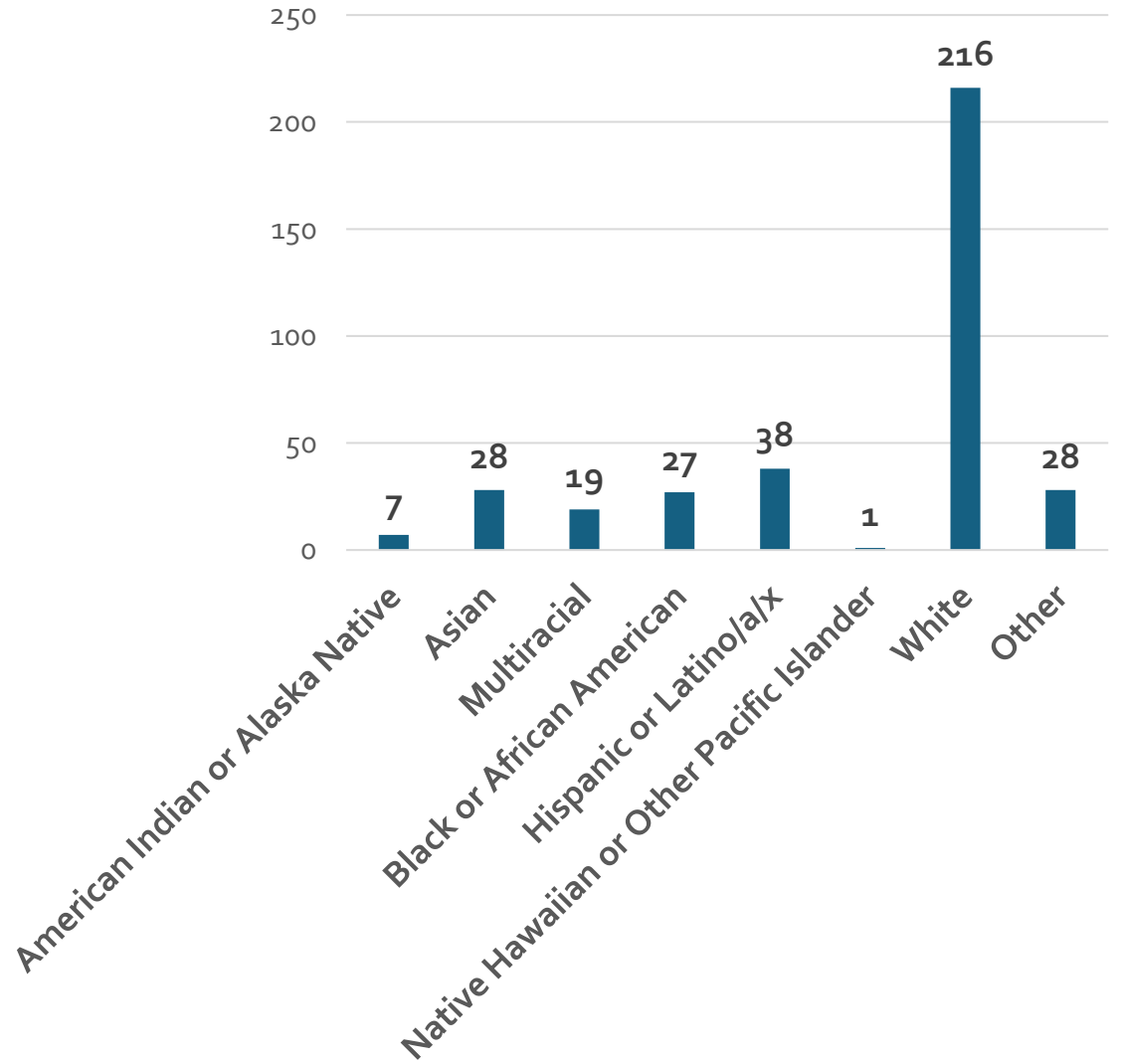
29 Prefer not to say



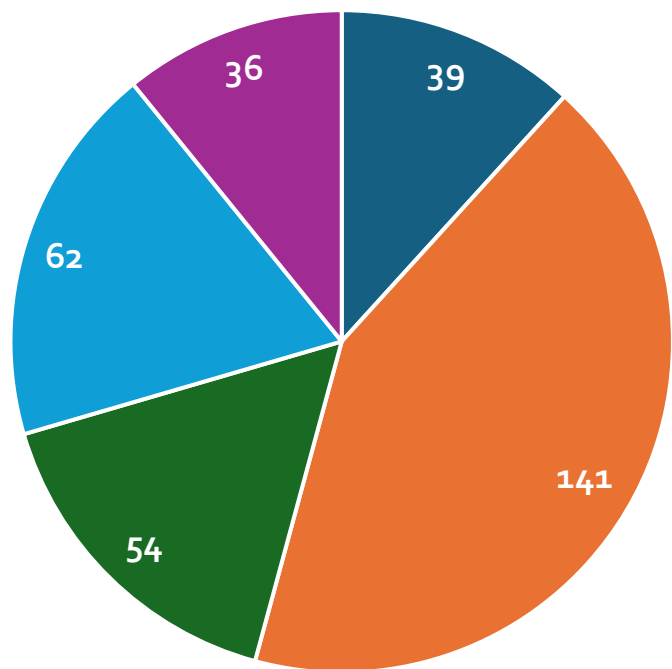
0 Other

# Responders Gender & Race & Ethnicity

## What race/ethnicity do you identify as?

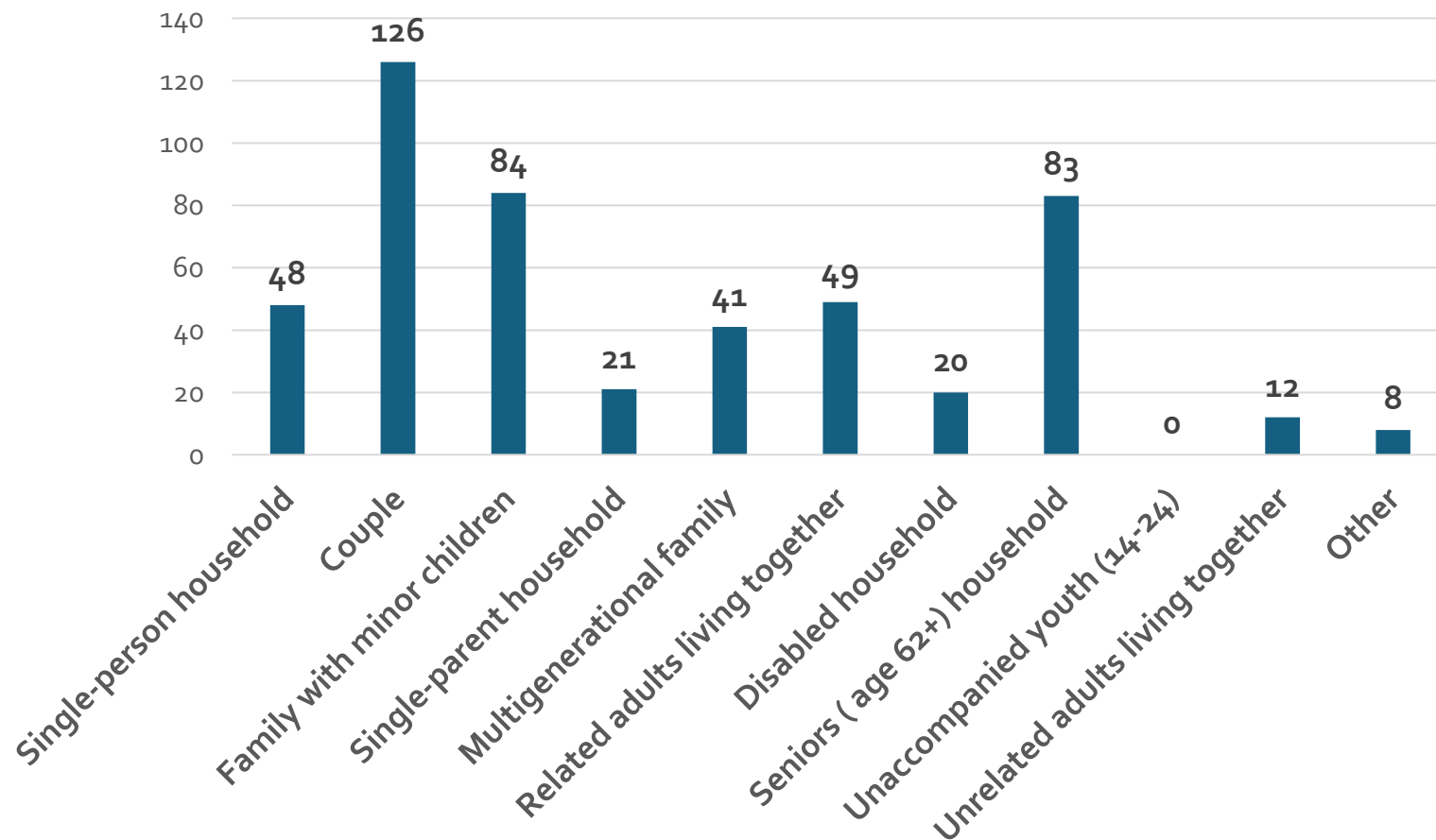


How many people, including yourself, live in your household?



■ 1 person ■ 2 people ■ 3 people ■ 4 people ■ 5 or more people

Please describe your household makeup?



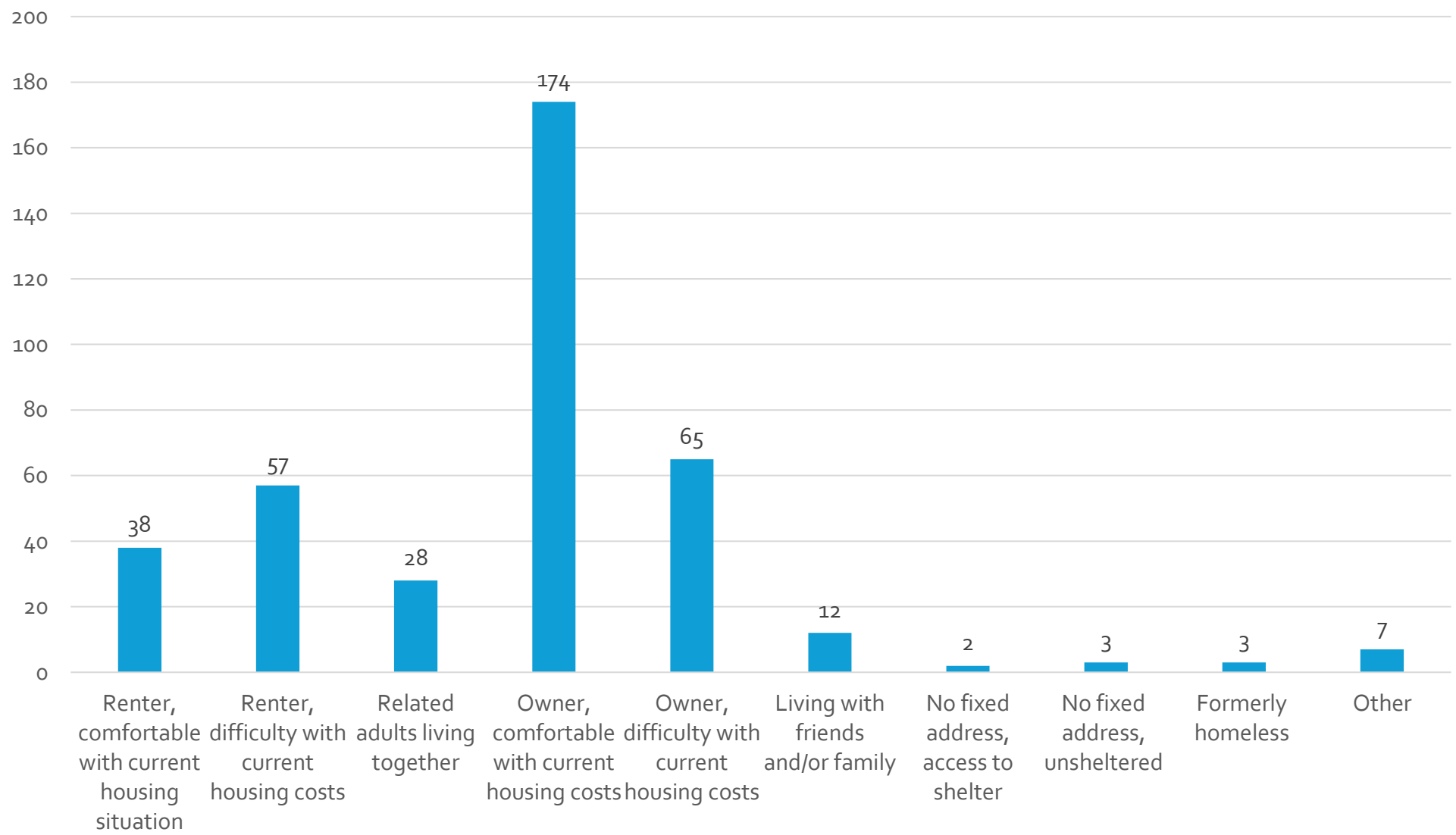
# of People in Household

Household Makeup

# Type of Housing Responders Currently live in

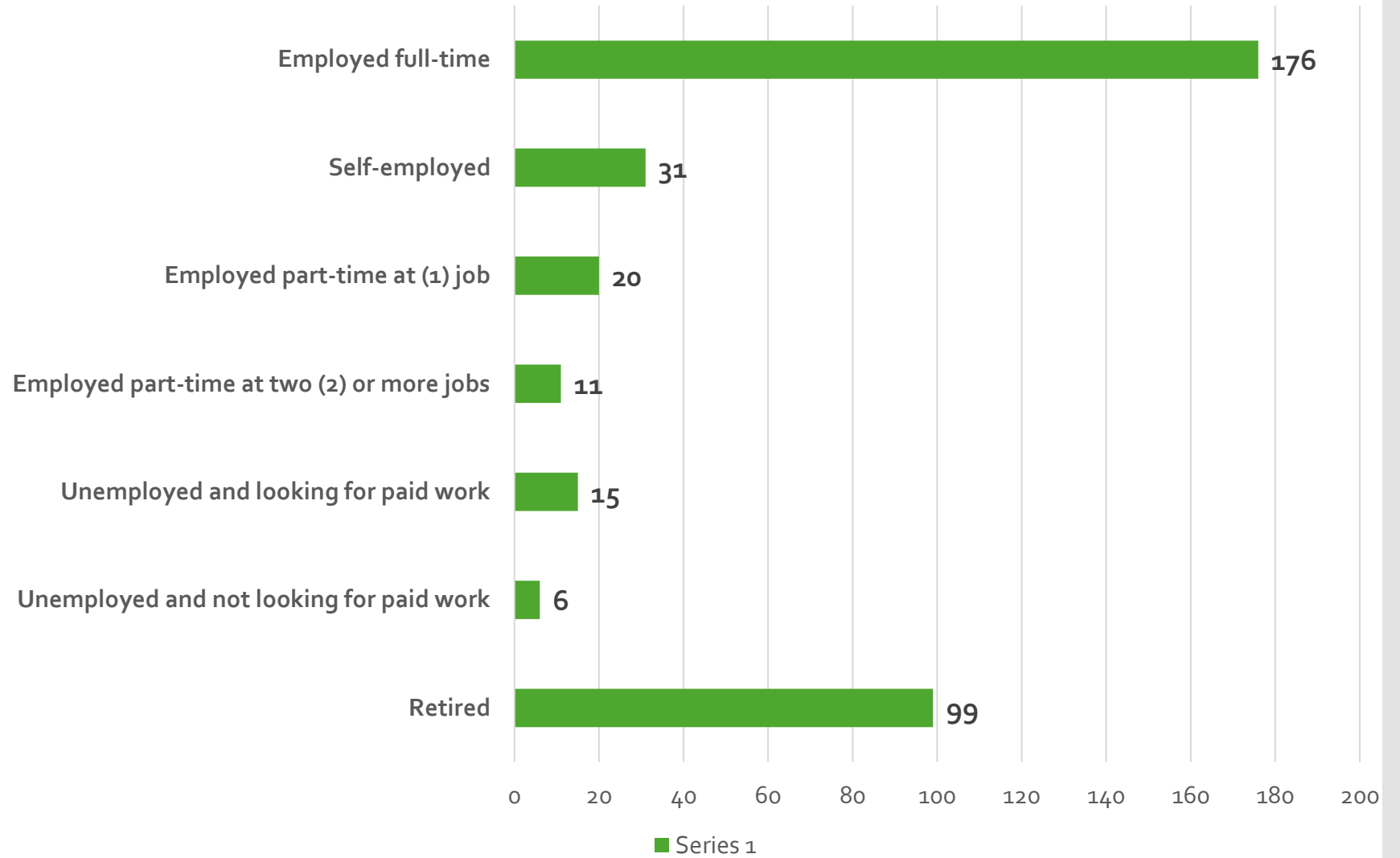
(Responders were allowed to choose more than one option)

## What best describes your current housing situation?



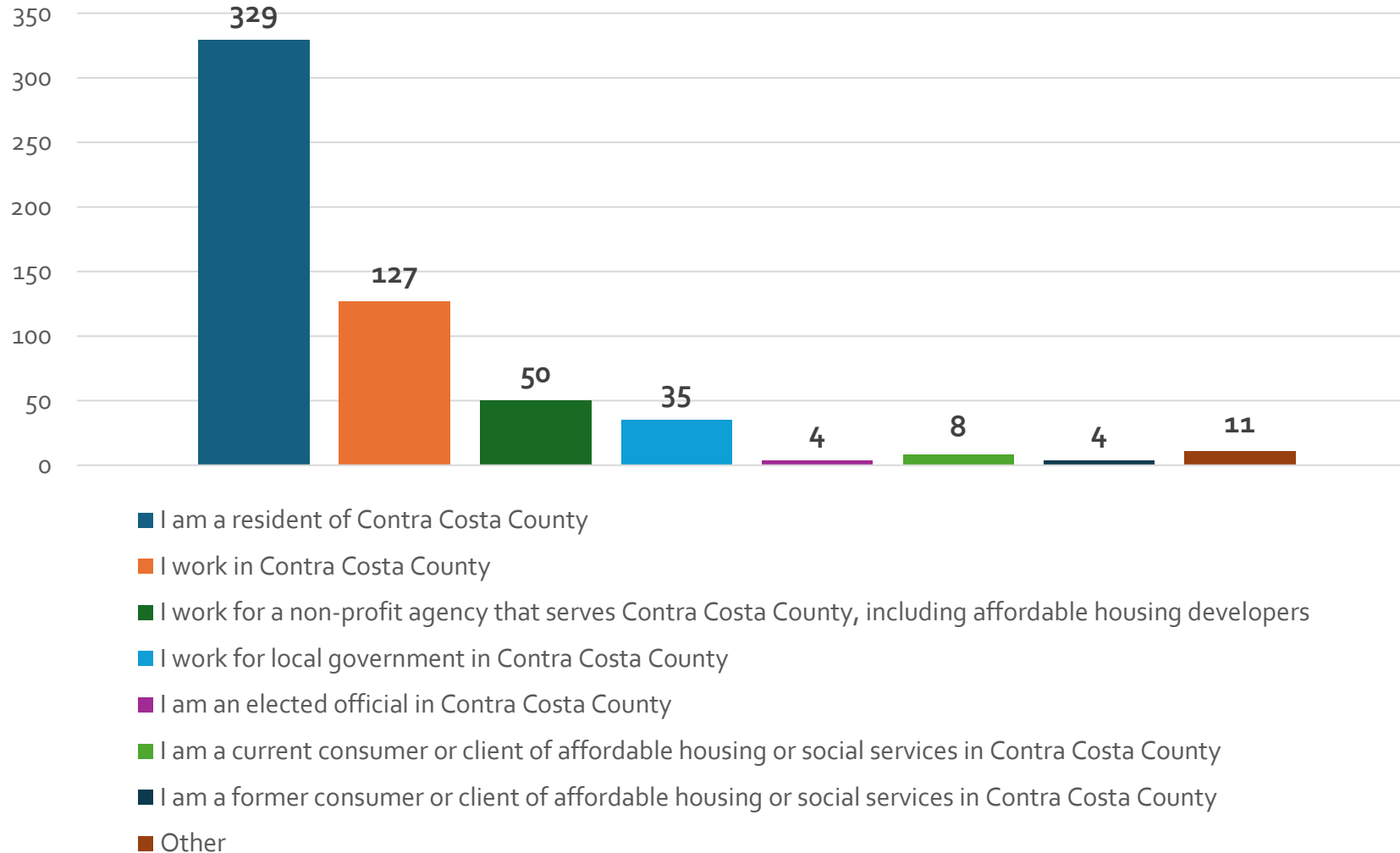
# Employment Status

What is your employment status?



# Responder's Relationship with Contra Costa County

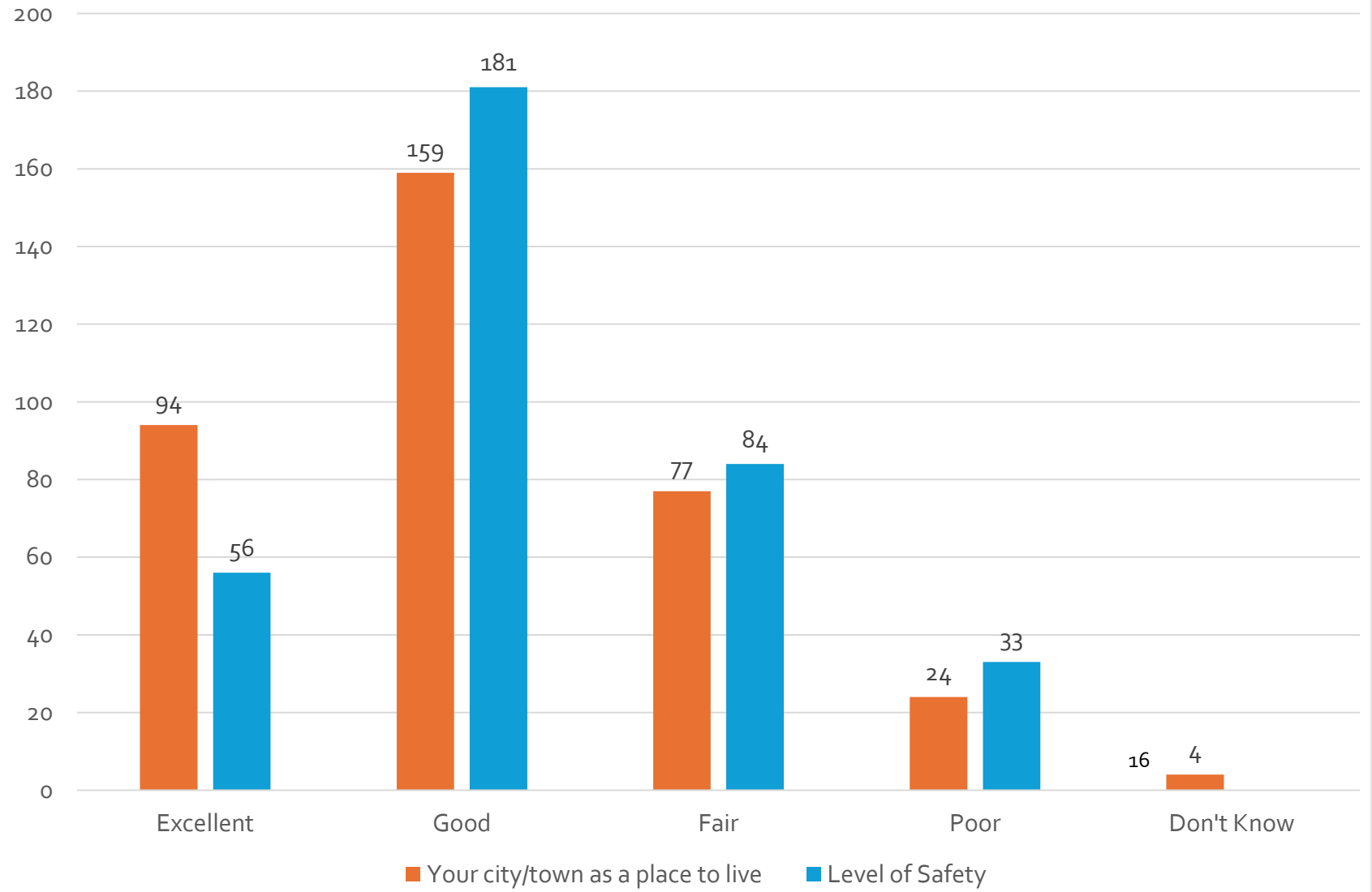
What best describes your relationship with Contra Costa County?





# Quality of Life

# How Responder's felt about their City/Town as a place to live & Level of Safety of their City/Town

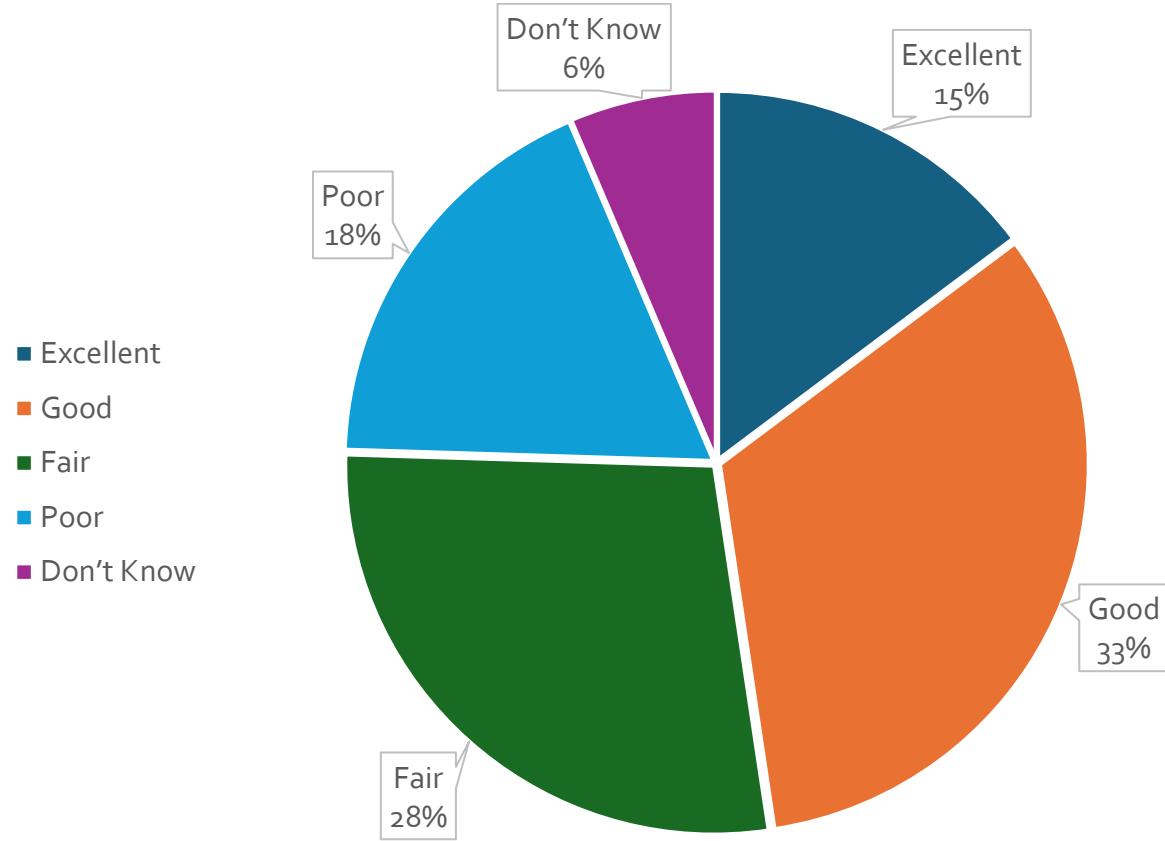


2025-30 Con Plan - Affordable Housing & Homelessness  
Survey Data

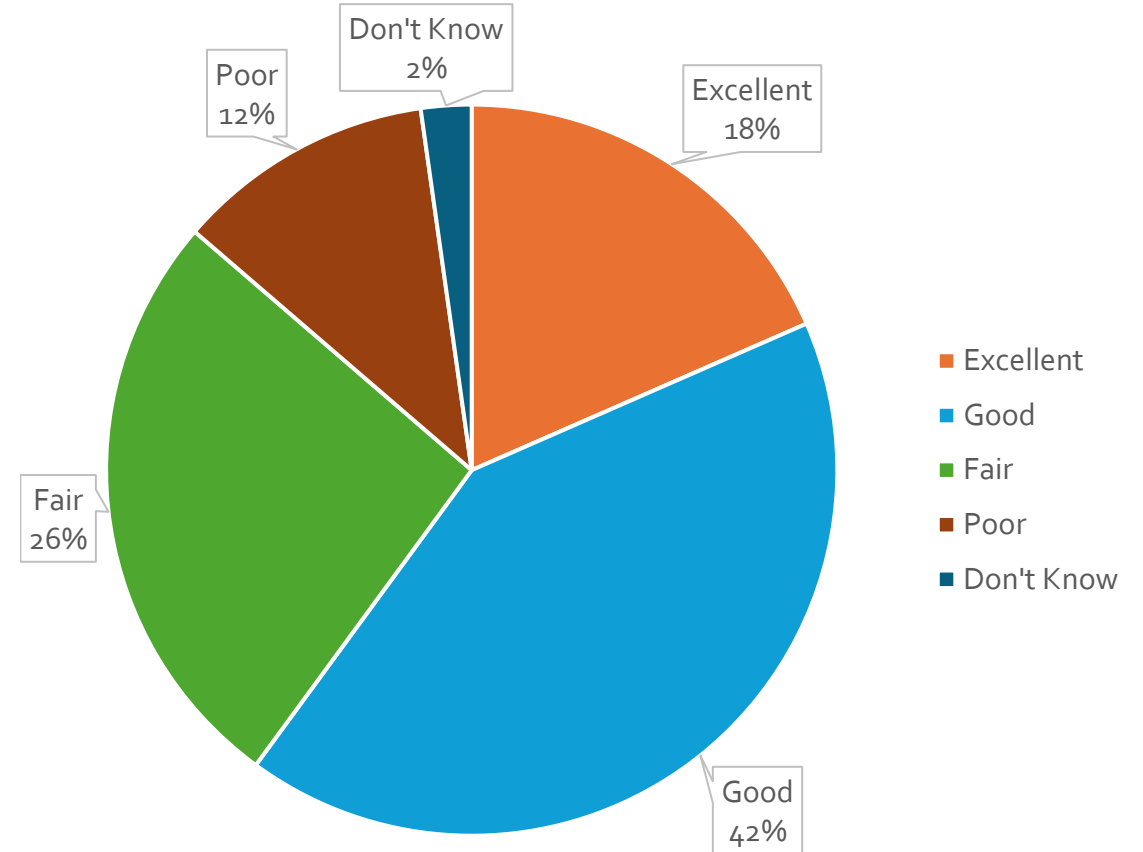
2025-30 Con Plan - Non-Housing Survey Data



# Access to Public Transportation

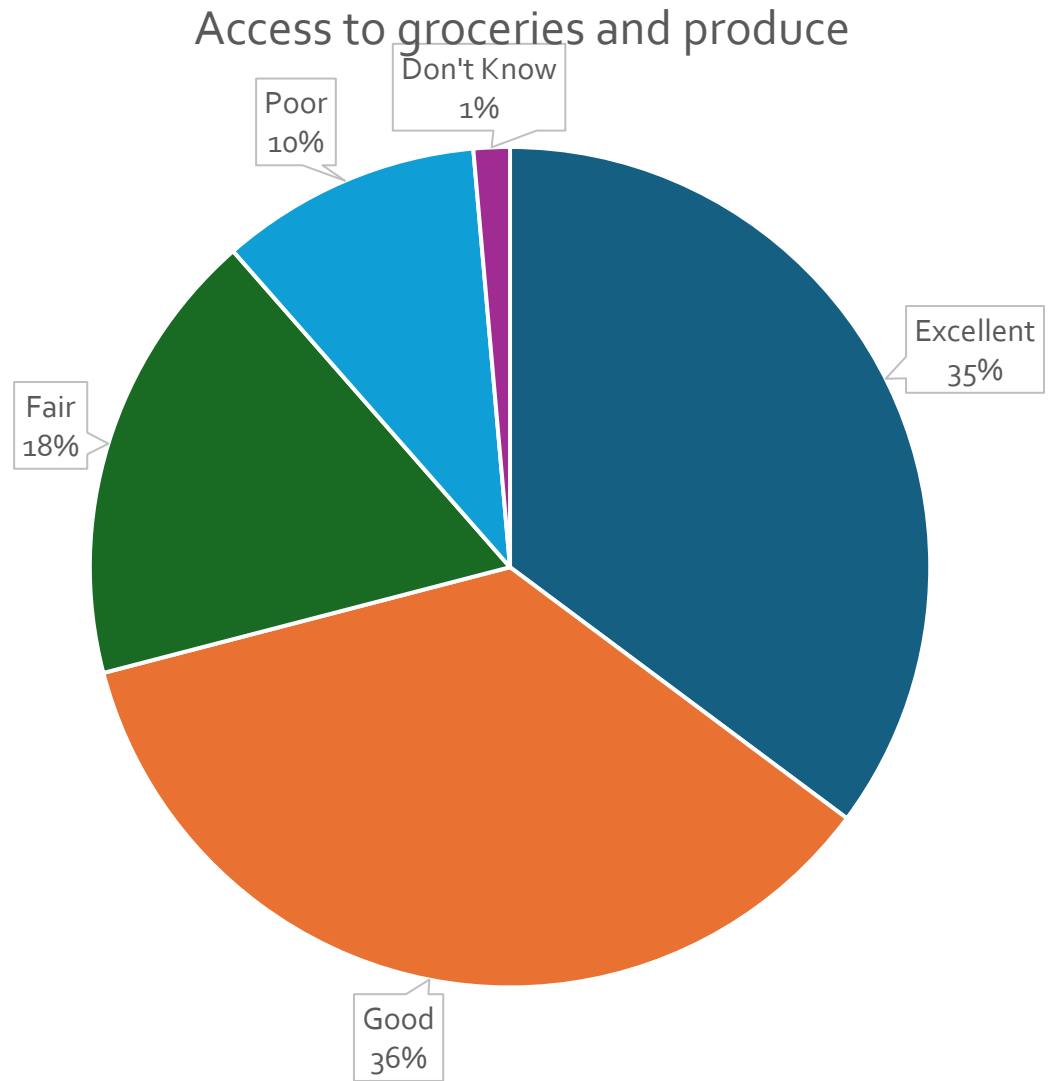


# Ease of Active Transportation (e.g. walking, bicycling, etc.)



How responder's felt about access to groceries and produce in their communities

- Excellent
- Good
- Fair
- Poor
- Don't Know

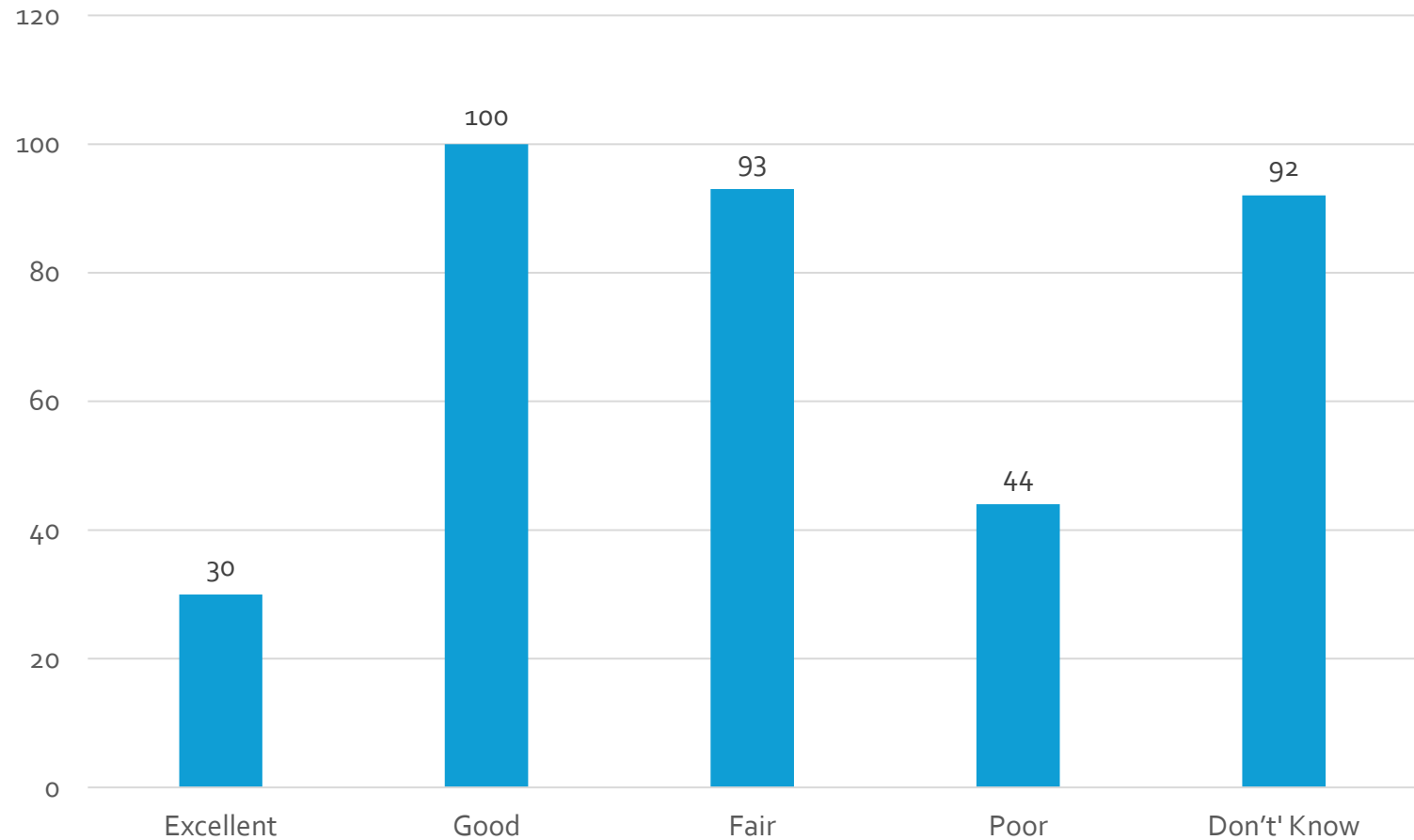




# Older Adults

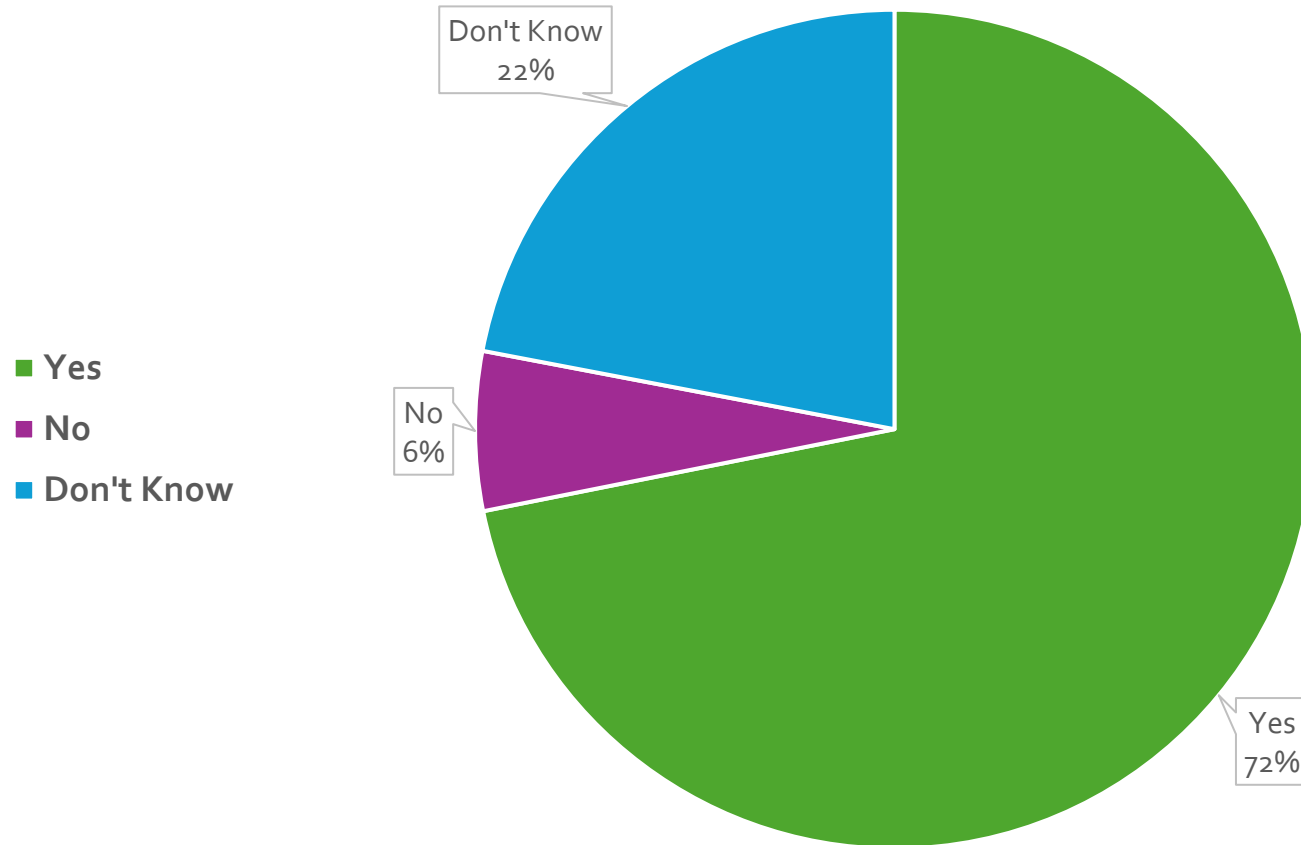
# How responder's felt about services for older adults in their community

Overall, how would you rate services for older adults in your community?



Responders answering if they knew, or did not know, if they have a senior center in their community

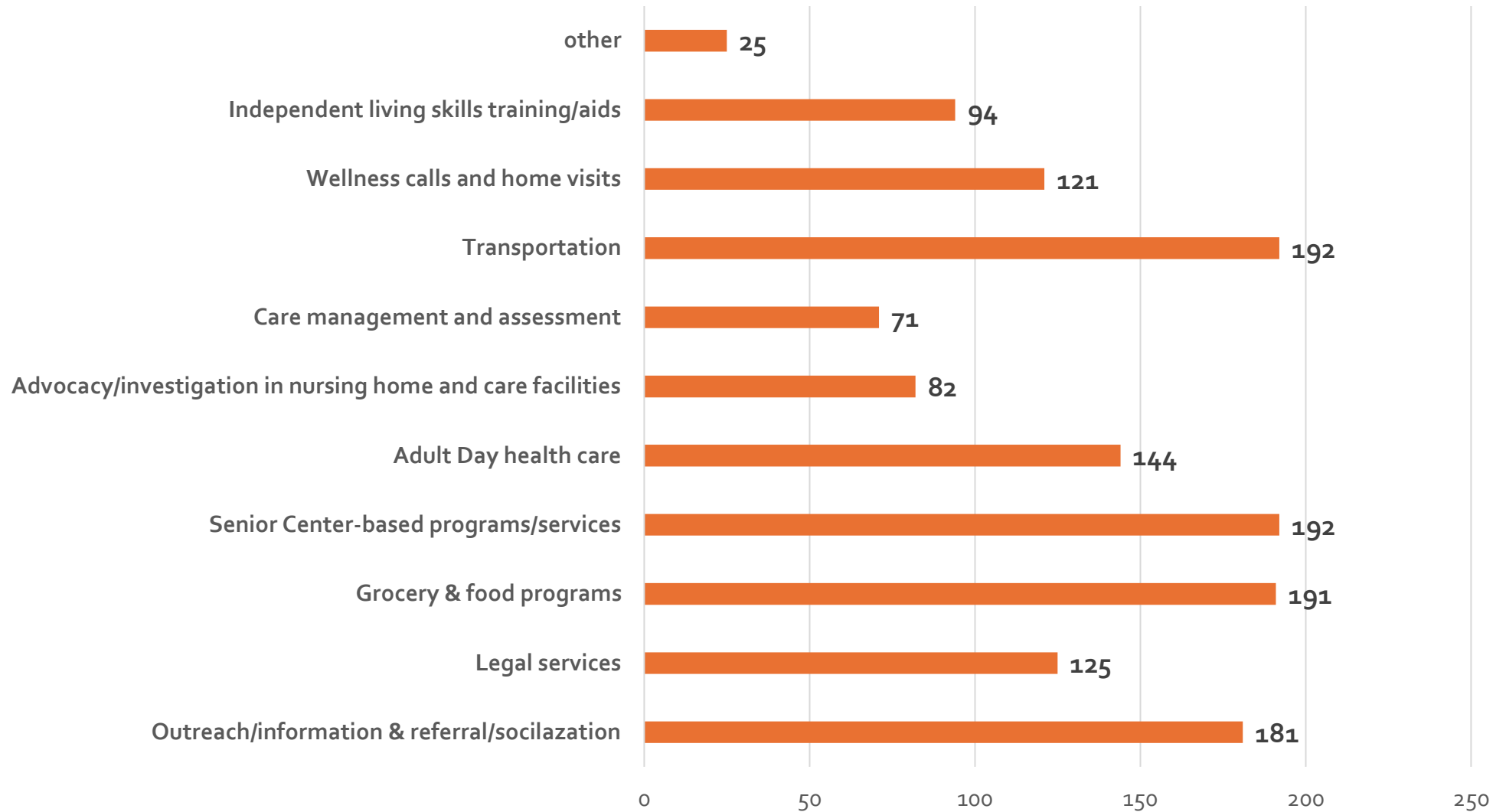
Does your community have a senior center?



# Services responder's feel are especially needed in their communities for older persons and those with disabilities

(Responders were allowed to choose up to 5 options)

## Which services do you believe are especially needed in your community for older persons and those with disabilities?

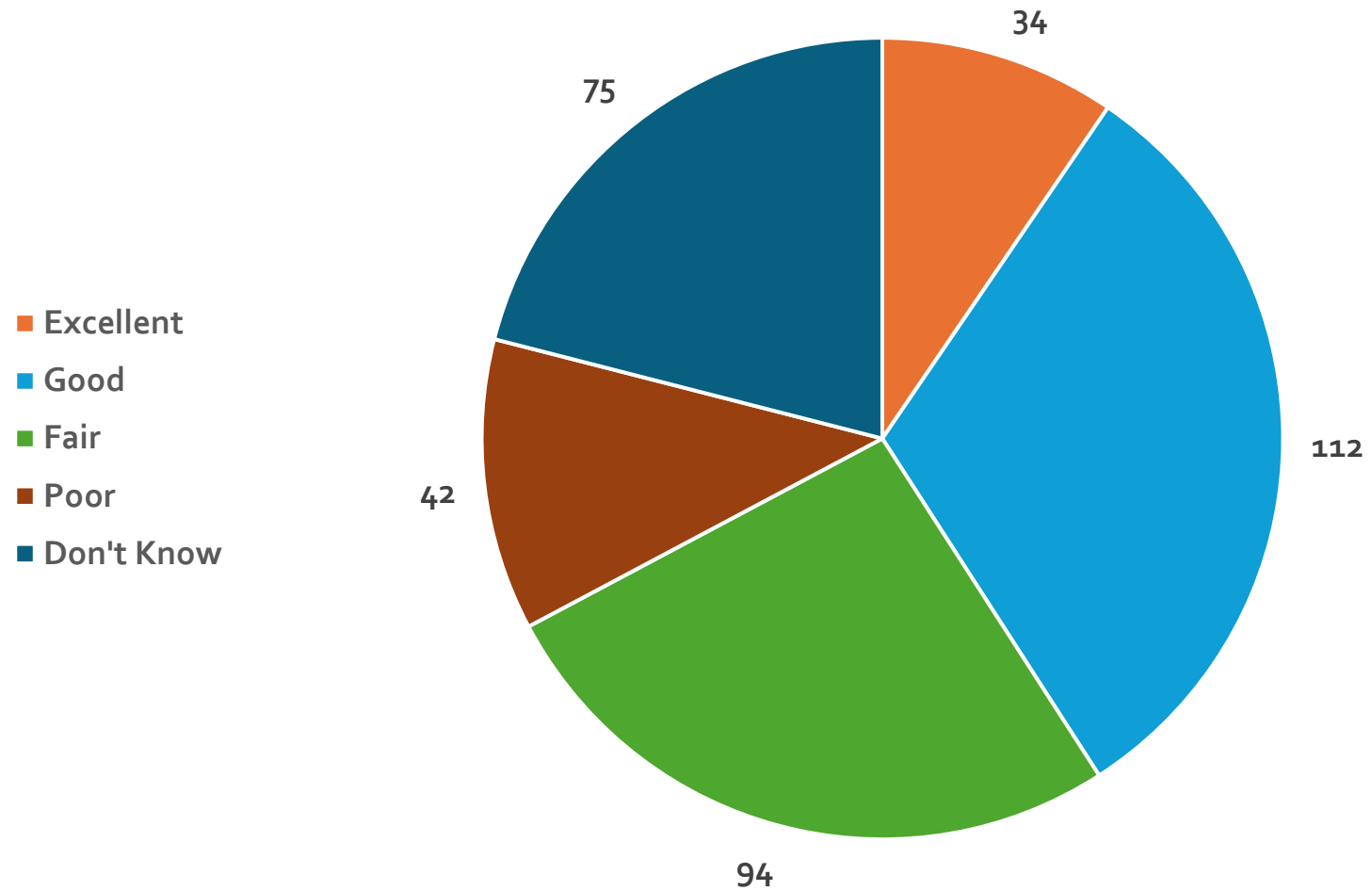




# Families and Youth

# How Responder's rated services provided for youth in their community

Overall, how would you rate services provided to youth in your community?

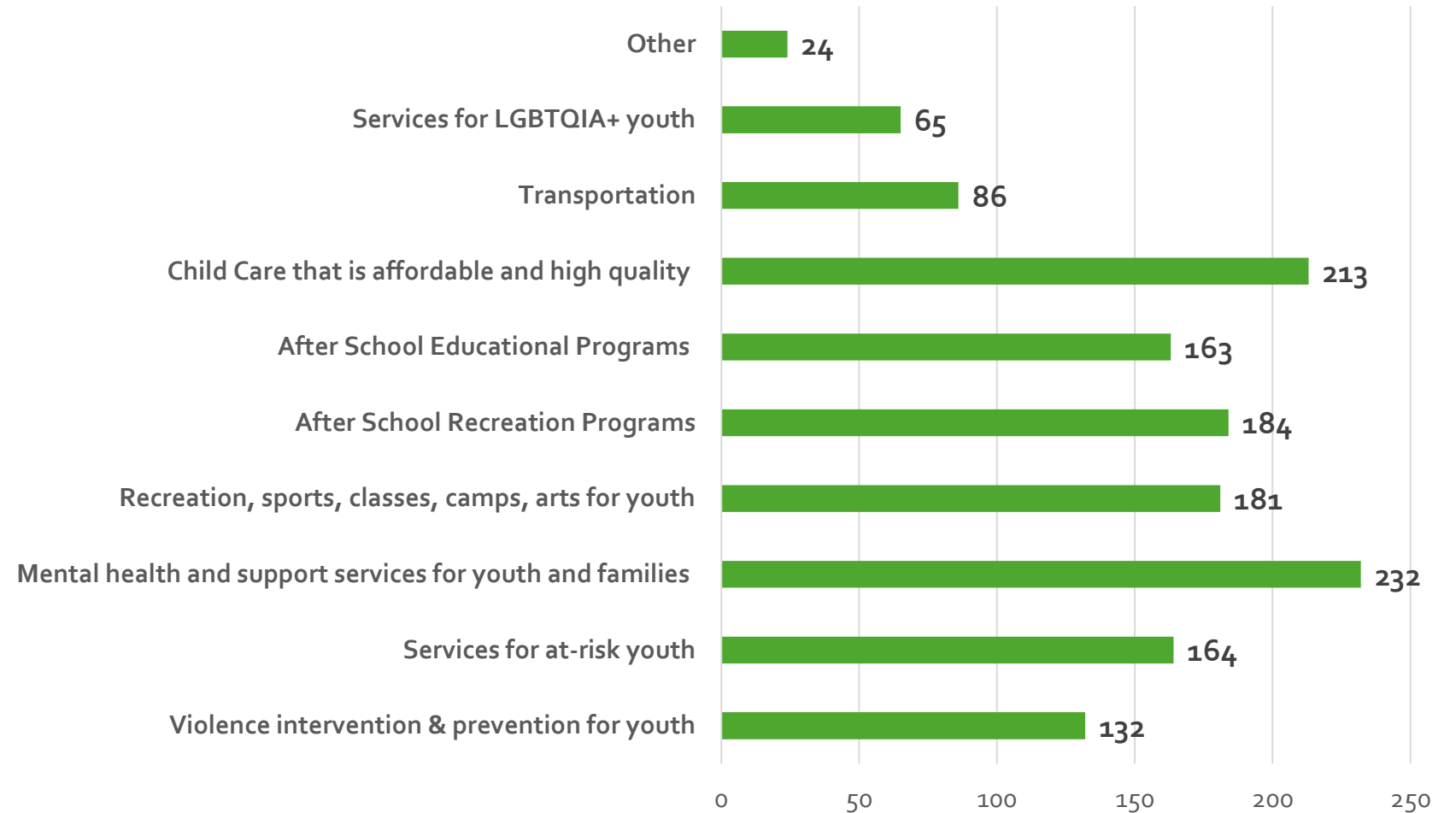




# Services responders feel are especially needed in their community for youth and families

(Responders were allowed to pick up to 5 options)

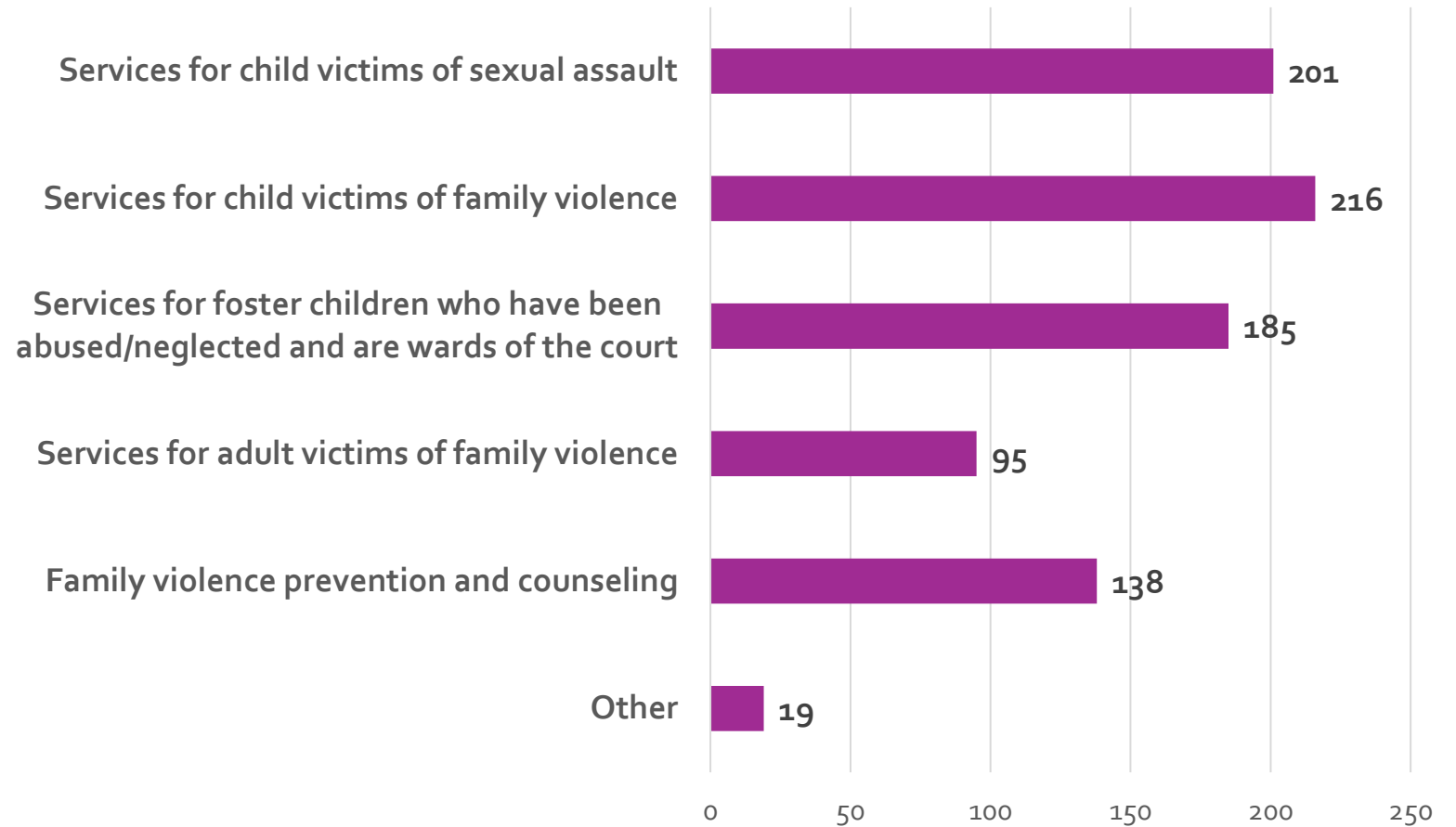
## Which services do you believe are especially needed in your community for youth and families?



# Services responders believe are most needed in their community for those experiencing abuse and family violence

(Responders could choose up to 3 options)

What services are most needed in your community for those that are experiencing abuse and family violence



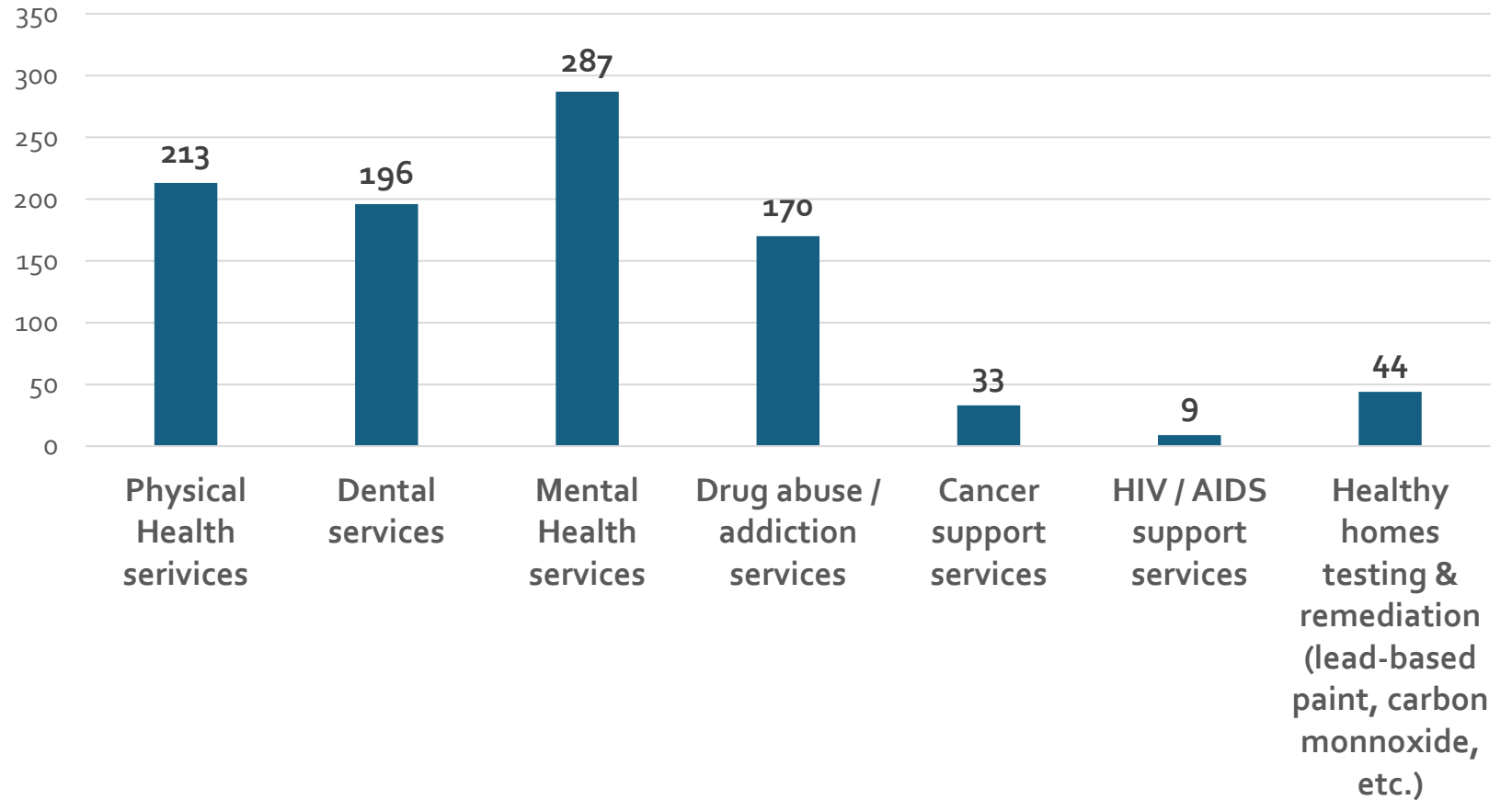


# Community Health

# Health-related services responders believed are most needed for lower-income and/or persons without health insurance

(Responders could choose up to 3 options)

Health-related services most needed by members of your community; especially those who are lower-income and may not have health insurance



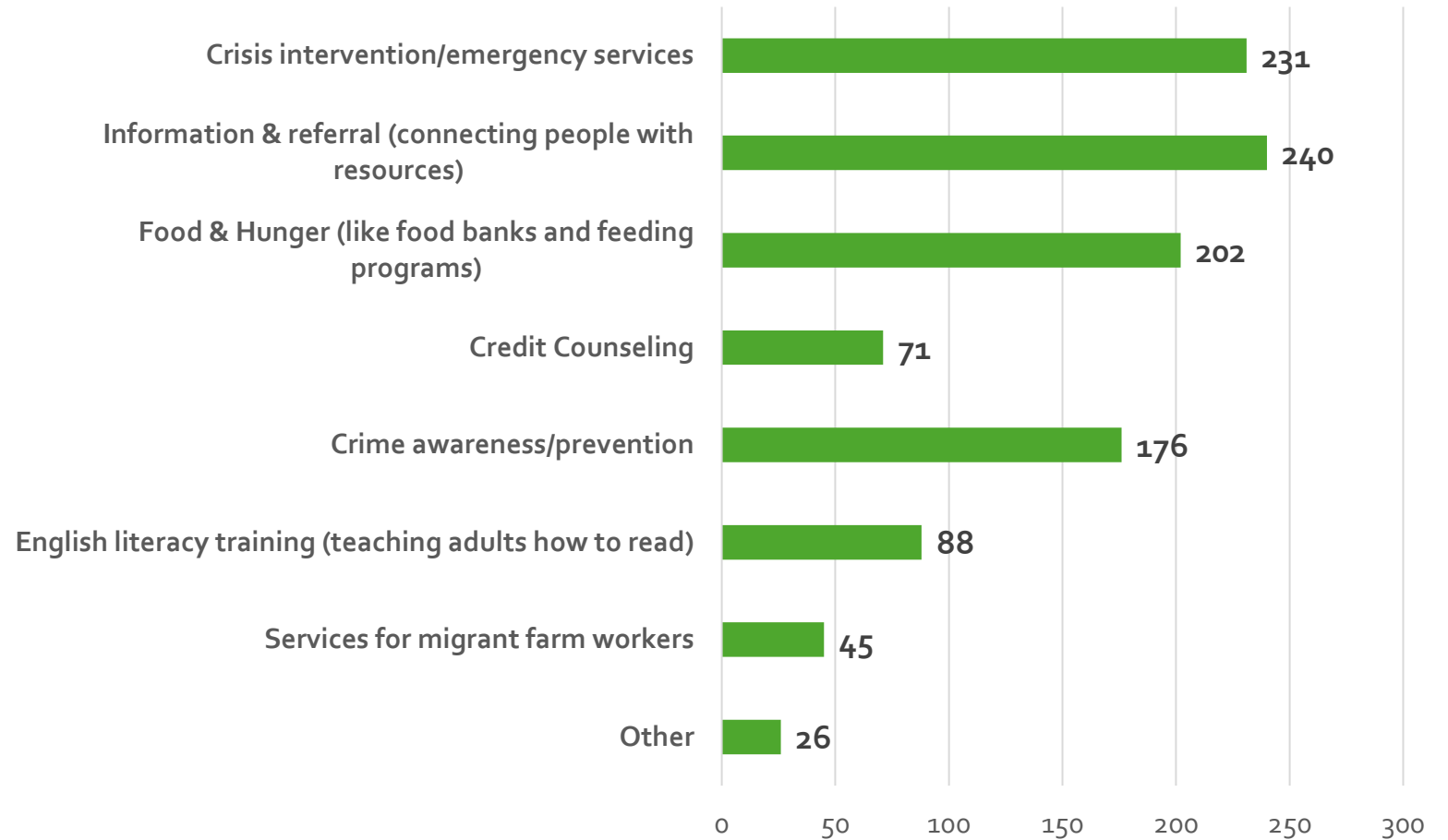


# General Services

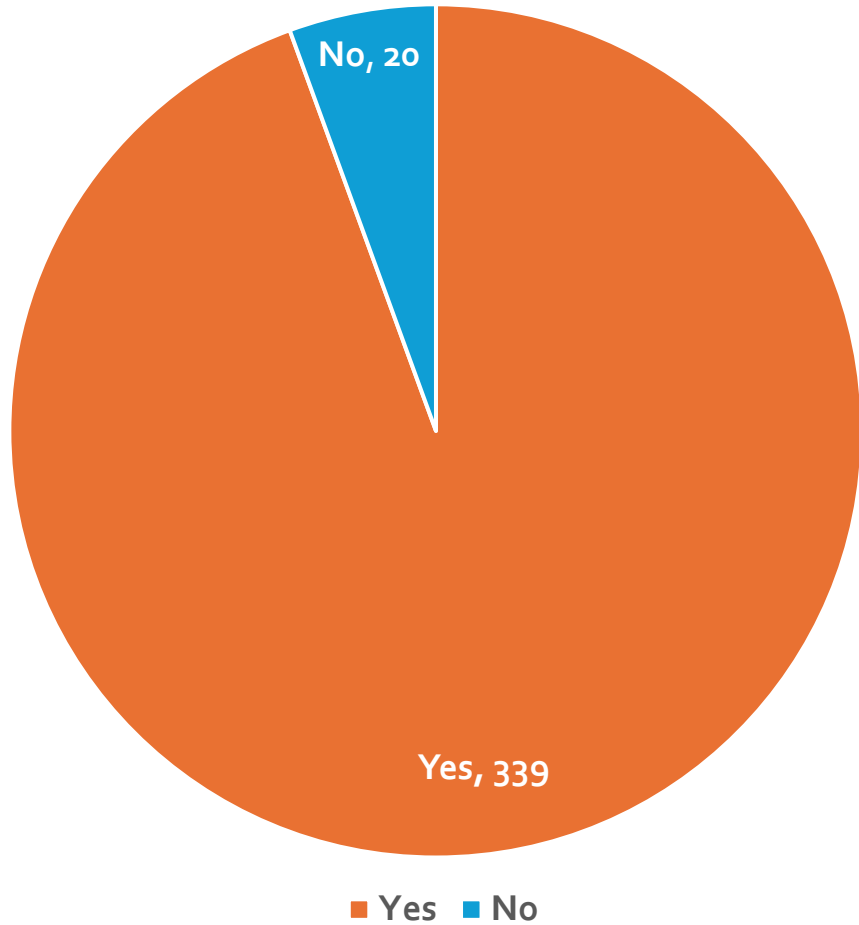
General public services responders believe are most needed in their communities

( Responders were allowed to choose up to 4 options)

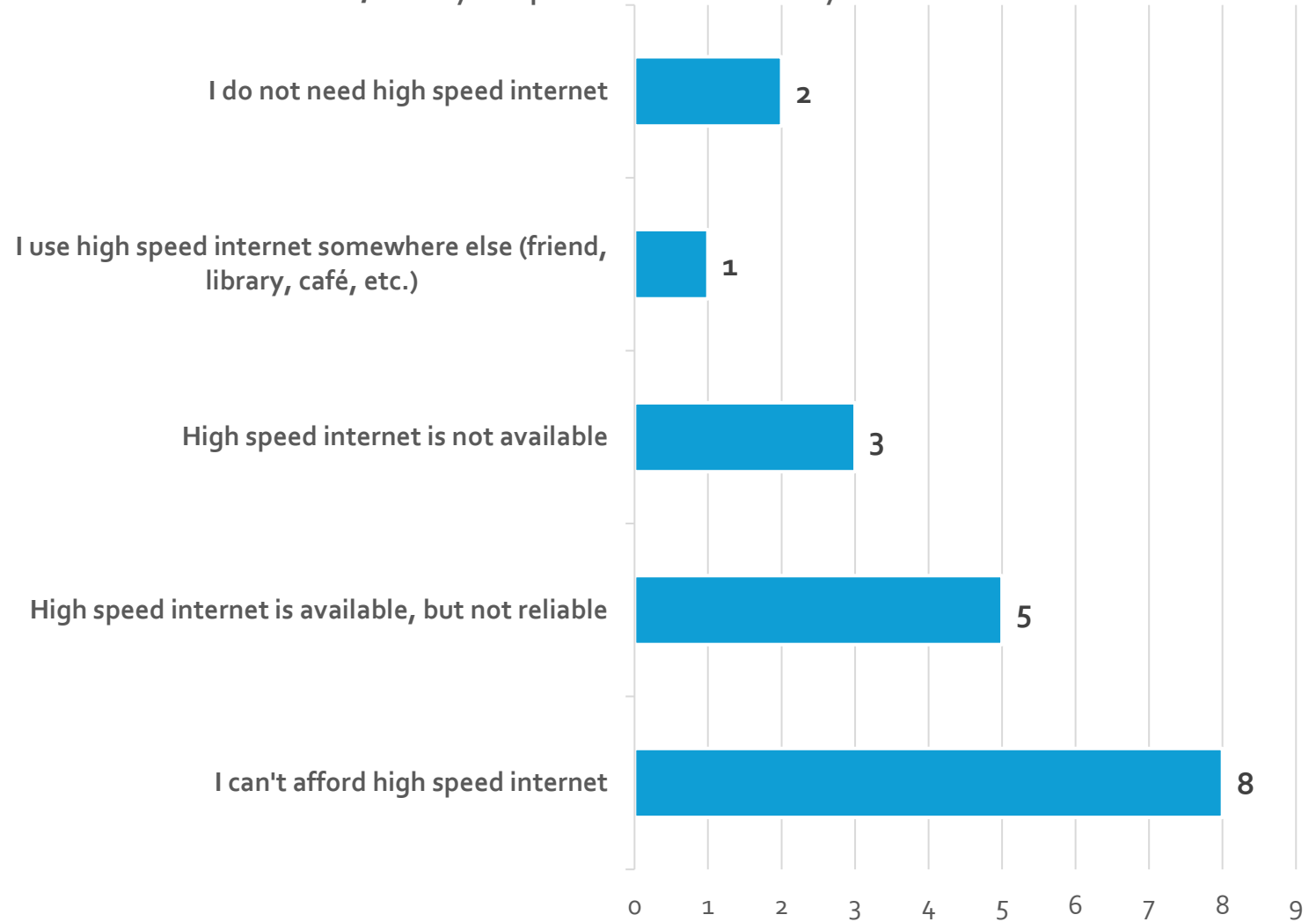
### Which general public services are most needed in your community?



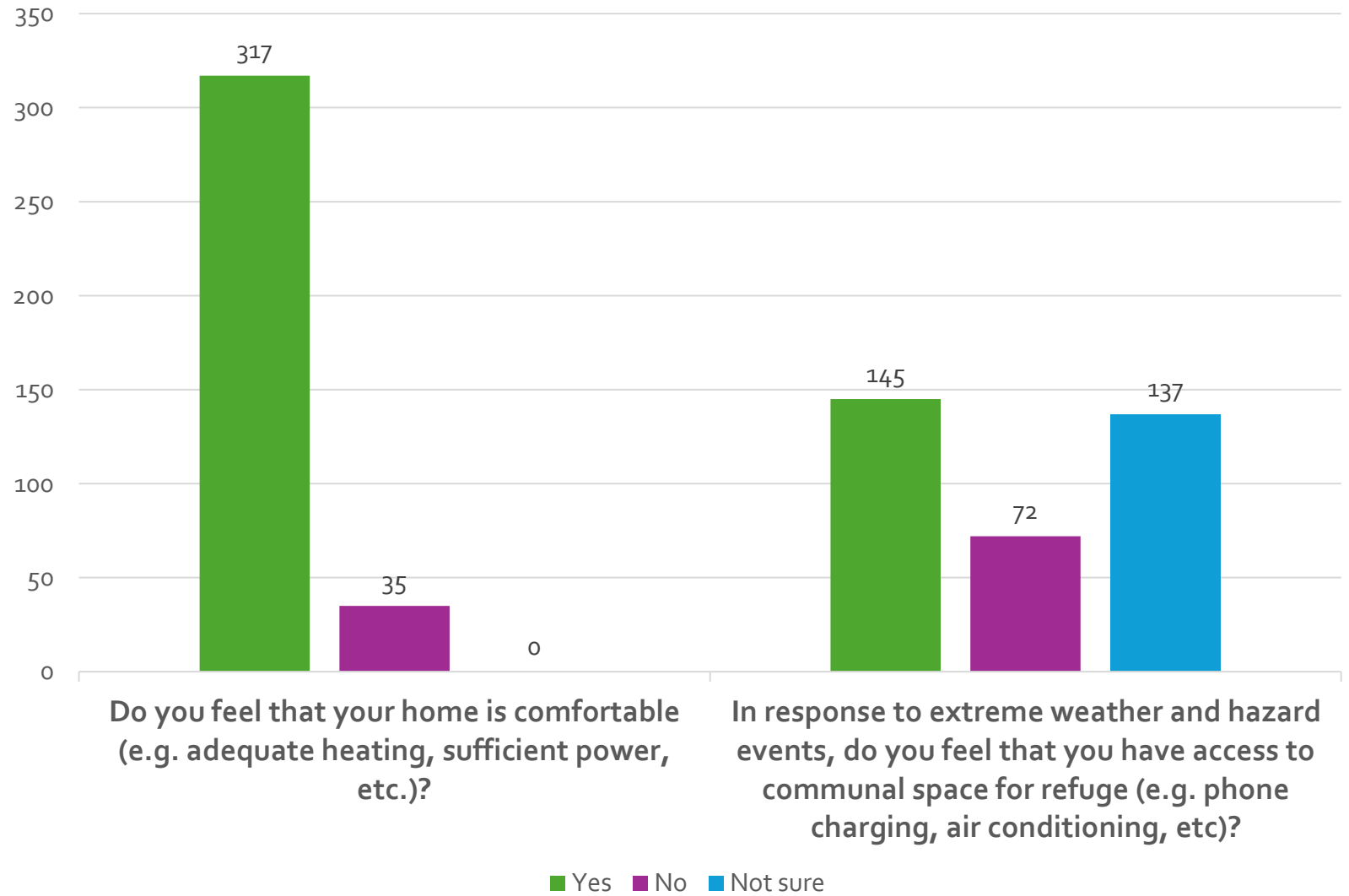
### Do you have high-speed internet / broadband at home?



### If not, can you please tell us why?



# How responders felt about the comfortability of their home and access to communal space for refuge



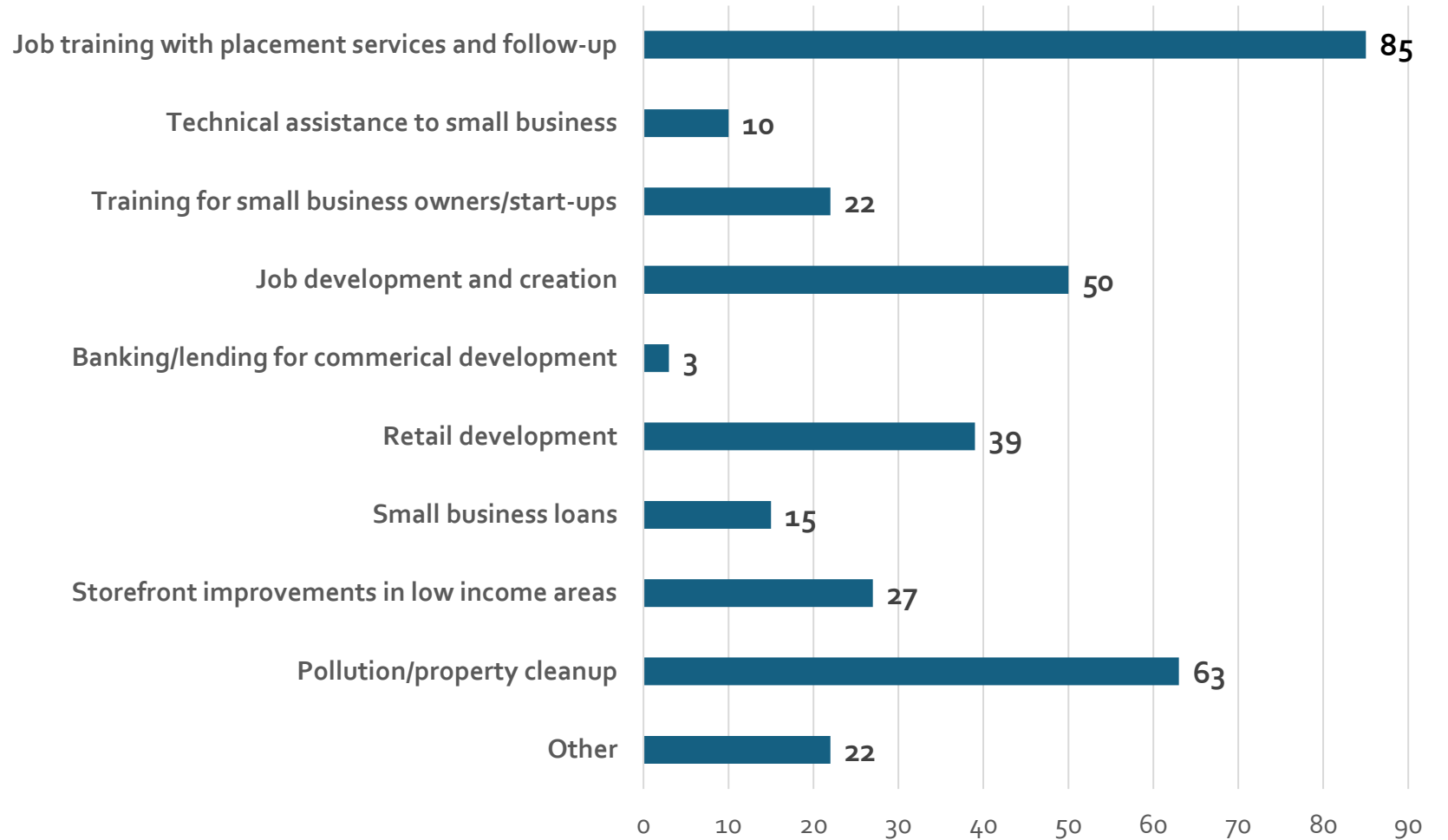




# Economic Development & Public Facilities and Infrastructure

Economic development activities responders felt are most needed in their community

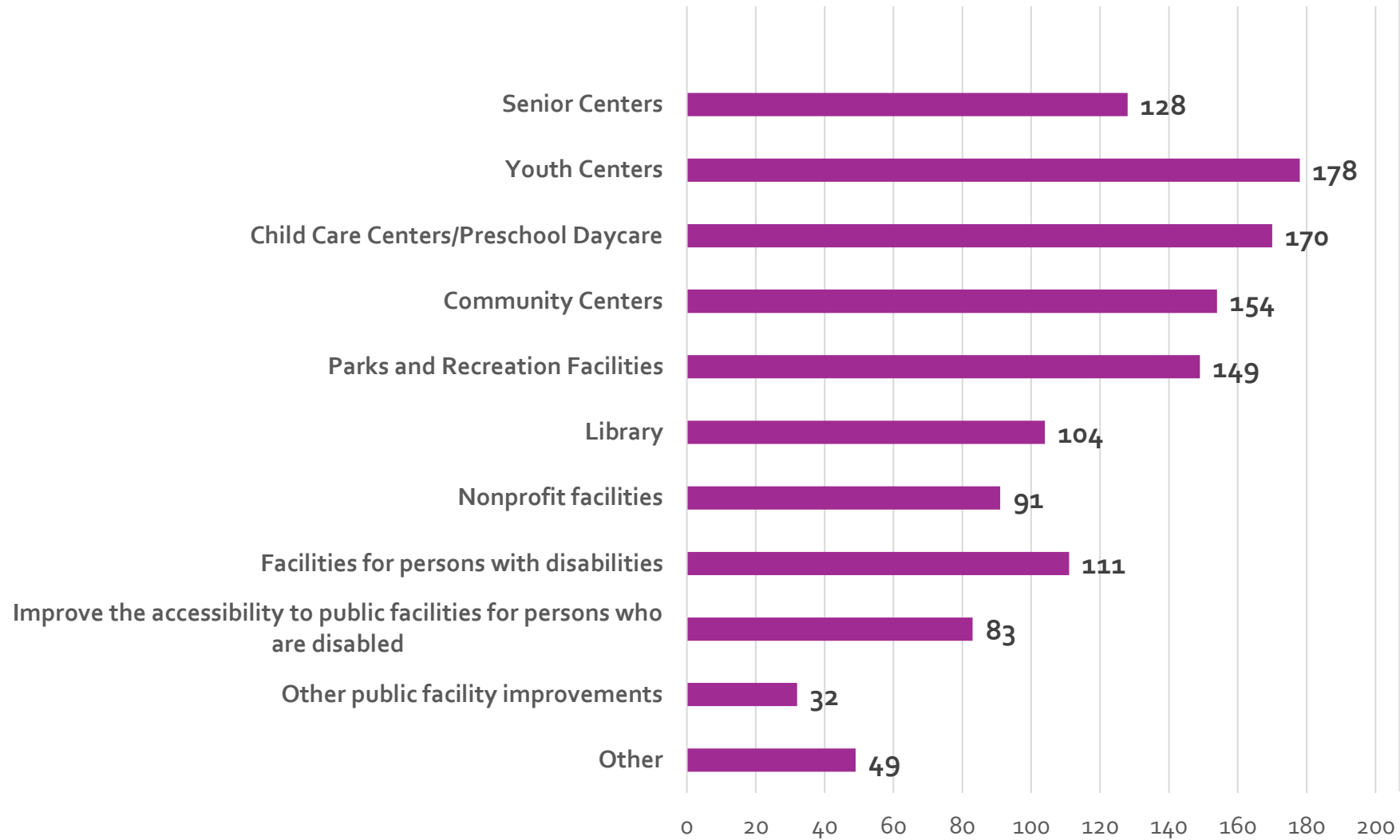
### Which Economic Development activities are most needed in your community?



Public Facilities  
responders felt are  
most needed in  
their community  
and/or needed  
improvements

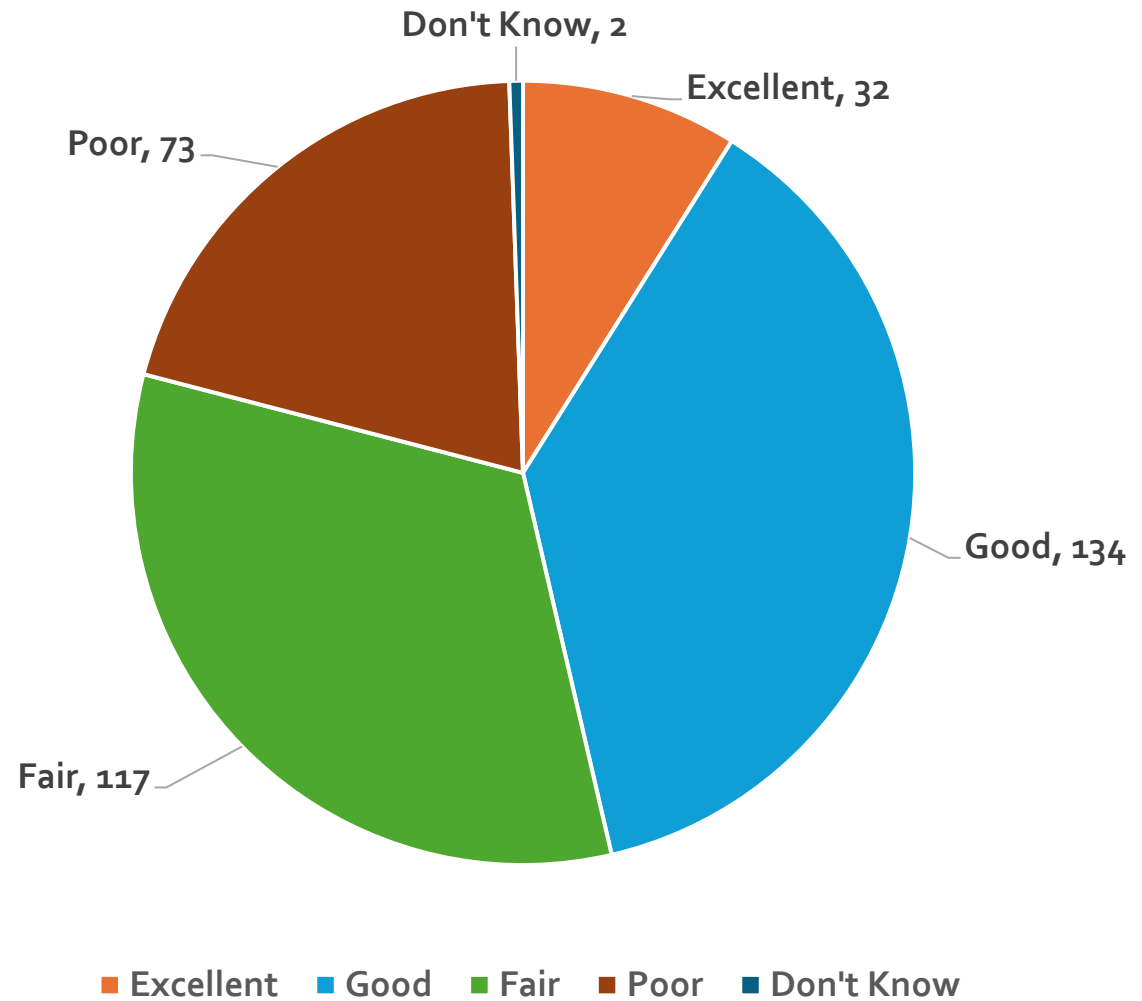
Responders could choose  
up to 3 options

Which types of public facilities do you believe your community needs more of and/or needs renovation/improvement?



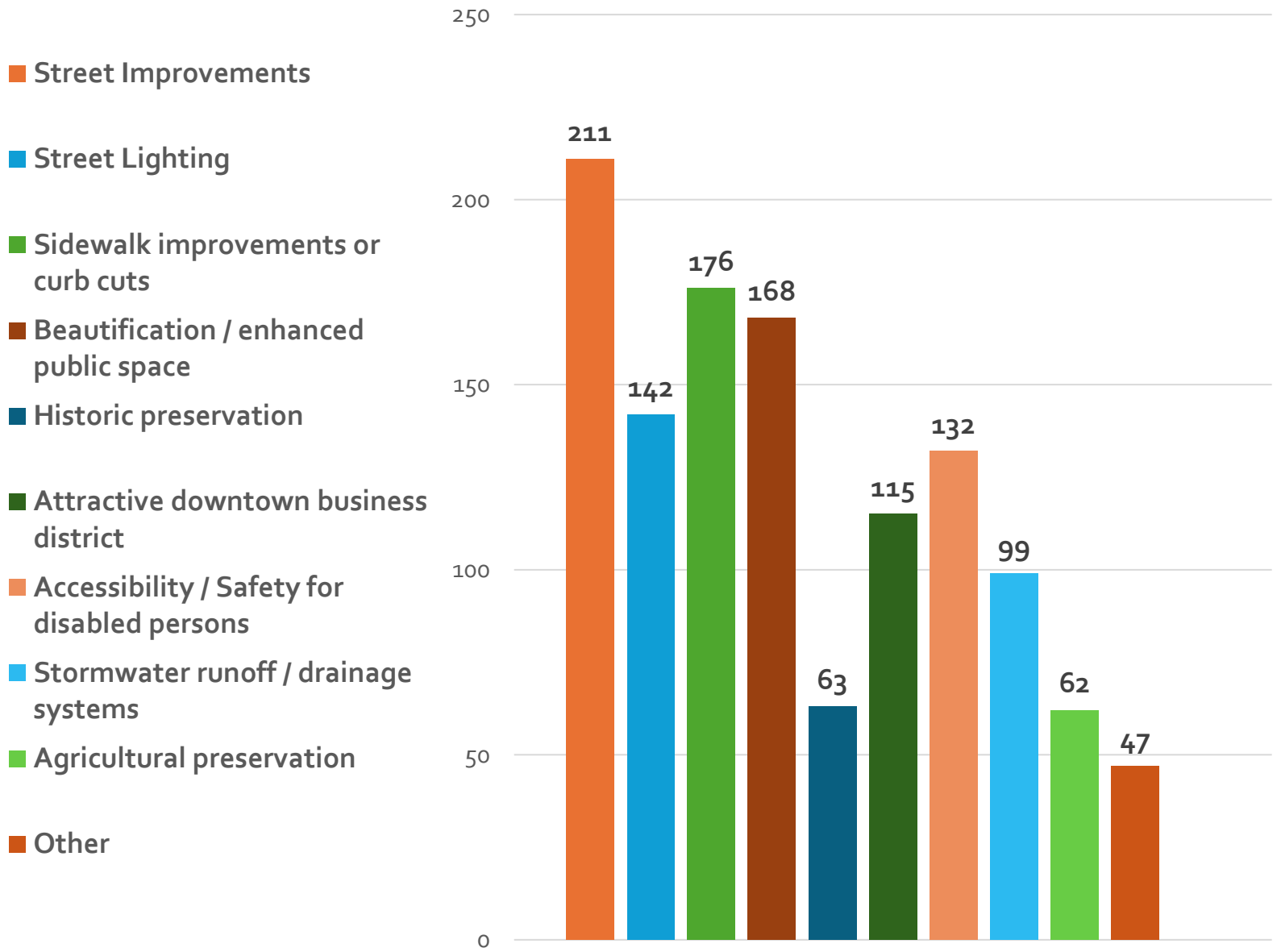
How responders feel about the accessibility of streets and sidewalks in their community

What is the general condition of the streets and sidewalk accessibility in your community?



Infrastructure improvements responders feel is most needed in their community

### What are the greatest infrastructure needs in your community?



2025-30 Con Plan - Non-Housing Survey Data

# Con Plan Community Meetings – Investment Activity Results

In person community meetings hosted in Antioch, Brentwood, Concord, Richmond, and San Ramon

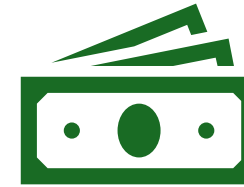


# Funding Activity



**Participants were given play money and asked to invest their “program funds” into one or several eligible services buckets which included:**

- Homelessness Services
- Emergency Shelter/Housing
- Seniors/Disabled Services
- Families & Youth
- Public Facilities and Infrastructure
- Economic Development
- Community Health



**Out of the seven eligible services, participants had to prioritize which services they thought needed funding most by only being able to choose no more than 5 services to fund.**

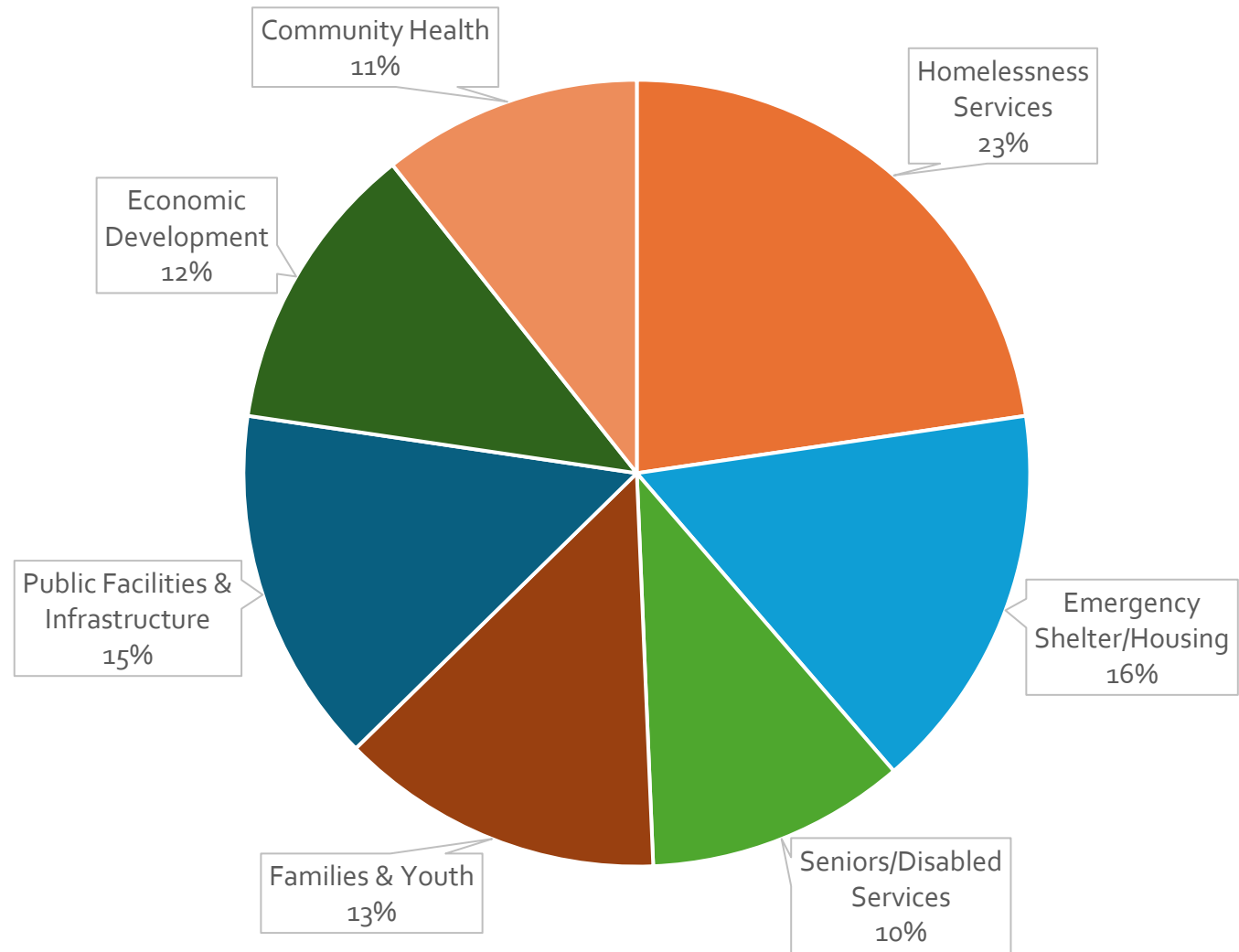
# Consolidated Plan Meeting – City of Richmond

Monday, March 18, 2024



# City of Richmond – Activity Results

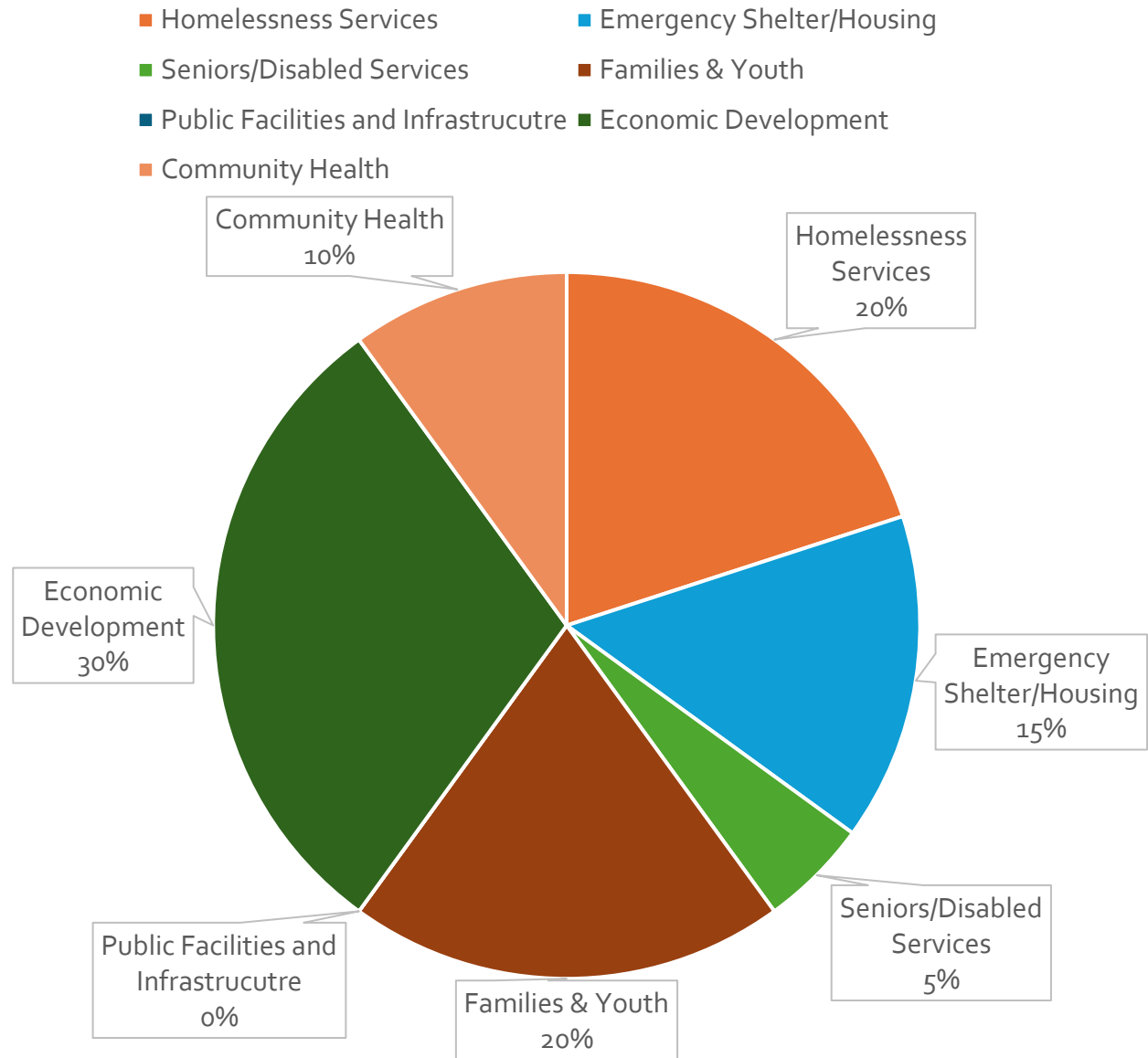
- Homelessness Services
- Emergency Shelter/Housing
- Seniors/Disabled Services
- Families & Youth
- Public Facilities & Infrastructure
- Economic Development
- Community Health



# Consolidated Plan Meeting – City of Concord

March 21, 2024

# City of Concord – Activity Results

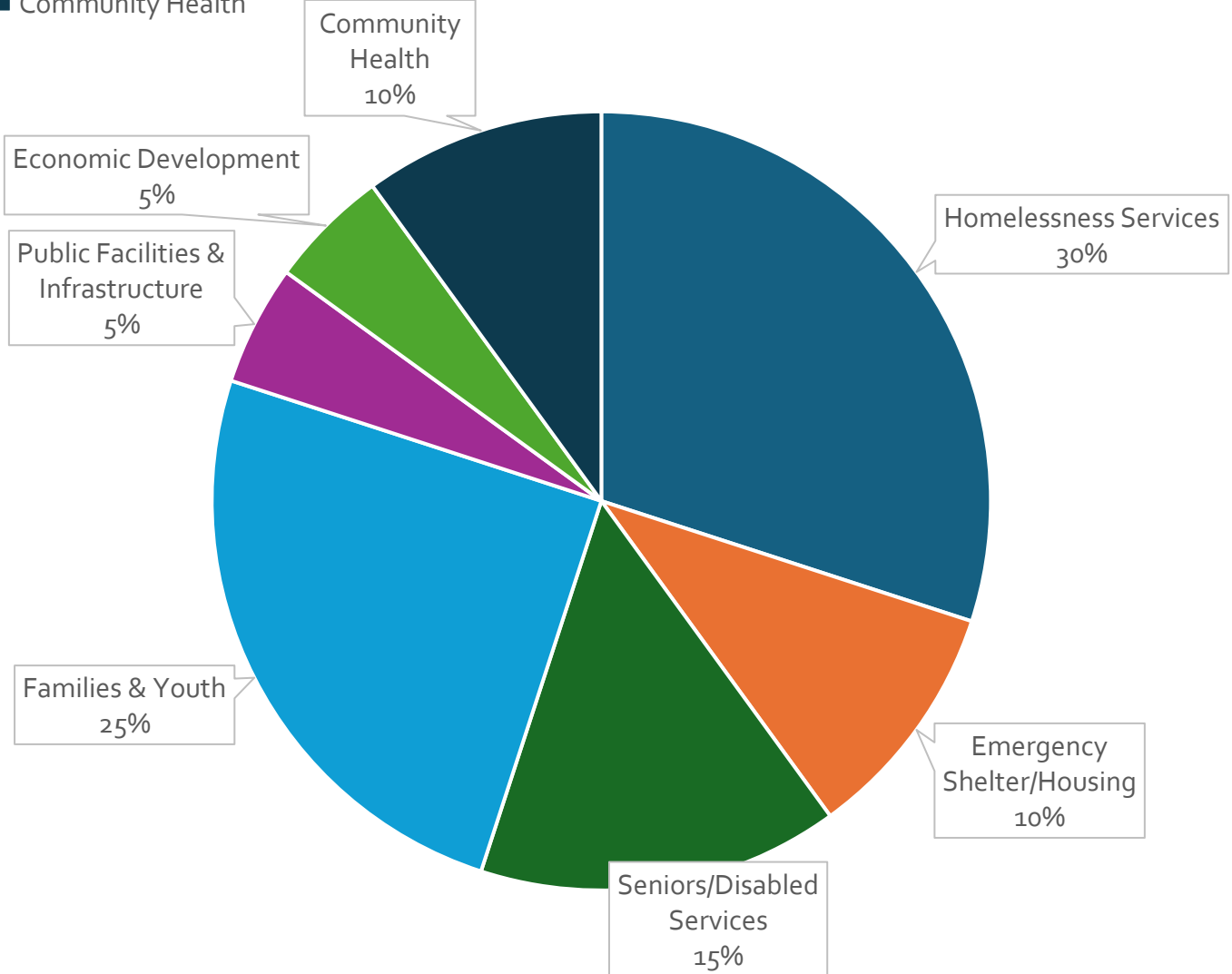


# Consolidated Plan Meeting – City of Antioch

March 28, 2024

# City of Antioch -Activity Results

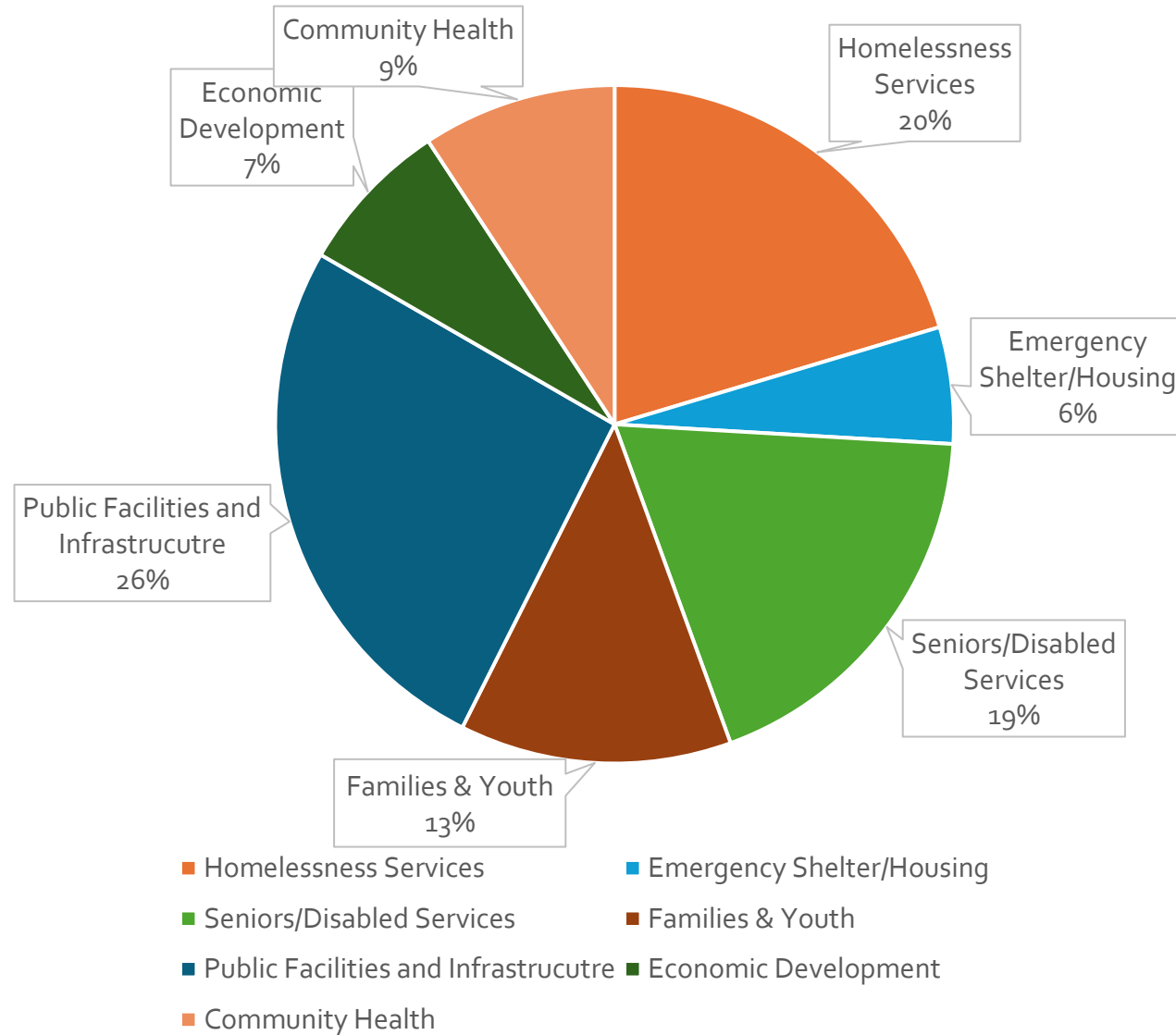
- Homelessness Services
- Families & Youth
- Community Health
- Emergency Shelter/Housing
- Public Facilities & Infrastructure
- Seniors/Disabled Services
- Economic Development



# Consolidated Plan Meeting – City of Brentwood

April 4, 2024

# City of Brentwood – Activity Results

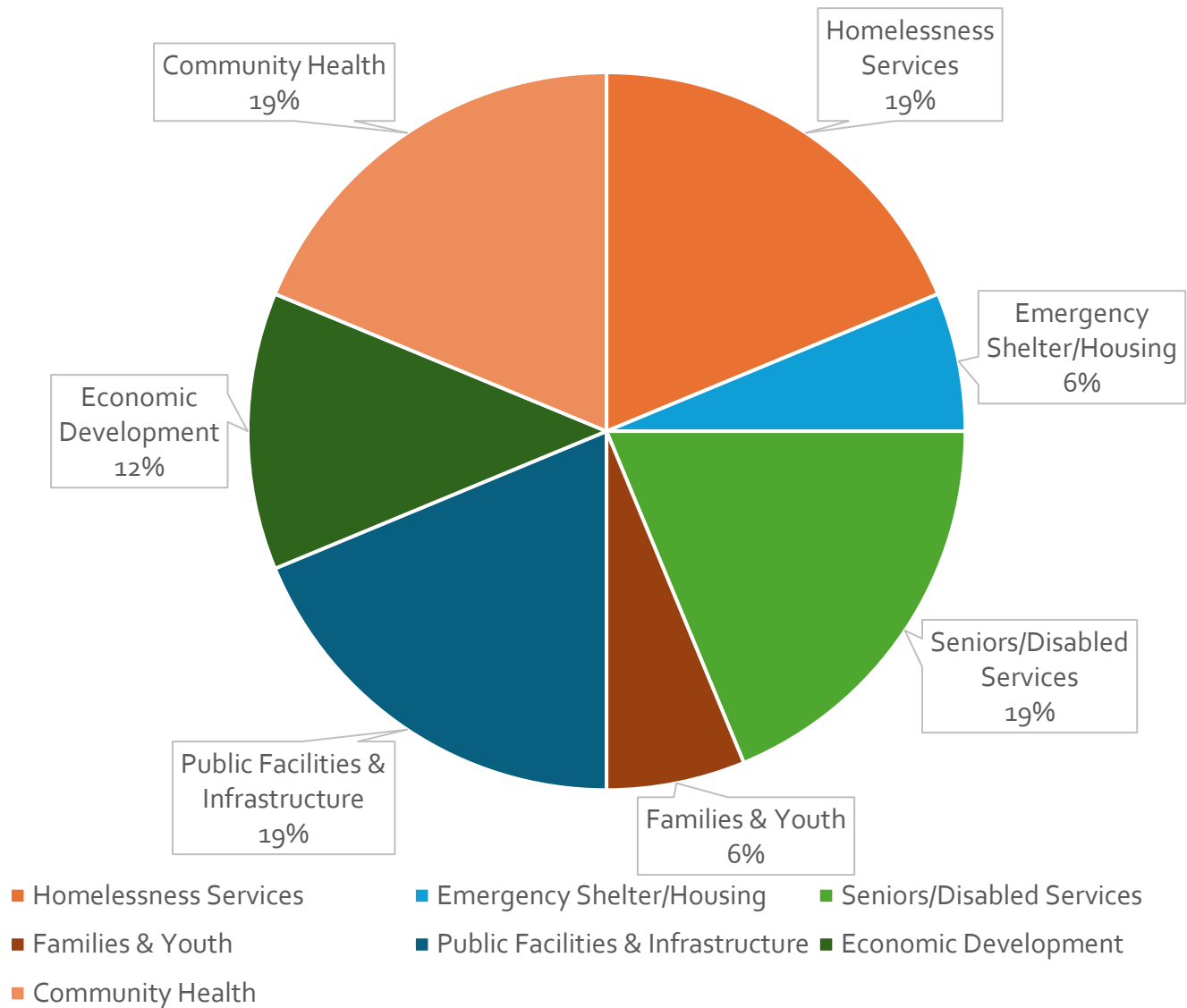


# Consolidated Plan Meeting – City of San Ramon

April 22, 2024

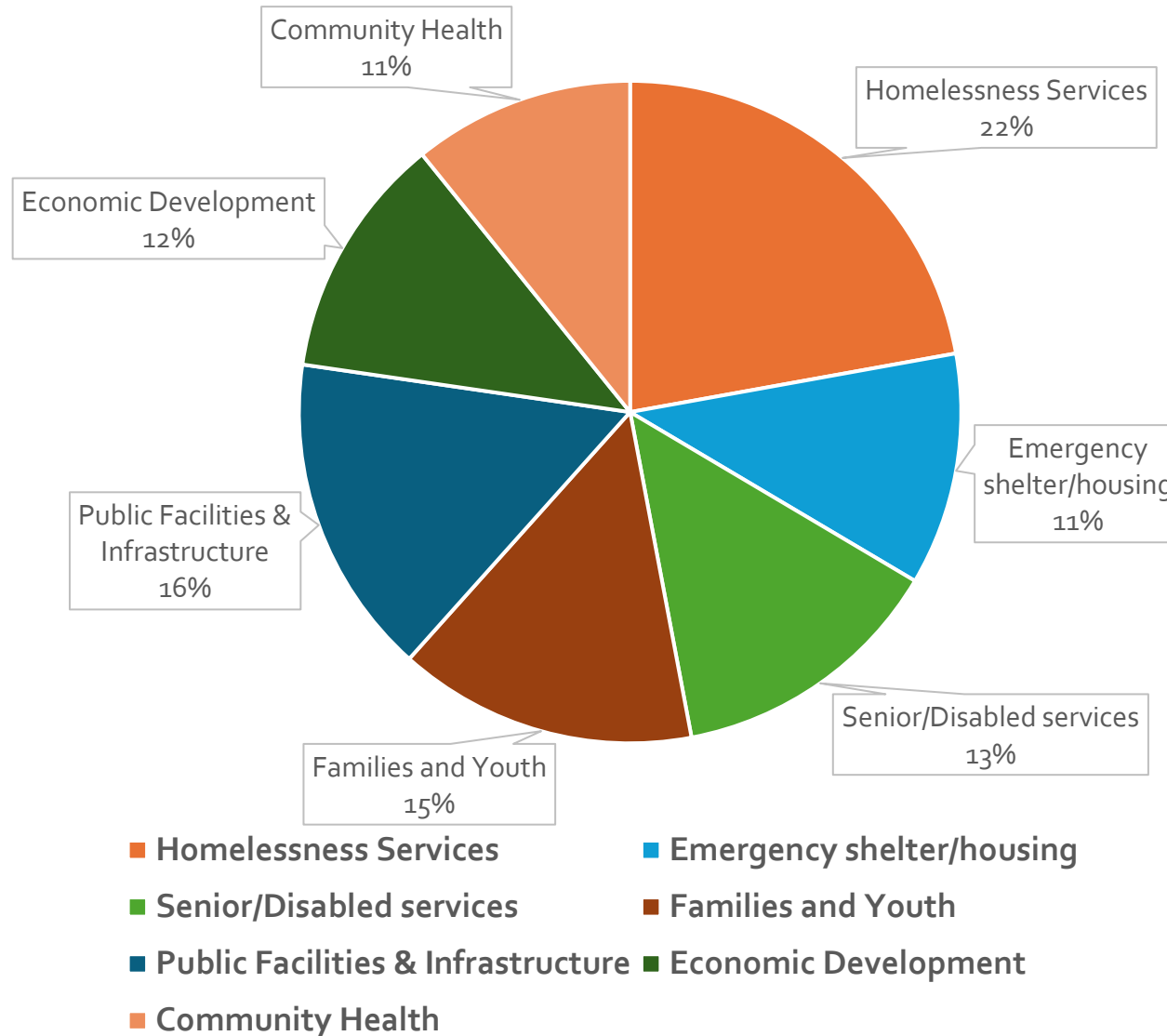


# City of San Ramon – Activity Results



# Activity results from all meetings and participants

## Results from Public Meetings Activity



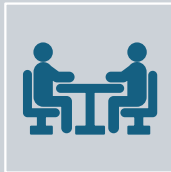


# Non-Housing Stakeholder Focus Group Meeting

# Non-Housing Stakeholder's Meeting



The County held a virtual Non-Housing Stakeholder meeting on June 13, 2024, inviting multiple agencies that provide non-housing services to give their input on what they see and experience working with clients directly



The meeting broke out into breakout rooms, allowing attendees to choose one of the four categories to provide comments on:

- General – Familial Services
- Youth
- Senior / Disabled
- Economic Development



Each breakout group was asked to provide their thoughts and comments on four prompts / questions

# Breakout Group – General-Familial Services

# What are the greatest needs of the demographic you serve (current and impending)?

**Service capacity issues -SVdP**

**Affordable Housing - Winter Nights**

**Food insecurity (shelf-stable & fresh), housing instability, health issues, legal aid (especially immigration), applying for public benefits - Monument Crisis Center**

**Eviction Defense Services & Support: Paperwork, court system navigation, physical guidance, code enforcement/habitability, rental assistance -ECHO Housing**

**Sheltering & housing resources (particularly in East County, where outreach seems to be lacking; especially in rural areas like Byron) - CCHS**

**Housing services, particularly encampment abatement with nowhere to house -CCHS**

**Habitability, accommodation of disabilities (and other forms of harassment), debt & credit issues, Homeowners insurance issues -HERA**

# What are the greatest challenges/limitations you face in delivering services to clients?

**Capacity Building throughout the entirety of the County: Homeless, Housing/Rent, Transportation assistance -CC Crisis Center**

**Needs rising (service has nearly tripled in three months, particularly in East County); funding is decreasing -Food Bank of CC/Solano**

**Burnout and staffing; coordination of services with other agencies; also basic needs of families -Bay Area Crisis Nursery**

**Cost of Living in CA - SHELTER, Inc.**

**Lack of funding -CCHS**

**Senior population services (limited income, health issues, housing) - Winter Nights Family Shelter**

**Beauracratic red tape-CCHS**

# Identifying Priorities

Stabilizing families, children, and seniors (BASIC NEEDS) - Monument Crisis Center

Keeping and accessing housing (all other issues revolve around/intersect) -HERA

Childcare is a huge issue; early care and education; infant & toddler (food insecurity & other basic needs as well) -Bay Area Crisis Nursery

Accessible transit options - CCHS/Winter Nights Family Shelter

Funding for Family Resource Centers - Bay Area Crisis Nursery

Healthy and fresh food - Monument Crisis Center

Income-guarantee programs for stabilization

Economic Development landscape in CA, not conducive to job creation/retention - SVdP

Food is critical as a basic need, which opens more opportunities - Food Bank of CC/Solano

Additional funding for general supportive services and tenant education - SHELTER, Inc.





# Are there any service modifications that you've implemented, or plan to implement, to address client needs (policy changes, funding, etc.)?

**Provision of small loans through a credit union (Payday loans are detrimental) - SVdP**

**More messaging to teens about suicide, grief counseling, mental health, etc. - Contra Costa Crisis Center**

**Smart Lockers (combatting stigma for individuals that are uncomfortable standing in food lines or do not have time); refrigerated/shelf-stable -Food Bank**

# Breakout Group – Youth



# What are the greatest needs of the demographic you serve (current and impending)?

**Family Harvest Farms works with youth transitioning out of foster care. One of the greatest needs is making connections so youth have emotional stability and social support**

**Richmond Performing Arts serves youth 3-18 years old. Greatest need is having a pipeline of teachers who are culturally relevant for their programs**



# What are the greatest challenges/limitations you face in delivering services to clients?

**Pay Equity /  
being a  
competitive  
employer**

# Identifying Priorities

**increase  
support  
for youth  
in general**

**support  
non-traditional  
youth development  
efforts that revolve  
around mental  
health/wellness,  
holistic care,  
wraparound  
services**

**create collaboration  
among non-profit  
service providers so  
that they can  
leverage resources  
and maximize  
programming**

# Are there any service modifications that you've implemented, or plan to implement, to address client needs (policy changes, funding, etc.)?

**advancing  
cultural  
arts**

**documenting  
oral traditions**

**teaching  
community  
engagement  
soft skills and  
building  
community**

**professional  
development  
for their staff**

**providing  
commission to  
alumni of the  
programs**

**provide  
transportation  
stipends to  
get to and  
from work at  
the farm**

**increase  
hourly  
wages**

**onboarding a  
Social Worker**

**Pay  
equity**

# Breakout Group – Senior / Disabled

# What are the greatest needs of the demographic you serve (current and impending)?

**Affordable housing and affordable housing with support services**

additional behavioral health services for substance disorders and mental health

**Easy, accessible medical care**

Foster volunteer type movement that can be used by all agencies. Volunteer coalition

Healthy meals, Food Security, Cultural cuisine ★

★  
**Transportation - certain areas in the County not as easily accessible**

**personal contact / socialization**

Lack of transportation options besides, uber, lyft. Taxis not as easily available and bus service not as direct and quick. County connection is a \$9 round trip. Use for emergency only

Stars indicate more than one stakeholder agreed with the statement





# What are the greatest challenges/limitations you face in delivering services to clients?

## Funding

have the enough of the staff needed for certain jobs (ex. drivers to deliver food)

Language barrier, having multi-lingual staff

Undocumented seniors may be fearful seeking out help.

Having enough staff, bringing them on and pay them enough funding (competitive salary). Need the staff to train volunteers and follow up with

Getting the word out for the unhoused seniors and people with disabilities. People with no access to phones or computers

Stigma and the shame about seeking help, deters people from actively seeking knowledge on programs/services that could help them. Can lead to delay in seeking help

Ensuring trusted sources of information to help seniors/disabled clients that may be able to help before things get too bad

# Identifying Priorities

**Basic  
Human  
Needs**

Have some of the funding be used towards communication, promote organization services, get the word out

**Social  
Support**

**Accessible,  
Affordable  
and Direct  
Transportation**

**Access to  
wealth, health  
and medicine**

**Safety within  
the house,  
making the  
house safe,  
independent  
living skills**

**Billboard,  
newspaper ad, radio  
commercial to help  
get the word out of  
services and inform  
a population in a  
way the word may  
get to them**

**Priority for  
Agencies,  
funding,  
volunteers**

**Case  
Management**

# Are there any service modifications that you've implemented, or plan to implement, to address client needs (policy changes, funding, etc.)?

**Doing a survey in select senior sites to ask what culturally food people would want, how far away are they from the site, what kind of food they would want to see.**

**Food Bank - changed from a pre-bagged model to a client choice model. Saves on waste and allows the client to choose their own food**

**Recognizing the needs of the clients served. Trinity Center realizing that need to be accessible to people with people with wheelchairs. Obtain a wheelchair accessible van**

# Breakout Room – Economic Development

# What are the greatest needs of the demographic you serve (current and impending)?

Affordable housing is important to meet basic needs as well as have a bit saved for a rainy day

Most work 2-3 jobs or live in cars for lack of affordable housing

1)  
Affordable housing

Food and security

Transportation

Which community issue is most applicable to community?  
Affordable housing is the most common response. This issue affects families' ability to afford basic needs

Mental health services for Spanish speakers

2)  
Livable wage

3)  
Neighborhood safety, and transportation

Neighborhood safety

SVDP - financial responsibility to feed and shelter family is immense. Most are Spanish speakers. Need for mental health services. County has 1-800 number

Homeless Issue. 80% are in need of resources that are not available, especially in mental health services

2) Food insecurity and mental health

# What are the greatest challenges/limitations you face in delivering services to clients?

**job training  
with  
connection to  
stable  
employment**

**child  
care**

**Limited Micro  
loan  
programs- rely  
on payday  
loans instead**

**Career and  
Counseling  
Centers at  
high schools**

**Incentivize  
career  
development  
in certain  
sectors, like  
nursing**

**People need an  
income to be able to  
attend a job training  
program instead of  
working. Stipends  
help.**

**Limitation of  
jobs available  
that pay a  
living wage  
that are local.**

**support  
systems and  
mentorship**

**Limited Paid  
Internships**

**Transportation**

# Identifying Priorities

**Job training programs for jobs that start with a liveble wage**

Identify types of programs necessary to help low-income households earn livable wage

fund agencies that provide support such as child care to families who want to participate in job training programs

fund agencies that connect individuals to local resources for economic support and development

Provide services to vulnerable population - migrant farmworkers, TAY, people living with HIV/Aids etc.

**Childcare**

Supportive services that prepare people for managing their finances. These funds may be very limited.

Improve public facilities in low-income neighborhoods



Thank you to all who participated in our public meetings, surveys and/or stakeholder meetings