

Health Care for the Homeless Co-Applicant Governing Board

WELCOME

Wednesday, November 19, 2025

11:00-12:30 PM



CONTRA COSTA
HEALTH

Agenda

1. Welcome & Introduction
2. Approve September Meeting Minutes
3. HCH Services Update
4. Budget Review
5. Quality Improvement
6. Recruitment/ Q&A
7. CAB Update
8. Field Trips
9. Community Updates
10. Future Matters
11. Next Meeting Time



ACTION ITEM

Request for Approval of September Meeting Minutes

Rachna Pandya, HCH Board Chair

Attachments: September Meeting Minutes



STANDING ITEM

HCH Services Update

Mia Fairbanks, HCH Nurse Program Manager



ACTION ITEM

Project Director Requests & Updates

Rachael Birch, Project Director

2026 Annual Budget

HRSA Non-Competing Continuation Grant

Continued Federal Funding of \$3,543,880

Budget Justification 2/1/2026-1/31/2027	Non-Federal	Federal
Personnel (Salaries for HCH and Choosing Change Teams)		
Total Personnel	\$1,156,416	\$3,539,855
Other Expenses		
National Health Care for the Homeless Council Annual Dues		\$4,025
Total		\$3,543,880

Total HCH Program Budget

Total Program Income of \$48,077,789

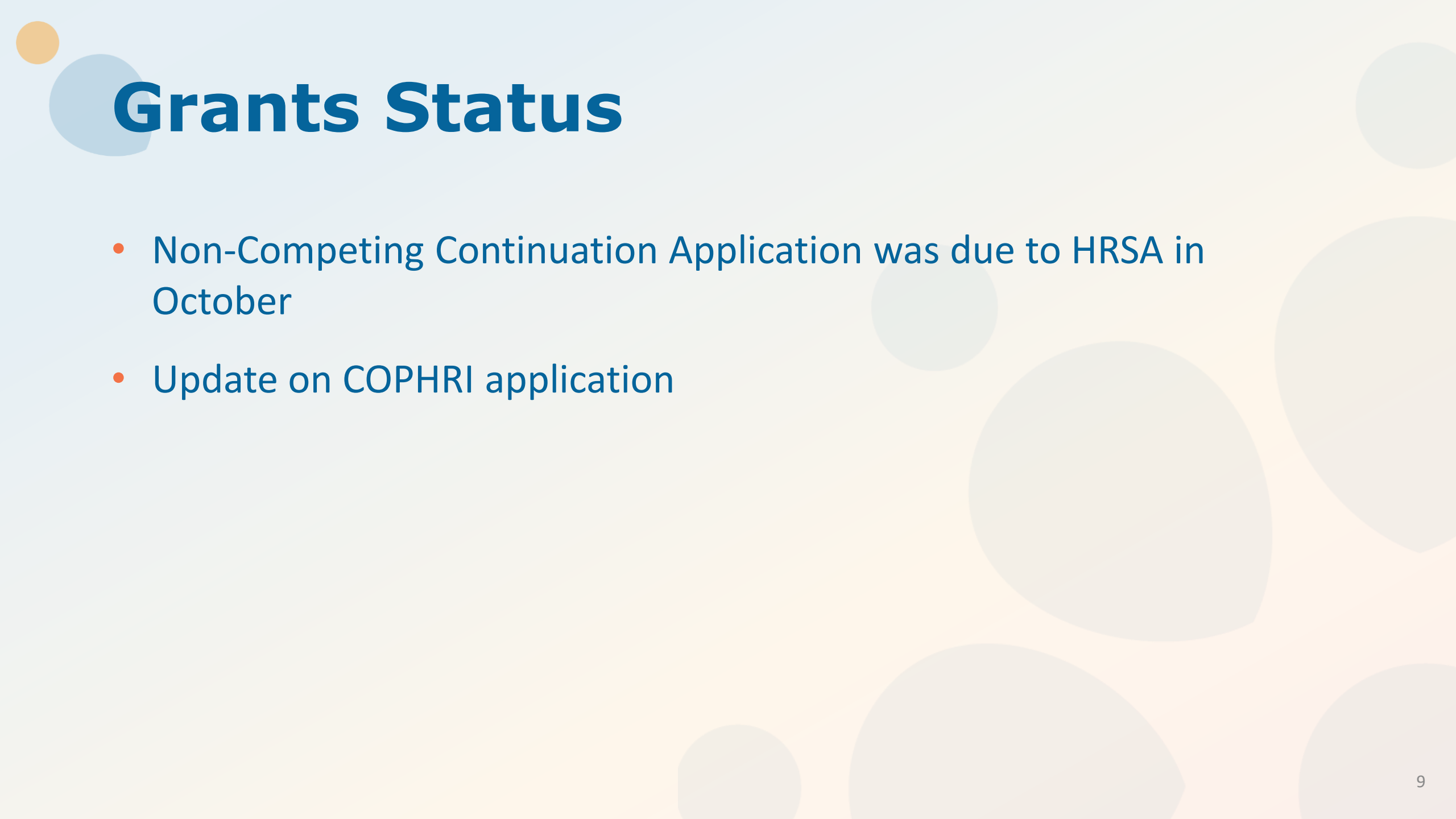
Budget Justification	2/1/2026-1/31/2027		
	Federal Grant Request	Non – Federal Resources	Total
Program Income	\$0	\$39,070,228	\$39,070,228
State Funds	\$0	\$1,201,985	\$1,201,985
Local Funds	\$0	\$163,907	\$163,907
Other Federal Funding	\$0	\$4,097,678	\$4,097,678
Funding Request	\$3,543,880	\$0	\$3,543,880
Total Revenue	\$3,543,880	\$44,533,798	\$48,077,678



STANDING ITEM

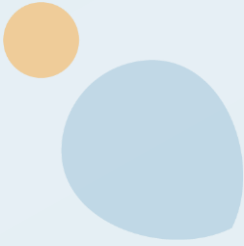
Quality Improvement & Assurance

Gabriella Quintana, HCH QI Team



Grants Status

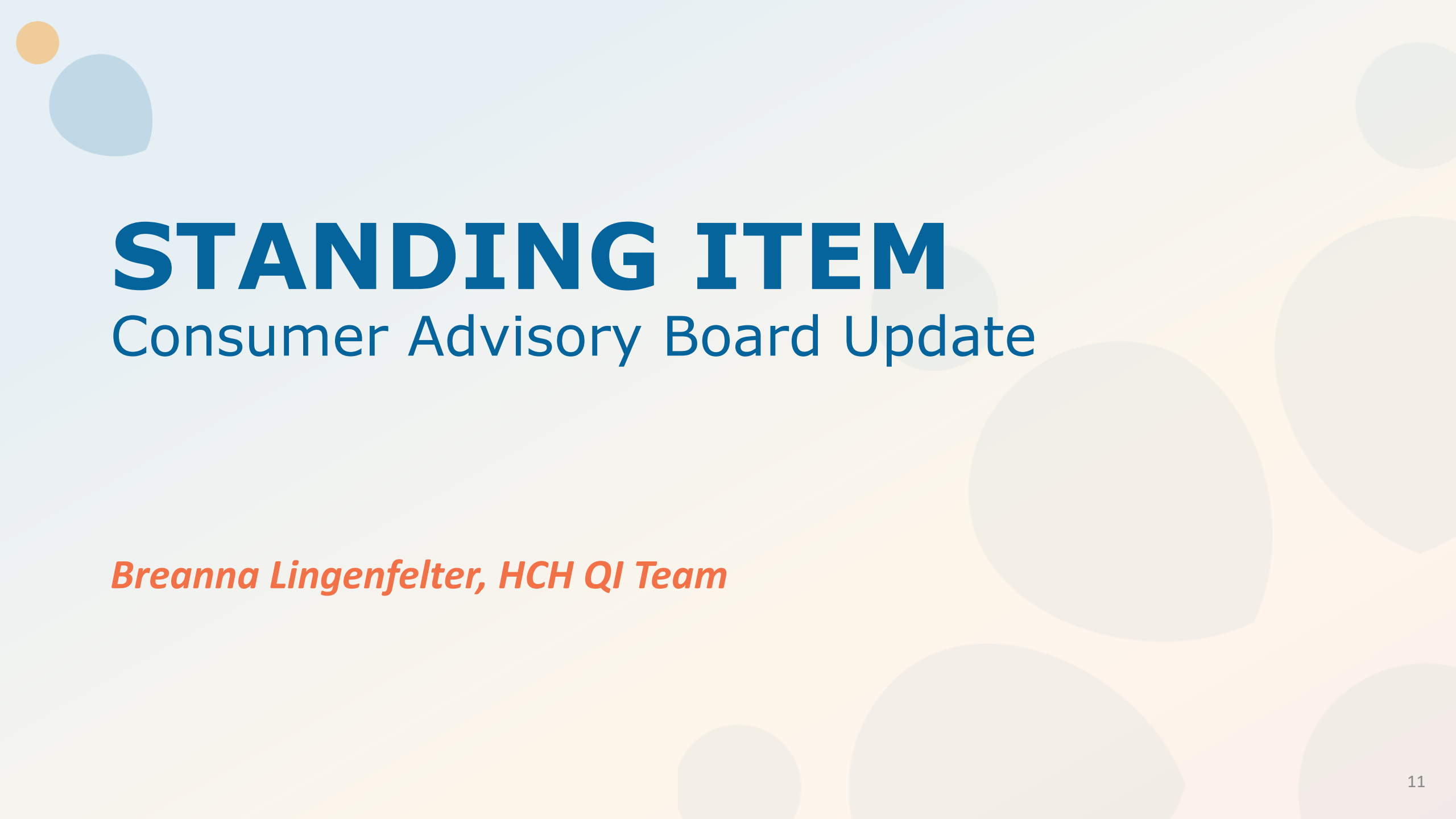
- Non-Competing Continuation Application was due to HRSA in October
- Update on CPHRI application



STANDING ITEM

Board Member Recruitment & Training

All



STANDING ITEM

Consumer Advisory Board Update

Breanna Lingenfelter, HCH QI Team



CAB Report Out

- Membership
- Site Visits
- Surveys
- HCH Feedback
- Holiday Party

Demographics/Feedback

- 54% Male, 43% Female, 3% Prefer Not to Say
- 66% experiencing homelessness for more than 2 years
- 100% have insurance! (Medi-Cal & CCHP primarily)
- 87% found accessing care (medical, dental, MH) very easy/somewhat easy
- 97% felt they were treated fairly/with respect & compassion from HCH team
- 61% felt HCH providers understand the challenges they face being homeless
- Services used: 52% medical, 26% dental, 22% mental health

Feedback

Comments on if services were helpful:

Therapy - 1x monthly - I'm able to convey my stresses, vent out loud

thank you

respite very helpful, have appointment with adult mental health tomorrow

I have attended a couple of AOD classes. very helpful to me to hear and to understand a couple of situations that other persons go through

Feedback for any specific HCH staff

keep up the great work

Carmen is an angel! others - the nurse practitioners are fabulous too

time off with age, should be younger

you all kick ass!!

All are wonderful

Thank you for helping and caring about me and my daughter, I am grateful

It's all good, thank you

Parts of HCH experience that are helpful/working well:

medication and transportation

transportation to and from, and receiving medication and healthcare in general

It's really nice the clinic being onsite

very helpful to me

they help with rides and appointments very helpful

keeping me going to my appointments

ECM workers helping case management

so far all parts that I know are good

understanding and accepting my physical and mental challenges

I'm in Concord Respite and the services here helped me to get the most important things that I need

night or day, rain or shine - Monday they are here. They stay the whole time and frequently don't get thanked but serve us anyways

Feedback

What would make your healthcare experience with HCH better?

it's great how it is

don't know, first experience, they seem to cover a lot

currently Im satisfied with the services there. I've accomplished a few things, and Im waiting for more

some money

not much there the best

nothing to add. maybe turn off the engine of the van which is still fuming throughout idle (Trinity)

very good overall. Dental van, very thorough, Delta Landing always someone available

It's been real easy on me the clinic being onsite d/t not having a car

great people

any sorts of medical attention is recommended for all US citizens

from the moment I walked in, very kind even though I was a hot mess and embarassed

nurses were very fair doctors are nice and helpful with meds and appointments

they helped me with everything medical that I need and is good for me

very friendly individuals

1 person 1 time was a little rude and abrupt but no one is perfect. Everyone in this unit (Trinity mobile) are fabulous- especially Carmen- she will exit the van to reach out and follow up but all are terrific

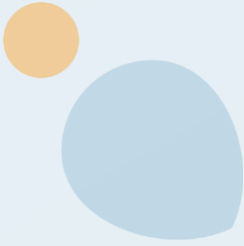
nurses were very professional

still seeking antibiotics for gastro issues/cvs profile, and ingestion of caffeine diuretic issues, working

excellent. everyone rocks!!

Positive, very friendly & very helpful I recommend it to everybody

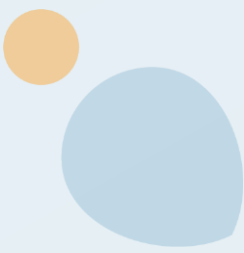
The ones I came across was very compassionate and they seemed they loved doing what they were doing (taking care of us). Treated us like we matter.



STANDING ITEM

Field Trips

All



STANDING ITEM

Community Updates

All



STANDING ITEM

Future Matters



NEXT MEETING

Wednesday

December 17, 2025

11:00 – 12:30 PM

In Person