

CONTRA COSTA COUNTY

1025 ESCOBAR STREET
MARTINEZ, CA 94553



Meeting Minutes

Monday, June 24, 2024

2:00 PM

777 Arnold Drive, 1st Floor, Paramount Room, Martinez |
<https://cchealth.zoom.us/j/92184913033> | Call in: 646-518-9805

Emergency Medical Care Committee

Agenda Items: Items may be taken out of order based on the business of the day and preference of the Committee

1. Roll Call and Introductions

Committee Chair Lambert called the meeting to order at 2:00 p.m.

Present	Jonas Aguiar, Archie Bowles, Joseph Drago, Nicholas Fajardo, Jon King, James Lambert, Ellen Leng, Lance Maples, Joshua McMurray, Kristin Santos, and Scott Wannamaker
Absent	Gary Giusti, Ari Kestler, Natalie Manier, Jose Manuel Gomez, Michael Schlemmer, and Nina Silva
Non-voting	Marshall Bennett, and Senai Kidane

2. Approval of Minutes from the March 25, 2024 meeting

A motion was made by King, seconded by Maples, to approve the minutes from the Mach 25, 2024 meeting. The motion carried by the following vote:

Motion: King

Second: Maples

Aye: Aguiar, Bowles, Drago, Fajardo, King, Lambert, Leng, Maples, McMurray, and Santos

Absent: Giusti, Kestler, Manier, Manuel Gomez, Schlemmer, and Silva

Abstain: Wannamaker

Result: Passed

3. Public comment on any item under the jurisdiction of the Committee and not on this agenda (speakers may be limited to two minutes).

Question asking when BLS tiered response may be rolled out to west county. CCCEMSA will reach out to responder agencies in west county to explore further.

4. Chair's Report - James Lambert, EMCC Chair

-May was an extremely busy month for AMR and Kaiser Antioch. For the Kaiser system, Kaiser Antioch was the fifth busiest ED in Northern California. 7600 patients for the month; high numbers may negatively impact APOT numbers.

-Discussion on surge plan.

5. Members' Reports

No Reports.

6. Fire Chiefs' Report - Fire Executive Chief Representative

-A new program is in place to increase recognition of EMS personnel.

-On the horizon is nurse navigation is a joint effort between CCCEMSA, the Alliance and CCCFPD.

Lower acuity calls can be rerouted to a nurse navigation center where patients can get the help they need without being transported. Will have an impact on transport volume.

-Card 38-working on reduced interrogation with certain calls with law enforcement. Partnered with Martinez Police Department to do a trial with the goal to allow calls to be triaged more appropriately and get the right response code to calls. Done through dispatch.

7. Remainder of 2024 EMCC Meeting Schedule Discussion

The dates of September 10, 2024 and December 3, 2024 at 11:00 am were identified as the two remaining EMCC meeting dates for 2024.

8. Ad Hoc Committee: EMCC Attendance and Bylaw Recommendations - Chief Jon King, Ad Hoc Committee Chair

1. CCCEMSA to prepare formal letter to all EMCC organizations who have a voting seat on EMCC requesting commitment or opt out from EMCC (all subject to Board of Supervisors approval).
 - a. The letter will also set expectations for attendance and inform steps when there is non-compliance with EMCC (attendance) bylaws.
2. CCCEMSA to prepare formal attendance compliance letter template to be sent to non-compliant members and their sponsor agencies.

At the March EMCC meeting, an Ad Hoc committee was developed to look at attendance and general committee bylaws. The Ad Hoc committee met on June 6, 2024. Focused on attendance and organization representation. The seats representation of the committee has expanded from the initial state law requirements. The Ad Hoc committee plans to have CCCEMSA prepare a formal letter to all EMCC organizations who have a voting seat, requesting to commit or opt out from the EMCC. The letter will also set expectations for attendance, and inform of steps when there is non-compliance. CCCEMSA will also prepare a separate formal attendance compliance letter to be sent to non-compliant members and their sponsor organization. Group discussion on the different organizations currently represented on the committee.

9. Quarterly 911 Transport Providers Report - Chief Scott Wannamaker CCCFPD, Chief Lance Maples SRVFPD

Chief Wannamaker:

- Point of clarification that each provider will have an opportunity report out.
- At the most recent APOT meeting, all providers recognize increased call volume in ERs which increases APOT. Looking forward to whatever changes ER can implement to streamline changes.
- Transfer of care time signature trial, working with Sutter Delta to get transfer of care times in alignment. A nurse and paramedic will both sign on an agreed upon time for transfer of care. The time stamp will be recorded in ImageTrend.

Chief Maples:

- SRVFPD's behavioral health program: 8% of behavioral health calls coming into 911 center transferred to Contra Costa Crisis Center. Of the behavioral health calls that aren't transferred, 18% are now fire fighter first responses where law enforcement does not make contact with the patient. Of those calls, 80% diversion rate for involuntary hold. Continuing to train with a refresher training. Will train all new hires coming in.
- Started new hiring process; hiring four part time single role paramedics to bolster single role program. In early 2026, will open a second single role ambulance to grow the program. Increases flexibility of resources.

10. EMS Medical Director's Report - Senai Kidane, MD, Contra Costa EMS Medical Director

-CCCEMSA Field Treatment Guideline (FTG) process for 2025 is coming along. Public Comment closed on June 30, 2024. Currently vetting all public comment response and making final updates to FTGs.

-Previously reported CCCEMSA was the first LEMSA in California to administer Buprenorphine for opioid withdrawal. After successful trial, state EMS Commission adopted it as a Local Optional Scope through California. GMR paramedics have been administering the drug under the LOSOP for the past year. Recently, scope of practice committee for the state is allowing the medication to be administered as a standing order for paramedics. Hopefully that will reduce a barrier to administration. CCCEMSA is developing a county wide training that will be disseminated in the fourth quarter to all providers, with the goal of allowing all paramedics to administer the medication in 2025.

-Revised EMS Quality Improvement Plan for CCCEMSA has been submitted to EMSA for approval.

11. EMS Director's Report - Marshall Bennett, Contra Costa EMS Director

-The RFP for the next emergency ambulance contract is still being developed; it is close to being done so that it can be submitted for approval by Board of Supervisors.

-EMS Plans submitted to EMSA are now up to date.

-Three CCCEMSA policies will be coming out for public comment: BLS Utilization, Transfer of Care, and Aircraft Utilization.

12. The next meeting is currently scheduled for September 2024.

13. Adjourn

The meeting was adjourned at 2:44 p.m.

Attachments:

[June 24 EMCC Materials Packet](#)

The Committee will provide reasonable accommodations for persons with disabilities planning to attend the Committee meetings. Contact the staff person listed below at least 72 hours before the meeting. Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to a majority of members of the Committee less than 96 hours prior to that meeting are available for public inspection at 777 Arnold Drive, Suite 110, Martinez, during normal business hours. Staff reports related to items on the agenda are also accessible on line at www.contracosta.ca.gov. Public comment may be submitted via electronic mail on agenda items at least one full work day prior to the published meeting time.

For Additional Information Contact: Rachel Morris, rachel.morris@cchealth.org

EMCC Attendance 2022-2024

Seats	EMCC Members	12/14/2022	3/8/2023	6/14/2023	9/13/2023	12/13/2023	3/25/2024	6/24/2024	9/10/2024
B 1 Alameda Contra Costa Medical Association	Ellen Leng	Present	Absent	Present	Present	Present	Absent	Present	Present
B 2 American Heart Association	Vacant	Present	Present	Absent	Present	Absent	Absent (Goudarzi Resigned March 2024)	Vacant	Vacant
B 3 American Red Cross	Natalie Manier (first mtg. 6/14/23)	Vacant	Vacant	Absent	Present	Present	Absent	Absent	Present
B 4 California Highway Patrol	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant
B 5 Communications Center Managers' Association	Michael Schlemmer	Present	Absent	Present	Absent	Absent	Absent	Absent	Absent
B 6 Contra Costa Fire Chiefs' Association	Scott Wannamaker	Present	Present	Present	Present	Present	Absent	Present	Present
B 7 Contra Costa Police Chiefs' Association	Jon King	Absent	Absent	Absent	Present	Absent	Present	Present	Absent
B 8 Emergency Nurses Association	Vacant	Present	Absent	Absent	Absent	Absent (Blanco Resigned Dec 2023)	Vacant	Vacant	Vacant
B 9 Hospital Council, Bay Area Division	James Lambert	Present	Present	Present	Absent	Present	Present	Present	Present
B 10 Public Managers' Association	Joshua McMurray	Vacant	Present	Present	Absent	Absent	Absent	Present	Present
B 11 Trauma Center (Contra Costa Contract)	Kristin Santos	Present	Present	Present	Present	Present	Present	Present	Absent
B 12 Contra Costa Office of the Sheriff	Andrew Jensen (effective 6.25.24)	Vorhauer-Present	Vorhauer-Present	Absent (Vorhauer Resigned June 2023)	Greenwood Present	Present	Absent (Greenwood Resigned May 2024)	Vacant	Vacant
B 13 Contra Costa Health Services - Behavioral Health	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant
C 1 Ambulance Providers (Contra Costa 9-1-1 Service Contract)	Jonas Aguiar	Present	Present	Absent	Present	Absent	Present	Present	Absent
Air Medical Transportation Provider (Contra Costa Authorized)	Joseph Drago	Present	Present	Present	Present	Present	Present	Present	Absent
C 3 EMS Training Institution	Gary Giusti	Present	Absent	Present	Present	Present	Present	Absent	Absent
C 4 Private Provider Field Paramedic	Nicholas Fajardo	Present	Present	Present	Present	Present	Present	Present	Present
C 5 Public Provider Field Paramedic	Lance Maples	Vacant	Present	Absent	Present	Present	Present	Present	Absent
C 6 Emergency Department Physicians	Ari Kestler	Present	Present	Absent	Present	Present	Present	Absent	Absent
District I (Gioia)	Jose Manuel Gomez	Vacant	Absent	Present	Present	Absent	Absent	Absent	Absent
District II (Andersen)	Archie Bowles	Present	Present	Present	Present	Present	Present	Present	Present
District III (Burgis)	Nina Silva (first mtg. 3/25/24)	Vacant	Vacant	Vacant	Vacant	Vacant	Present	Absent	Absent
District IV (Mitchoff)	Vacant	Present	Absent	Present	Present	Present	Vacant (Tobias Resigned Dec 31 23)	Vacant	Vacant
District V (Glover)	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant
E 1 Ex Officio	Marshall Bennett	Present	Present	Present	Absent	Present	Present	Present	Present
E 2 Ex Officio	Senai Kidane	Present	Present	Present	Present	Present	Present	Present	Absent
	Quorum								No

*Special Meeting

Advisory Body + Brown Act done

Meeting Attendance Requirements per the Bylaws:

- A. EMCC members shall attend EMCC meetings.
- B. A member who cannot attend a meeting must notify the Chair and may have one excused absence in a twelve month period.
- C. Whenever a member does not attend two regularly scheduled meetings, within a rolling twelve month period, complete their Brown Act requirements or fails to meet the criteria for sitting on the advisory body the EMS Agency shall notify the nominating agency/organization of the absences and request appropriate action.
- D. Members must complete the required Ethics and Brown Act training provided by the County within three months of appointment and submit the "Training Certification for Member of County Advisory Body" form to EMS staff prior to participating at any meeting.
- E. Members who do not complete the Ethics and Brown Act training within 3 months may not further participate until the requirement is fulfilled.
- F. Ethics and Brown Act training is recommended to be completed every two years while serving on a County Advisory Committee.



EMERGENCY MEDICAL
CARE COMMITTEE

Chair

James Lambert
*Hospital Council, Bay Area
Division*

Vice Chair

Lance Maples
*Public Provider Field
Paramedic*

Executive Committee

Joseph Drago
*Air Medical Transportation
Provider*

Nick Fajardo
*Private Provider Field
Paramedic*

September 5, 2024

VIA ELECTRONIC MAIL

(«Email»)

«First_Name» «Last_Name»
«Organization»

«First_Name» «Last_Name»,

You are receiving this letter because your organization represents seat «Seat» on the Emergency Medical Care Committee (EMCC). Your response is required. The EMCC is a statutory local advisory body with representation appointed by the Contra Costa County Board of Supervisors (please see enclosed bylaws for context and reference). Currently, there are several organizations that have a voting seat on the EMCC but have either not nominated a representative for a significant amount of time, or whose representative has not regularly attended EMCC meetings.

EMCC bylaws require that EMCC members attend meetings and may have one excused absence in a twelve-month period. The EMCC is not able to function properly when attendance is unreliable. Your response is requested to the following question:

1. Does your organization wish to vacate its seat on the EMCC?
 - a. If 'yes', the Board of Supervisors will be petitioned to adjust EMCC structure accordingly.
 - b. If 'no', please also nominate a representative from your organization using the attached EMCC Member Recommendation form, with the understanding that quarterly in-person EMCC attendance is expected.

Moving forward, organizations whose representatives do not attend EMCC meetings in accordance with EMCC bylaws will receive a formal notice.

Please send your response to the question above and the completed EMCC Member Recommendation form to rachel.morris@cchealth.org.

Rachel Morris
Staff to EMCC

Attached/Enclosed

1. EMCC Bylaws
2. Member Recommendation Form

Annual Report for 2024

Advisory Body Name: Emergency Medical Care Committee (EMCC)

Advisory Body Meeting Time/Location: 11:00 a.m. - 12:30 p.m. on the second Tuesday of March, June, September, and December, unless otherwise noted. The public may attend in person or remotely via Zoom or call-in.

Chair: James Lambert (December 2021 – Present)

Staff Person: Rachel Morris (January 2017 – Present), Health Services, Emergency Medical Services

Reporting Period: January 1, 2024 – December 31, 2024

I. Activities:

The EMCC, over three (3) regular meetings in the past year, was involved in or kept its membership informed about the following:

- The Board of Supervisors recognized May 19-25th as National EMS Week, and May 22nd as EMS for Children Day.
- Treatment guidelines and policies updated for 2025 are finalized. Implementation is January 1st, 2025.
- Continued discussion on adverse impacts on 9-1-1 ambulance providers and patient care associated with prolonged ambulance patient offload delays (APOT).
- CCCEMSA continues the III phase process via consultant (FITCH) to perform an EMS System evaluation that will result in an exclusive award to provide emergency ambulance services in ERAs I, II, and V.
- CCCEMSA is expanding the Buprenorphine LOSOP. All Contra Costa County EMS service transporting providers will participate effective January 1st, 2025.

II. Accomplishments

- Approval of EMCC 2023 Annual Report.
- Successful nominations and establishing of new EMCC membership for the 2024-2026 term.
- Based on a 6-year CCCEMSA study of 911 ambulance transports and critical ALS interventions administered for each MPDS sub-determinant, BLS Tiered response was launched in East and Central County September 19th, 2023.
 - Provider has reported better than expected system impact.
- Published updated Public Safety First Aid policies to support Law Enforcement AED and Narcan programs and to support volunteer agency personnel who are integrated into EMS system.
- Creation and implementation of contract position “EMS Specialist”. The position is focused on performing ambulance inspections and supporting CCCEMSA internal Ambulance Ordinance processes and compliance.
- CCCEMSA and San Ramon Valley Fire Protection District received the American Heart Association’s Mission: Lifeline® regional STEMI achievement award for commitment to rapid, research-based care to people across the region experiencing the most severe form of heart attack.
- Resolved outstanding 2017/2018 EMS Plan appeal with EMSA; submitted subsequent EMS Plans to bring Contra Costa current.

III. Attendance/Representation

The EMCC is a multidisciplinary committee with membership consisting of representation of specific EMS stakeholder groups and organizations plus one (1) consumer member nominated by each Board of Supervisor member. There are twenty-four (24) authorized, voting seats, and two (2) non-voting, ex-officio seats on the advisory body. At the end of the 2022-2024 term, on September 30, 2024, there were eighteen (18) voting member seats, and two (2) ex-officio seats filled; six (6) seats were unfilled. So far for the 2024-2026 term, beginning October 1, 2024, eighteen (18) voting member seats and two (2) ex-officio seats are filled; six (6) seats are unfilled. A quorum was achieved at three (3) of the four (4) regular EMCC meetings in 2024.

IV. Training/Certification

Each new EMCC representative was given a copy of the Advisory Body Handbook and copies of the “The Brown Act and Better Government Ordinance Training Video,” “Ethics for Local Government Officials” video offered by the Fair Political Practices Commission, and Implicit Bias training during their two (2) year term. Members are given three (3) months from appointment to complete the three required trainings. For the 2022-2024 term, certification forms were received from 16 of the 18 representatives. For the 2024-2026 term, certification forms have been received from two (2) of the 18

representatives so far. The two (2) certificates received this year are attached to this report.

V. Focused Objectives for Next Year

- Continue to refine EMS Emergency Quality Improvement Plan (EQIP) and support stakeholder processes related to Quality Assurance and Quality Improvement:
 - Stakeholder Education
 - Stakeholder support in building relevant, achievable, and sustainable Quality Improvement Plans that align with the CCEMSA EQIP, CA Regulation and State 'core measure' deliverables.
- Support opportunities for more efficient response and transport model to include:
 - Tiered response monitoring and refinement
 - Supporting behavioral health models that shunt non-medical calls away from EMS system or lessen the current burden on the EMS system.
 - Improve triage of EMS calls for service generated by law enforcement.
 - Shunting non-emergent 911 calls to RN advice line.
- Support emergency ambulance provider and community hospitals efforts to reduce patient transfer of care extended delays that impact the availability of ambulances for the next 9-1-1 call.

VI. Expected 2025 Reports, Updates, and Continued Support Items

- Continue to support stakeholder opportunities and efforts to procure sustainable funding for EMS System emergency communications, dispatch, and data infrastructure enhancements to optimize patient care in day-to-day and disaster conditions.
- Support Public Health Medical Health Disaster Coalition preparedness and engagement as it pertains to the EMS System. Continue to monitor and report on EMS System impacts due to changing economics and health care reform.
- Support EMS System program (STEMI, Stroke, Cardiac Arrest, EMSC, Quality/Patient Safety and Trauma) initiatives.
- Support and sustain community education and outreach.
- Support appropriate use of 9-1-1, CPR Anytime, and Automatic External Defibrillator (AED) programs through partnerships with Law Enforcement, CERT, fire first responders, and community coalitions.
- Receive updates on treatment guidelines and policies for 2025.